

# Interview Schedule

Good morning/ afternoon/ evening. My name is ( ) of POLLARA, a national public opinion research organization. We are conducting a survey of Canadians 18 years of age or older regarding the health system. Would you mind if I asked you a few questions? We are not selling or promoting any product and all of your responses will be kept strictly confidential.

(IF YES) Thank you.

(IF NO) When is a better time to call you back? (SCHEDULE APPOINTMENT)

SCR1. Before we begin, do you or does anyone in your household work:

For a market research firm? (IF YES- THANK AND TERMINATE)

For the media? (IF YES- THANK AND TERMINATE)

None of the above ..... (100%) ... (100%) ..... (100%) ..... (100%) ... (100%) . (100%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
1. First of all, do you mind telling me in what year you were born? (RECORD RESPONSE - IF PERSON IS UNDER 18, ASK TO SPEAK TO SOMEONE WHO IS 18 YEARS OF AGE OR OLDER)						
18 To 24 .....	( 9%)	(10%)	( 8%)	(10%)	( 6%)	( 6%)
25 To 34 .....	(13%)	(10%)	(11%)	(14%)	(16%)	(14%)
35 To 44 .....	(22%)	(24%)	(22%)	(22%)	(21%)	(25%)
45 To 54 .....	(21%)	(16%)	(23%)	(21%)	(21%)	(20%)
55 To 64 .....	(19%)	(18%)	(20%)	(19%)	(17%)	(17%)
65 And Over .....	(16%)	(22%)	(16%)	(13%)	(19%)	(19%)
Mean (Age): .....	47.78	49.23	48.74	46.25	48.47	48.65
2. What do you think is the most important health care issue facing Canada today? (OPEN-END)						
Lack Of Funding/Gov't Cutbacks .....	(14%)	(15%)	(12%)	(12%)	(14%)	(19%)
Long Waiting Period .....	(11%)	( 8%)	(14%)	( 8%)	(18%)	(10%)
Lack Of Staff/Work Overload .....	(10%)	(20%)	(11%)	(12%)	( 6%)	( 2%)
Accessibility/Availability .....	( 8%)	( 2%)	( 7%)	(10%)	( 7%)	( 9%)
Aging Population/Care Of The Elderly .....	( 6%)	( 3%)	( 7%)	( 6%)	( 4%)	(10%)
Cost Of Health Care .....	( 4%)	( 7%)	( 2%)	( 2%)	( 8%)	( 5%)
Bedclosure/Shortage/More Long Term Beds .....	( 3%)	( 4%)	( 2%)	( 3%)	( 5%)	(<1%)
Heart Disease/Cancer/Aids/Any Disorder .....	( 3%)	( 3%)	( 3%)	( 3%)	( 2%)	( 1%)
Quality Service/Proper Care .....	( 3%)	( 2%)	( 4%)	( 2%)	( 2%)	( 2%)
Privatization Of Health Care .....	( 3%)	(<1%)	( 1%)	( 3%)	( 3%)	( 6%)
Emergency Care/Emergency Rooms .....	( 3%)	(<1%)	( 5%)	( 4%)	( 1%)	(<1%)
Doctors/Specialists Shortage/Going US .....	( 3%)	( 4%)	( 2%)	( 5%)	( 1%)	( 2%)
Promotion Of Health/Healthy Living .....	( 2%)	(<1%)	( 1%)	( 2%)	( 1%)	( 2%)
Hospital .....	( 2%)	( 1%)	( 3%)	( 1%)	( 1%)	( 1%)
Hospital Closure/Restructuring System .....	( 1%)	(<1%)	( 1%)	( 1%)	( 2%)	( 1%)
Lack Of Management .....	( 1%)	(<1%)	( 1%)	( 1%)	( 1%)	( 1%)
Equal Accessibility/Two-Tier System .....	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)	(<1%)
Line Ups/Overcrowding .....	( 1%)	(<1%)	( 1%)	(<1%)	( 1%)	( 1%)
Prices Of Medication .....	( 1%)	( 1%)	(<1%)	(<1%)	(<1%)	( 2%)



	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
<b>2. (cont'd) What do you think is the most important health care issue facing Canada today? (OPEN-END)</b>						
User Fees/Having To Pay/Maintain Free .....	( 1%)	( 1%)	(<1%)	( 1%)	(<1%)	( 1%)
People Abuse/Overuse The System .....	( 1%)	(<1%)	(<1%)	( 1%)	( 1%)	(<1%)
Concerned With Management						
Of Health Care Money .....	( 1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 3%)
Coverage Is Limited/Changes To Coverage .....	( 1%)	(<1%)	(<1%)	( 2%)	(<1%)	( 1%)
Universality/For All Canadians .....	( 1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 1%)
Lack Of Services .....	( 1%)	(<1%)	( 2%)	(<1%)	(<1%)	( 2%)
Medicare/Continuation Of Medicare .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	( 1%)
Rural Health Care Crisis .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Use Of Aides/Untrained Workers .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Hospital Stay Too Short .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Moral Issues .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Medication Use .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	(<1%)
Pollution/Environment .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Preserving Health Care Services .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	( 1%)
Smoking .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	(<1%)
Research And Development .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Lack Of Equipment/Access To Testing .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 1%)
Recognize Alternative Medicine .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Shortage Of Nurses/Registered Nurses .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	( 1%)
System Deteriorating/Falling Apart .....	(<1%)	( 1%)	(<1%)	(<1%)	( 1%)	(<1%)
Doctors Abuse System/Medicare .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Mentally Ill Patients Should Be In Hospital .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Gov't Collect Taxes But Don't Give Back .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
No Issues/Good System .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Lack Of/Need Good Doctors .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Health Care Professional Unhappy/						
Pay More/Risk Strike .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Lack Of Health Care .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Qualified/Knowledgable						
Health Care Professionals .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Humanize/Improve Relationship						
Patient/Professionals .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	( 1%)
Care Of Children .....	(<1%)	( 2%)	(<1%)	(<1%)	( 1%)	(<1%)
Homecare .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Other .....	( 1%)	(<1%)	( 1%)	( 2%)	( 1%)	( 1%)
Refused .....	(12%)	(18%)	(12%)	(12%)	(11%)	(10%)
<b>3. Overall, would you say that your confidence in the Canadian health system is rising or falling, or is it about the same as it ever was?</b>						
Rising .....	( 6%)	( 7%)	( 7%)	( 6%)	( 5%)	( 6%)
Falling .....	(51%)	(54%)	(48%)	(47%)	(52%)	(65%)
Same .....	(41%)	(37%)	(43%)	(45%)	(41%)	(30%)
Don't Know .....	( 2%)	( 2%)	( 2%)	( 2%)	( 1%)	(<1%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
Would you say that you are very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied with the following aspects of today's health care system? (READ AND ROTATE)						
4. The range, or comprehensiveness, of care and services covered under government funded health care						
Very Satisfied .....	(15%)	(18%)	(15%)	(15%)	(17%)	(12%)
Somewhat Satisfied .....	(45%)	(48%)	(56%)	(41%)	(45%)	(38%)
Somewhat Dissatisfied .....	(23%)	(25%)	(17%)	(22%)	(24%)	(31%)
Very Dissatisfied .....	(11%)	( 8%)	( 7%)	(14%)	( 9%)	(14%)
Don't Know/Refused .....	( 6%)	( 1%)	( 5%)	( 8%)	( 5%)	( 4%)
5. Timeliness of access to care						
Very Satisfied .....	(10%)	(14%)	( 8%)	(10%)	(11%)	(12%)
Somewhat Satisfied .....	(33%)	(35%)	(26%)	(34%)	(35%)	(41%)
Somewhat Dissatisfied .....	(31%)	(24%)	(36%)	(32%)	(34%)	(23%)
Very Dissatisfied .....	(21%)	(21%)	(28%)	(18%)	(17%)	(21%)
Don't Know/Refused .....	( 5%)	( 7%)	( 2%)	( 6%)	( 3%)	( 3%)
6. Quality of care provided to patients						
Very Satisfied .....	(23%)	(24%)	(19%)	(22%)	(26%)	(26%)
Somewhat Satisfied .....	(47%)	(54%)	(51%)	(47%)	(45%)	(40%)
Somewhat Dissatisfied .....	(18%)	(11%)	(18%)	(18%)	(20%)	(19%)
Very Dissatisfied .....	( 9%)	( 9%)	( 8%)	( 8%)	( 7%)	(12%)
Don't Know/Refused .....	( 3%)	( 2%)	( 4%)	( 3%)	( 2%)	( 2%)
7. Access to care in the home or community						
Very Satisfied .....	(12%)	(18%)	( 9%)	(14%)	(11%)	(12%)
Somewhat Satisfied .....	(36%)	(39%)	(30%)	(34%)	(45%)	(40%)
Somewhat Dissatisfied .....	(23%)	(24%)	(21%)	(24%)	(21%)	(25%)
Very Dissatisfied .....	(12%)	( 8%)	(15%)	(12%)	( 7%)	(14%)
Don't Know/Refused .....	(17%)	(11%)	(25%)	(16%)	(16%)	( 9%)
8. Access to information about disease prevention and wellness						
Very Satisfied .....	(24%)	(24%)	(16%)	(31%)	(23%)	(23%)
Somewhat Satisfied .....	(51%)	(52%)	(61%)	(43%)	(53%)	(56%)
Somewhat Dissatisfied .....	(14%)	(15%)	(14%)	(15%)	(15%)	( 7%)
Very Dissatisfied .....	( 5%)	( 3%)	( 4%)	( 4%)	( 5%)	( 9%)
Don't Know/Refused .....	( 6%)	( 5%)	( 5%)	( 8%)	( 4%)	( 4%)
9. Access to primary care, where Canadians first contact the system						
Very Satisfied .....	(12%)	(15%)	( 6%)	(13%)	(12%)	(17%)
Somewhat Satisfied .....	(47%)	(48%)	(45%)	(48%)	(50%)	(44%)
Somewhat Dissatisfied .....	(18%)	(20%)	(20%)	(18%)	(18%)	(16%)
Very Dissatisfied .....	( 8%)	( 8%)	(11%)	( 8%)	( 5%)	(10%)
Don't Know/Refused .....	(14%)	(10%)	(19%)	(13%)	(14%)	(12%)
10. Access to emergency care						
Very Satisfied .....	(20%)	(28%)	(13%)	(21%)	(24%)	(20%)
Somewhat Satisfied .....	(33%)	(33%)	(33%)	(33%)	(35%)	(34%)
Somewhat Dissatisfied .....	(26%)	(25%)	(29%)	(26%)	(22%)	(22%)
Very Dissatisfied .....	(19%)	(14%)	(22%)	(19%)	(17%)	(22%)
Don't Know/Refused .....	( 2%)	(<1%)	( 2%)	( 2%)	( 1%)	( 2%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
<b>11. Access to specialists and surgeons</b>						
Very Satisfied .....	(12%)	(15%)	( 9%)	(15%)	(10%)	(10%)
Somewhat Satisfied .....	(32%)	(32%)	(30%)	(31%)	(33%)	(35%)
Somewhat Dissatisfied .....	(28%)	(24%)	(34%)	(26%)	(30%)	(22%)
Very Dissatisfied .....	(23%)	(27%)	(22%)	(22%)	(22%)	(27%)
Don't Know/Refused .....	( 6%)	( 2%)	( 6%)	( 6%)	( 5%)	( 6%)
<b>12. Access to long term institutional care</b>						
Very Satisfied .....	( 7%)	(14%)	( 5%)	( 9%)	( 5%)	( 3%)
Somewhat Satisfied .....	(30%)	(33%)	(37%)	(27%)	(31%)	(23%)
Somewhat Dissatisfied .....	(23%)	(25%)	(18%)	(25%)	(21%)	(28%)
Very Dissatisfied .....	(14%)	(10%)	(11%)	(12%)	(16%)	(23%)
Don't Know/Refused .....	(26%)	(18%)	(28%)	(27%)	(27%)	(22%)
<b>13. Access to diagnostic services, like MRI's, labtests and ultrasounds</b>						
Very Satisfied .....	(14%)	(23%)	(11%)	(14%)	(12%)	(15%)
Somewhat Satisfied .....	(35%)	(23%)	(54%)	(30%)	(31%)	(30%)
Somewhat Dissatisfied .....	(25%)	(29%)	(19%)	(27%)	(27%)	(24%)
Very Dissatisfied .....	(20%)	(21%)	( 8%)	(24%)	(25%)	(25%)
Don't Know/Refused .....	( 6%)	( 4%)	( 9%)	( 5%)	( 5%)	( 6%)
<b>14. Access to the latest prescription medications</b>						
Very Satisfied .....	(23%)	(25%)	(13%)	(31%)	(25%)	(15%)
Somewhat Satisfied .....	(49%)	(52%)	(52%)	(46%)	(51%)	(49%)
Somewhat Dissatisfied .....	(13%)	(10%)	(13%)	(12%)	(14%)	(15%)
Very Dissatisfied .....	( 6%)	( 7%)	( 6%)	( 5%)	( 5%)	(12%)
Don't Know/Refused .....	( 9%)	( 7%)	(15%)	( 6%)	( 5%)	( 8%)
<b>15. Access to appropriate palliative and end-of-life care</b>						
Very Satisfied .....	( 9%)	(17%)	( 8%)	( 8%)	(11%)	( 8%)
Somewhat Satisfied .....	(39%)	(42%)	(46%)	(33%)	(47%)	(33%)
Somewhat Dissatisfied .....	(17%)	(17%)	(14%)	(18%)	(14%)	(21%)
Very Dissatisfied .....	( 9%)	( 3%)	( 8%)	(11%)	( 5%)	(15%)
Don't Know/Refused .....	(25%)	(20%)	(24%)	(30%)	(23%)	(22%)
<b>16. Access to community mental health programs</b>						
Very Satisfied .....	( 7%)	( 8%)	( 6%)	( 9%)	( 6%)	( 4%)
Somewhat Satisfied .....	(34%)	(38%)	(32%)	(30%)	(39%)	(36%)
Somewhat Dissatisfied .....	(15%)	(29%)	(14%)	(14%)	(15%)	(15%)
Very Dissatisfied .....	(11%)	( 7%)	( 9%)	(13%)	( 7%)	(14%)
Don't Know/Refused .....	(33%)	(18%)	(39%)	(34%)	(32%)	(30%)
<b>17. The health care system's use of information technology and electronic health records</b>						
Very Satisfied .....	(13%)	(16%)	( 9%)	(16%)	(10%)	(14%)
Somewhat Satisfied .....	(46%)	(52%)	(44%)	(44%)	(50%)	(48%)
Somewhat Dissatisfied .....	(15%)	( 5%)	(20%)	(14%)	(15%)	(15%)
Very Dissatisfied .....	( 6%)	( 5%)	( 8%)	( 6%)	( 3%)	( 6%)
Don't Know/Refused .....	(19%)	(21%)	(19%)	(19%)	(21%)	(17%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
18. How much input the public has on decisions about the future of the health system						
Very Satisfied .....	( 4%)	( 3%)	( 4%)	( 4%)	( 3%)	( 2%)
Somewhat Satisfied .....	(25%)	(22%)	(23%)	(28%)	(24%)	(19%)
Somewhat Dissatisfied .....	(35%)	(38%)	(39%)	(34%)	(35%)	(32%)
Very Dissatisfied .....	(30%)	(32%)	(27%)	(27%)	(32%)	(41%)
Don't Know/Refused .....	( 6%)	( 5%)	( 8%)	( 6%)	( 5%)	( 6%)
19. The level of reporting to the public on health system performance						
Very Satisfied .....	( 8%)	( 4%)	( 6%)	(11%)	( 9%)	( 5%)
Somewhat Satisfied .....	(39%)	(48%)	(43%)	(38%)	(37%)	(36%)
Somewhat Dissatisfied .....	(28%)	(22%)	(34%)	(23%)	(28%)	(32%)
Very Dissatisfied .....	(17%)	(16%)	(15%)	(17%)	(19%)	(18%)
Don't Know/Refused .....	( 8%)	(10%)	( 3%)	(11%)	( 6%)	( 9%)
20. Overall would you say that Canadians are or are not receiving quality health care right now?						
Are Receiving Quality Health Care .....	(58%)	(48%)	(61%)	(63%)	(55%)	(50%)
Are Not Receiving Quality Health Care .....	(38%)	(47%)	(36%)	(33%)	(43%)	(47%)
Don't Know .....	( 3%)	( 5%)	( 4%)	( 3%)	( 2%)	( 3%)
21A. (IF ARE RECEIVING QUALITY CARE) What is the main reason why you say that? (OPEN-END)						
Personal Experience/Observation .....	(27%)	(25%)	(27%)	(28%)	(24%)	(28%)
Better Compared To Other Countries .....	(15%)	(16%)	( 6%)	(17%)	(13%)	(26%)
Always Receive Good Service/Satisfied .....	( 7%)	(11%)	( 9%)	( 6%)	( 6%)	( 7%)
Easy Accessibility/To Doctor/Specialist .....	( 5%)	( 7%)	( 5%)	( 5%)	( 6%)	( 4%)
Good Quality Health Care In Hospital .....	( 5%)	( 5%)	( 6%)	( 5%)	( 4%)	( 2%)
Word Of Mouth/Family/Friends .....	( 4%)	( 5%)	( 3%)	( 4%)	( 4%)	( 2%)
Received Care Needed/Proper Care .....	( 4%)	( 2%)	( 5%)	( 2%)	( 4%)	( 4%)
Universal Coverage/Everyone Covered .....	( 3%)	( 5%)	( 2%)	( 4%)	( 1%)	( 2%)
Thankful/Lucky In What We Have/						
In Canada .....	( 3%)	( 5%)	( 1%)	( 4%)	( 2%)	( 4%)
Don't Have To Pay/Cost-Efficient .....	( 2%)	(<1%)	( 1%)	( 3%)	( 4%)	( 2%)
Waiting List/Period Too Long .....	( 2%)	( 2%)	( 5%)	( 1%)	( 2%)	(<1%)
Good Care In Spite Of Long Wait .....	( 2%)	(<1%)	( 3%)	( 2%)	( 2%)	( 2%)
The System Is Good .....	( 2%)	( 2%)	( 1%)	( 3%)	( 2%)	( 1%)
Haven't Heard Of/Had Any Problems .....	( 1%)	( 2%)	( 2%)	( 1%)	( 1%)	(<1%)
I Like/Trust My Doctor .....	( 1%)	( 2%)	( 1%)	( 1%)	( 1%)	( 1%)
Shortage Of Doctors/Nurses .....	( 1%)	(<1%)	( 3%)	( 1%)	( 1%)	(<1%)
Too Many Cutbacks/Lack Of Funding .....	( 1%)	( 2%)	(<1%)	( 1%)	(<1%)	( 1%)
Have Good/Qualified Dr/Nurses .....	( 1%)	(<1%)	( 5%)	( 1%)	(<1%)	(<1%)
Prompt Service/Don't Have To Wait .....	( 1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 2%)
Do Well With Resources They Have						
(GENERAL) .....	( 1%)	(<1%)	( 1%)	( 1%)	( 2%)	(<1%)
Gov't Looks After Health Care System/						
Health Act .....	( 1%)	(<1%)	( 1%)	( 1%)	( 2%)	(<1%)
System Needs Change/Fine Tuning .....	( 1%)	(<1%)	( 1%)	(<1%)	( 1%)	( 2%)
Better Longevity/Population Levels .....	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)	(<1%)
People Abusing Services/The System .....	( 1%)	(<1%)	( 1%)	(<1%)	( 2%)	(<1%)
Doctors/Nurses Doing Their Best/Good Job .....	( 1%)	(<1%)	( 2%)	( 1%)	( 2%)	(<1%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
<b>21A. (IF ARE RECEIVING QUALITY CARE) What is the main reason why you say that? (OPEN-END)</b>						
Have Put More Money In System Lately .....	( 1%)	(<1%)	(<1%)	(<1%)	( 3%)	( 1%)
Modern Methods/Technology/Research .....	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)
It Could Be Worse .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)
Contact With People/More People/ Doctors Caring .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)
Lack Of Government Support (GENERAL) ..	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)
What I Hear In The News .....	(<1%)	( 2%)	(<1%)	(<1%)	(<1%)	(<1%)
There Is A Lot Of Information .....	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)
People Are Demanding More-Getting Less .	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Some Services Unavailable In Some Provinces .....	(<1%)	( 5%)	(<1%)	(<1%)	(<1%)	(<1%)
The Standard Is Falling .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
It Deteriorated But It Never Came Back .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)
Because Of Privatization .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Hospital Patients Say Services Not As Good	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)
Other .....	( 2%)	(<1%)	( 1%)	( 1%)	( 4%)	( 2%)
Don't Know/Refused .....	( 3%)	( 2%)	( 4%)	( 2%)	( 5%)	(<1%)
<b>21B. (IF ARE NOT RECEIVING QUALITY CARE) What is the main reason why you say that?</b>						
Long Wait List/Waiting Period (GENERAL) ..	(21%)	(23%)	(24%)	(18%)	(26%)	(13%)
Personal Experience/Observation .....	(15%)	(26%)	(11%)	(15%)	(14%)	(16%)
Shortage Of Nurses/Doctors/Staff .....	(13%)	(12%)	(11%)	(20%)	(10%)	( 7%)
Lack Of Funding/Too Many Cutbacks .....	(10%)	( 9%)	( 3%)	(10%)	( 9%)	(20%)
Not Getting Care Needed/Proper Care .....	( 5%)	( 7%)	( 5%)	( 3%)	( 8%)	( 7%)
Lack Of Access/Availability .....	( 4%)	( 2%)	( 2%)	( 3%)	( 5%)	( 7%)
Lack Health Resources/Shortage-Everything	( 3%)	(<1%)	( 4%)	( 4%)	( 1%)	( 4%)
What I Hear On The News .....	( 2%)	(<1%)	( 5%)	( 1%)	( 1%)	(<1%)
Can't Get Dr/Not Available/Too Busy .....	( 2%)	(<1%)	( 5%)	( 1%)	( 1%)	(<1%)
Word Of Mouth/Family/Friends .....	( 2%)	( 2%)	(<1%)	( 3%)	(<1%)	( 4%)
Hospital Overcrowded/Lack Of Space .....	( 2%)	(<1%)	( 3%)	( 2%)	( 2%)	(<1%)
Because Of The Cost/Too Expensive .....	( 2%)	(<1%)	( 1%)	( 2%)	( 5%)	(<1%)
Less Coverage/Drugs/Services .....	( 1%)	( 2%)	(<1%)	( 1%)	(<1%)	(<1%)
Not Enough Beds/Bed Closures .....	( 1%)	(<1%)	(<1%)	( 1%)	( 2%)	(<1%)
Shortage Of Equipment/No Funding .....	( 1%)	(<1%)	( 2%)	( 1%)	(<1%)	(<1%)
Not Enough Attention/Human Touch/ Focus-Me .....	( 1%)	(<1%)	( 2%)	( 1%)	(<1%)	( 3%)
Nurses Need More/Better Support .....	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)	( 1%)
Unqualified Staff/Lack Of Education .....	( 1%)	( 2%)	(<1%)	( 1%)	( 1%)	( 3%)
Poor Administration/Poor Management .....	( 1%)	(<1%)	( 2%)	(<1%)	( 1%)	(<1%)
Staff/Doctors/Nurses Are Overworked .....	( 1%)	( 5%)	(<1%)	(<1%)	( 2%)	(<1%)
Doctors/Nurses Leaving Country/Go To Us ..	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)	(<1%)
Too Much Bureaucracy .....	( 1%)	( 2%)	(<1%)	( 1%)	(<1%)	( 3%)
Not Enough Care/Service For Seniors .....	( 1%)	(<1%)	( 3%)	( 1%)	( 1%)	(<1%)
Hospital/Hospital Care Deteriorating .....	( 1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 3%)
Hospital Closures .....	( 1%)	( 2%)	(<1%)	(<1%)	( 2%)	( 1%)
Privatization .....	( 1%)	(<1%)	( 1%)	(<1%)	( 1%)	( 1%)
Lack Of Government Support .....	( 1%)	(<1%)	( 2%)	( 1%)	( 1%)	( 1%)
Quality Of Care .....	( 1%)	(<1%)	( 4%)	(<1%)	(<1%)	(<1%)
Abuse Of System .....	( 1%)	(<1%)	(<1%)	( 1%)	(<1%)	( 3%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
21B. (IF ARE NOT RECEIVING QUALITY CARE) What is the main reason why you say that?						
Because Of Strikes/Nurses/Doctors .....	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)
People Dying In Wait Room/Hallway .....	(<1%)	(<1%)	( 1%)	( 1%)	(<1%)	(<1%)
Been Turned Away/Sent Home When Sick ..	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)
Medical Errors/Misdiagnosis .....	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)
Discharged Early/Stay Not Long Enough .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)
Different Care/From Province To Province ...	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
System/Care Deteriorating/Getting Worse ...	(<1%)	(<1%)	(<1%)	( 1%)	( 1%)	(<1%)
Have To Leave Country/Area For Care .....	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)
Poor Communication/Within System .....	(<1%)	(<1%)	( 2%)	(<1%)	(<1%)	(<1%)
Booked Services Postponed/Cancelled .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)
ER Experience Was Not Satisfactory .....	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)
Other .....	( 1%)	(<1%)	( 1%)	( 1%)	( 1%)	( 1%)
Don't Know/Refused .....	( 2%)	( 5%)	( 3%)	( 1%)	( 1%)	( 3%)
22. Over the next five years, do you believe that Canadians' access to timely, quality health care will significantly improve, improve somewhat, worsen somewhat or significantly worsen?						
Significantly Improve .....	( 7%)	( 2%)	(10%)	( 6%)	( 7%)	( 3%)
Improve Somewhat .....	(40%)	(48%)	(49%)	(40%)	(32%)	(31%)
Worsen Somewhat .....	(30%)	(28%)	(22%)	(32%)	(37%)	(32%)
Significantly Worsen .....	(14%)	(12%)	(13%)	(12%)	(16%)	(21%)
Don't Know/Refused .....	( 8%)	(10%)	( 6%)	( 8%)	( 7%)	(12%)
23. What approach would you say that Canada's health system requires at present - a complete rebuilding from the ground up, some fairly major repairs or some minor tuning up, or is everything fine the way it is?						
Complete Rebuilding From The Ground Up	(10%)	(12%)	(11%)	( 7%)	(11%)	(14%)
Some Fairly Major Repairs .....	(51%)	(42%)	(58%)	(47%)	(50%)	(53%)
Some Minor Tuning Up .....	(35%)	(40%)	(26%)	(40%)	(35%)	(31%)
Everything Fine The Way It Is .....	( 4%)	( 4%)	( 3%)	( 5%)	( 3%)	( 1%)
Don't Know .....	( 1%)	( 1%)	( 1%)	( 1%)	( 1%)	( 1%)
Refused .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
24. Recently, a number of government-initiated commissions have made recommendations on our health care system. In February 2003 the Prime Ministers and Premiers announced a First Minister's Accord on Health Care Renewal. Have you been following these developments very closely, somewhat, not very closely or not at all?						
Very Closely .....	( 9%)	( 3%)	(12%)	( 7%)	(10%)	(12%)
Somewhat .....	(43%)	(46%)	(38%)	(41%)	(46%)	(51%)
Not Very Closely .....	(27%)	(27%)	(31%)	(27%)	(25%)	(23%)
Not At All .....	(21%)	(24%)	(19%)	(24%)	(20%)	(14%)
Don't Know/Refused .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
25. (EXCLUDING THOSE WHO HAVE NOT BEEN FOLLOWING DEVELOPMENTS AT ALL) Do you think that developments such as the health care commissions and the First Ministers Accord on Health Care Renewal will significantly improve, improve, worsen or significantly worsen Canadians' access to timely, quality health care?						
Significantly Improve .....	( 5%)	( 3%)	( 7%)	( 4%)	(10%)	( 2%)
Improve .....	(61%)	(73%)	(66%)	(61%)	(50%)	(58%)
Worsen .....	(19%)	(14%)	(16%)	(19%)	(25%)	(19%)
Significantly Worsen .....	( 4%)	( 3%)	( 4%)	( 3%)	( 2%)	( 6%)
Don't Know/Refused .....	(11%)	( 7%)	( 7%)	(13%)	(13%)	(15%)

In February 2003 the Prime Minister and Premiers announced a number of initiatives to renew the health care system. I am going to read you a list of areas in which the governments could focus new health care investments in. Please tell me whether each should be a top priority, a high priority, not much of a priority or not a priority at all. (READ AND ROTATE)

26. The range, or comprehensiveness, of care and services covered under government funded health care

A Top Priority .....	(35%)	(41%)	(36%)	(35%)	(31%)	(36%)
A High Priority .....	(50%)	(48%)	(54%)	(48%)	(52%)	(46%)
Not Much Of A Priority .....	(11%)	( 9%)	( 8%)	(14%)	(12%)	(12%)
Not A Priority At All .....	( 1%)	(<1%)	( 2%)	( 1%)	( 1%)	( 1%)
Don't Know/Refused .....	( 3%)	( 2%)	( 1%)	( 3%)	( 3%)	( 4%)

27. Timeliness of access to care

A Top Priority .....	(49%)	(46%)	(62%)	(46%)	(45%)	(44%)
A High Priority .....	(44%)	(39%)	(36%)	(47%)	(45%)	(48%)
Not Much Of A Priority .....	( 5%)	( 8%)	( 2%)	( 5%)	( 8%)	( 7%)
Not A Priority At All .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Don't Know/Refused .....	( 2%)	( 8%)	(<1%)	( 1%)	( 2%)	( 1%)

28. Quality of care provided to patients

A Top Priority .....	(51%)	(58%)	(57%)	(47%)	(50%)	(48%)
A High Priority .....	(43%)	(35%)	(38%)	(46%)	(43%)	(47%)
Not Much Of A Priority .....	( 5%)	( 7%)	( 3%)	( 7%)	( 6%)	( 4%)
Not A Priority At All .....	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)	( 1%)
Don't Know/Refused .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)

29. Access to care in the home or community

A Top Priority .....	(29%)	(37%)	(32%)	(29%)	(20%)	(27%)
A High Priority .....	(57%)	(54%)	(60%)	(53%)	(61%)	(57%)
Not Much Of A Priority .....	(12%)	( 5%)	( 6%)	(15%)	(17%)	(14%)
Not A Priority At All .....	( 1%)	( 2%)	(<1%)	( 1%)	(<1%)	( 1%)
Don't Know/Refused .....	( 2%)	( 1%)	( 2%)	( 2%)	( 2%)	( 1%)

30. Access to information about disease prevention and wellness

A Top Priority .....	(30%)	(32%)	(38%)	(27%)	(26%)	(27%)
A High Priority .....	(49%)	(54%)	(50%)	(48%)	(46%)	(49%)
Not Much Of A Priority .....	(19%)	(12%)	(11%)	(22%)	(26%)	(19%)
Not A Priority At All .....	( 2%)	( 2%)	( 1%)	( 2%)	(<1%)	( 3%)
Don't Know/Refused .....	( 1%)	(<1%)	( 1%)	( 1%)	( 1%)	( 2%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
31. Access to primary care, where Canadians first contact the system						
A Top Priority	(32%)	(45%)	(32%)	(33%)	(28%)	(28%)
A High Priority	(49%)	(38%)	(47%)	(51%)	(50%)	(56%)
Not Much Of A Priority	(12%)	(16%)	(10%)	(12%)	(14%)	(12%)
Not A Priority At All	( 1%)	(<1%)	( 1%)	( 1%)	( 1%)	(<1%)
Don't Know/Refused	( 6%)	( 1%)	(11%)	( 4%)	( 6%)	( 4%)
32. Access to emergency care						
A Top Priority	(55%)	(49%)	(63%)	(55%)	(49%)	(53%)
A High Priority	(41%)	(48%)	(34%)	(40%)	(46%)	(42%)
Not Much Of A Priority	( 3%)	( 3%)	( 1%)	( 4%)	( 4%)	( 4%)
Not A Priority At All	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)	(<1%)
Don't Know/Refused	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 1%)
33. Access to specialists and surgeons						
A Top Priority	(50%)	(51%)	(59%)	(50%)	(46%)	(42%)
A High Priority	(46%)	(42%)	(38%)	(46%)	(50%)	(54%)
Not Much Of A Priority	( 3%)	( 3%)	( 2%)	( 3%)	( 4%)	( 4%)
Not A Priority At All	(<1%)	( 2%)	(<1%)	(<1%)	(<1%)	(<1%)
Don't Know/Refused	( 1%)	( 1%)	( 1%)	( 1%)	( 1%)	( 1%)
34. Access to long term institutional care						
A Top Priority	(29%)	(34%)	(33%)	(29%)	(23%)	(27%)
A High Priority	(57%)	(57%)	(57%)	(54%)	(62%)	(60%)
Not Much Of A Priority	(11%)	( 9%)	( 7%)	(14%)	(14%)	( 9%)
Not A Priority At All	( 1%)	( 1%)	( 1%)	( 1%)	(<1%)	( 1%)
Don't Know/Refused	( 2%)	(<1%)	( 3%)	( 2%)	( 1%)	( 2%)
35. Access to diagnostic services, like MRI's, labtests and ultrasounds						
A Top Priority	(44%)	(49%)	(37%)	(48%)	(41%)	(43%)
A High Priority	(50%)	(46%)	(55%)	(47%)	(54%)	(48%)
Not Much Of A Priority	( 5%)	( 4%)	( 4%)	( 5%)	( 5%)	( 7%)
Not A Priority At All	(<1%)	( 1%)	( 1%)	(<1%)	(<1%)	(<1%)
Don't Know/Refused	( 1%)	(<1%)	( 2%)	(<1%)	(<1%)	( 2%)
36. Access to the latest prescription medications						
A Top Priority	(28%)	(34%)	(27%)	(29%)	(26%)	(27%)
A High Priority	(50%)	(52%)	(55%)	(46%)	(48%)	(52%)
Not Much Of A Priority	(19%)	(12%)	(13%)	(22%)	(22%)	(19%)
Not A Priority At All	( 2%)	( 2%)	( 2%)	( 2%)	( 1%)	( 1%)
Don't Know/Refused	( 2%)	(<1%)	( 2%)	( 1%)	( 3%)	( 2%)
37. Access to appropriate palliative and end-of-life care						
A Top Priority	(29%)	(37%)	(35%)	(26%)	(24%)	(27%)
A High Priority	(52%)	(46%)	(53%)	(51%)	(56%)	(52%)
Not Much Of A Priority	(13%)	(16%)	( 7%)	(15%)	(15%)	(14%)
Not A Priority At All	( 1%)	(<1%)	(<1%)	( 2%)	( 1%)	( 3%)
Don't Know/Refused	( 5%)	( 1%)	( 5%)	( 6%)	( 4%)	( 4%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
38. Access to community mental health programs						
A Top Priority .....	(28%)	(28%)	(28%)	(30%)	(23%)	(28%)
A High Priority .....	(50%)	(61%)	(60%)	(43%)	(47%)	(48%)
Not Much Of A Priority .....	(14%)	( 8%)	( 6%)	(17%)	(20%)	(17%)
Not A Priority At All .....	( 1%)	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)
Don't Know/Refused .....	( 7%)	( 2%)	( 6%)	( 8%)	( 9%)	( 7%)
39. The use of information technology and electronic health records						
A Top Priority .....	(20%)	(18%)	(25%)	(20%)	(18%)	(18%)
A High Priority .....	(44%)	(45%)	(45%)	(43%)	(45%)	(43%)
Not Much Of A Priority .....	(28%)	(28%)	(23%)	(29%)	(29%)	(31%)
Not A Priority At All .....	( 3%)	( 2%)	( 3%)	( 3%)	( 2%)	( 4%)
Don't Know/Refused .....	( 5%)	( 7%)	( 4%)	( 6%)	( 6%)	( 4%)

#### HEALTH RESEARCH AND EVIDENCE-BASED DECISION-MAKING

Health research can include research into medical treatments as well as the best ways to provide care and manage the health care system. Would you say that you strongly agree, agree, are neutral, disagree, or strongly disagree with each of the following? (READ AND ROTATE)

40. There should be increased public sector funding for health research, such as at universities, teaching hospitals and other not-for-profit organizations.						
Strongly Agree .....	(32%)	(24%)	(33%)	(33%)	(29%)	(35%)
Agree .....	(51%)	(58%)	(50%)	(52%)	(50%)	(50%)
Neutral .....	(11%)	(18%)	(11%)	(10%)	(12%)	(11%)
Disagree .....	( 4%)	(<1%)	( 3%)	( 3%)	( 6%)	( 4%)
Strongly Disagree .....	( 1%)	(<1%)	( 2%)	( 1%)	( 1%)	(<1%)
Don't Know/Refused .....	( 1%)	(<1%)	( 1%)	( 1%)	( 1%)	( 1%)
41. Incentives should be put in place to encourage more private sector investments in health research such as at universities, teaching hospitals and other not-for-profit organizations.						
Strongly Agree .....	(30%)	(28%)	(38%)	(28%)	(26%)	(27%)
Agree .....	(46%)	(48%)	(45%)	(46%)	(47%)	(44%)
Neutral .....	(11%)	(15%)	( 9%)	(10%)	(13%)	(14%)
Disagree .....	( 6%)	( 3%)	( 3%)	( 7%)	(10%)	( 6%)
Strongly Disagree .....	( 5%)	(<1%)	( 2%)	( 7%)	( 3%)	( 7%)
Don't Know/Refused .....	( 2%)	( 5%)	( 2%)	( 3%)	( 1%)	( 2%)

## FINANCING OPTIONS

If the governments through taxation could not cover all of the costs for all health care, including services such as routine care, emergency care, home care, rehabilitation, mental health care, long term care and prescription drugs, they might have to make choices as to how to deal with the shortfall. Would you strongly support, support, oppose or strongly oppose each of the following choices? (READ AND ROTATE)

### 42. Restricting the range of services that are offered

Strongly Support	( 3%)	( 1%)	( 3%)	( 3%)	( 4%)	( 2%)
Support	(16%)	(18%)	(15%)	(17%)	(16%)	(17%)
Oppose	(44%)	(47%)	(49%)	(40%)	(44%)	(44%)
Strongly Oppose	(32%)	(30%)	(29%)	(35%)	(31%)	(33%)
Don't Know/Refused	( 4%)	( 3%)	( 4%)	( 5%)	( 5%)	( 4%)

### 43. Asking patients to pay for part of the cost of services

Strongly Support	( 8%)	( 4%)	( 7%)	( 9%)	(10%)	( 7%)
Support	(31%)	(25%)	(31%)	(28%)	(32%)	(41%)
Oppose	(33%)	(41%)	(38%)	(30%)	(31%)	(27%)
Strongly Oppose	(25%)	(27%)	(21%)	(29%)	(25%)	(19%)
Don't Know/Refused	( 3%)	( 2%)	( 2%)	( 3%)	( 2%)	( 6%)

### 44. Levying a health care tax on all citizens linked to their income

Strongly Support	(10%)	( 4%)	( 8%)	(10%)	(11%)	(14%)
Support	(36%)	(36%)	(37%)	(36%)	(34%)	(36%)
Oppose	(29%)	(34%)	(30%)	(28%)	(25%)	(30%)
Strongly Oppose	(22%)	(20%)	(23%)	(23%)	(25%)	(17%)
Don't Know/Refused	( 4%)	( 7%)	( 1%)	( 4%)	( 6%)	( 4%)

### 45. Making cuts in other government services and directing it to health care

Strongly Support	(25%)	(25%)	(28%)	(25%)	(26%)	(17%)
Support	(42%)	(38%)	(47%)	(38%)	(41%)	(48%)
Oppose	(21%)	(20%)	(16%)	(23%)	(24%)	(22%)
Strongly Oppose	( 7%)	(13%)	( 7%)	( 8%)	( 5%)	( 7%)
Don't Know/Refused	( 4%)	( 4%)	( 1%)	( 6%)	( 3%)	( 6%)

### 46. In each province and territory, health care costs are paid for by both the federal and provincial governments. What percentage of these costs do you think should be paid for by the federal government? (RECORD PERCENTAGE)

Less Than 25%	( 4%)	( 1%)	( 6%)	( 3%)	( 4%)	( 4%)
25% To 49%	( 6%)	( 1%)	( 8%)	( 6%)	( 4%)	( 5%)
50%	(33%)	(25%)	(38%)	(30%)	(32%)	(40%)
51% To 75%	(23%)	(36%)	(17%)	(22%)	(27%)	(22%)
76% Or More	(13%)	(16%)	(15%)	(14%)	(13%)	( 8%)
Don't Know/Refused	(21%)	(21%)	(16%)	(25%)	(19%)	(21%)

Mean: ..... 59.26 .... 65.55 ..... 57.07 ..... 59.97 ..... 60.16 .... 56.77

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
47. And what percentage do you think the federal government currently pays? (RECORD PERCENTAGE)						
Less Than 25% .....	(22%)	(10%)	(22%)	(21%)	(24%)	(33%)
25% To 49% .....	(17%)	(13%)	(19%)	(20%)	(13%)	(14%)
50% .....	(9%)	(8%)	(11%)	(8%)	(9%)	(6%)
51% To 75% .....	(6%)	(11%)	(5%)	(7%)	(6%)	(4%)
76% Or More .....	(2%)	(7%)	(2%)	(2%)	(1%)	(<1%)
Don't Know/Refused .....	(43%)	(52%)	(40%)	(42%)	(47%)	(43%)
Mean: .....	35.29	47.48	35.11	36.51	34.14	27.63
48. Do you strongly support, support, oppose or strongly oppose allowing the government to be able to contract out the delivery of publicly covered services to private clinics, for instance having medicare pay for knee surgery at a private clinic rather than a public hospital?						
Strongly Support .....	(17%)	(20%)	(21%)	(16%)	(18%)	(13%)
Support .....	(40%)	(29%)	(48%)	(39%)	(37%)	(41%)
Oppose .....	(20%)	(33%)	(16%)	(19%)	(20%)	(21%)
Strongly Oppose .....	(18%)	(16%)	(9%)	(21%)	(20%)	(22%)
Don't Know/Refused .....	(5%)	(2%)	(6%)	(6%)	(5%)	(4%)

## LEADERSHIP

Do you believe that each of the following have demonstrated excellent leadership, adequate leadership or poor leadership in helping to prepare our health care system for the future? (READ AND ROTATE)

49. Federal elected officials						
Excellent Leadership .....	(3%)	(4%)	(4%)	(3%)	(2%)	(2%)
Adequate Leadership .....	(34%)	(37%)	(38%)	(33%)	(32%)	(34%)
Poor Leadership .....	(53%)	(47%)	(49%)	(52%)	(57%)	(57%)
Don't Know/Refused .....	(10%)	(12%)	(9%)	(11%)	(8%)	(7%)
50. Provincial elected officials						
Excellent Leadership .....	(4%)	(5%)	(6%)	(3%)	(4%)	(2%)
Adequate Leadership .....	(39%)	(47%)	(42%)	(37%)	(43%)	(28%)
Poor Leadership .....	(49%)	(41%)	(44%)	(49%)	(45%)	(64%)
Don't Know/Refused .....	(9%)	(7%)	(8%)	(11%)	(7%)	(5%)
51. Government appointed health care commissions						
Excellent Leadership .....	(7%)	(5%)	(8%)	(8%)	(7%)	(8%)
Adequate Leadership .....	(44%)	(46%)	(47%)	(44%)	(43%)	(40%)
Poor Leadership .....	(36%)	(33%)	(35%)	(34%)	(40%)	(44%)
Don't Know/Refused .....	(12%)	(16%)	(10%)	(14%)	(10%)	(8%)
52. Public servants within Ministries of health						
Excellent Leadership .....	(6%)	(9%)	(5%)	(8%)	(3%)	(6%)
Adequate Leadership .....	(48%)	(59%)	(40%)	(49%)	(51%)	(49%)
Poor Leadership .....	(34%)	(26%)	(46%)	(29%)	(33%)	(34%)
Don't Know/Refused .....	(12%)	(7%)	(9%)	(14%)	(13%)	(11%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
53. Groups that represent health care providers like doctors and nurses						
Excellent Leadership .....	(23%)	(34%)	(26%)	(19%)	(23%)	(23%)
Adequate Leadership .....	(59%)	(58%)	(59%)	(59%)	(61%)	(56%)
Poor Leadership .....	(13%)	( 7%)	(10%)	(15%)	(13%)	(15%)
Don't Know/Refused .....	( 6%)	( 2%)	( 5%)	( 8%)	( 4%)	( 6%)
54. Managers and administrators of health care organizations like regional health authorities, community agencies and hospitals						
Excellent Leadership .....	( 8%)	(12%)	( 8%)	( 9%)	( 7%)	( 7%)
Adequate Leadership .....	(57%)	(64%)	(59%)	(56%)	(60%)	(51%)
Poor Leadership .....	(26%)	(18%)	(26%)	(25%)	(26%)	(35%)
Don't Know/Refused .....	( 8%)	( 5%)	( 8%)	(10%)	( 7%)	( 7%)
55. Boards of directors of health care organizations like regional health authorities, community agencies and hospitals						
Excellent Leadership .....	( 9%)	(12%)	( 7%)	(10%)	( 7%)	( 8%)
Adequate Leadership .....	(56%)	(64%)	(61%)	(53%)	(59%)	(46%)
Poor Leadership .....	(25%)	(14%)	(25%)	(23%)	(25%)	(33%)
Don't Know/Refused .....	(11%)	(10%)	( 8%)	(14%)	( 8%)	(12%)
56. Patient advocacy and disease organizations.						
Excellent Leadership .....	(15%)	(12%)	(15%)	(15%)	(17%)	(16%)
Adequate Leadership .....	(56%)	(59%)	(56%)	(56%)	(51%)	(57%)
Poor Leadership .....	(12%)	( 8%)	(12%)	(11%)	(16%)	(11%)
Don't Know/Refused .....	(18%)	(22%)	(17%)	(18%)	(16%)	(16%)
57. Private sector companies that develop new medical technology and medicines.						
Excellent Leadership .....	(12%)	(14%)	(12%)	(11%)	(14%)	(12%)
Adequate Leadership .....	(54%)	(53%)	(56%)	(56%)	(55%)	(49%)
Poor Leadership .....	(19%)	(15%)	(21%)	(17%)	(17%)	(23%)
Don't Know/Refused .....	(15%)	(17%)	(11%)	(16%)	(14%)	(16%)

## HUMAN RESOURCES - SUPPLY AND COLLABORATIVE CARE

Do you believe that Canada has more than enough, enough, or not enough of each of the following skilled health care professionals to meet our population's needs? (READ AND ROTATE)

58. Doctors						
More Than Enough .....	( 1%)	(<1%)	( 2%)	( 1%)	( 1%)	( 1%)
Enough .....	(11%)	( 5%)	( 8%)	( 9%)	(11%)	(20%)
Not Enough .....	(87%)	(95%)	(90%)	(88%)	(86%)	(77%)
Don't Know/Refused .....	( 1%)	(<1%)	(<1%)	( 2%)	( 1%)	( 1%)
59. Nurses						
More Than Enough .....	( 1%)	(<1%)	( 1%)	( 2%)	(<1%)	( 2%)
Enough .....	(10%)	( 8%)	( 8%)	(10%)	(12%)	(15%)
Not Enough .....	(87%)	(92%)	(91%)	(85%)	(88%)	(82%)
Don't Know/Refused .....	( 1%)	(<1%)	(<1%)	( 3%)	(<1%)	( 1%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
<b>60. Pharmacists</b>						
More Than Enough .....	( 8%)	( 4%)	( 9%)	(10%)	( 6%)	( 5%)
Enough .....	(65%)	(61%)	(60%)	(67%)	(67%)	(65%)
Not Enough .....	(22%)	(32%)	(28%)	(15%)	(23%)	(21%)
Don't Know/Refused .....	( 6%)	( 3%)	( 3%)	( 8%)	( 4%)	( 9%)
<b>61. Health care managers</b>						
More Than Enough .....	(18%)	(12%)	(20%)	(15%)	(23%)	(22%)
Enough .....	(42%)	(35%)	(48%)	(40%)	(42%)	(44%)
Not Enough .....	(24%)	(36%)	(20%)	(25%)	(24%)	(19%)
Don't Know/Refused .....	(16%)	(17%)	(12%)	(20%)	(11%)	(14%)
I'd like to ask you a few questions about collaborative health care. By this I mean you might see a member of a team including a doctor, nurse, pharmacist or other health care provider who would collectively provide your care.						
<b>62. How would this change the quality of patient care?</b>						
Significantly Improve .....	(32%)	(26%)	(45%)	(28%)	(25%)	(30%)
Somewhat Improve .....	(41%)	(47%)	(35%)	(39%)	(48%)	(40%)
No Change .....	(14%)	(18%)	(12%)	(14%)	(16%)	(12%)
Somewhat Worsen .....	( 6%)	( 4%)	( 3%)	( 8%)	( 4%)	( 9%)
Significantly Worsen .....	( 2%)	( 2%)	( 1%)	( 3%)	(<1%)	( 1%)
Don't Know/Refused .....	( 6%)	( 2%)	( 3%)	( 8%)	( 7%)	( 7%)
<b>63. How would this change the speed of access to care?</b>						
Significantly Improve .....	(28%)	(18%)	(47%)	(25%)	(20%)	(19%)
Somewhat Improve .....	(41%)	(60%)	(32%)	(40%)	(48%)	(39%)
No Change .....	(16%)	(13%)	(10%)	(18%)	(19%)	(19%)
Somewhat Worsen .....	( 5%)	( 3%)	( 3%)	( 6%)	( 3%)	( 8%)
Significantly Worsen .....	( 2%)	( 1%)	( 2%)	( 3%)	( 2%)	( 3%)
Don't Know/Refused .....	( 8%)	( 4%)	( 7%)	( 8%)	( 8%)	(12%)
<b>64. How would this change the cost of delivering health care to taxpayers?</b>						
Significantly Cut Costs .....	( 7%)	( 1%)	(11%)	( 7%)	( 5%)	( 7%)
Somewhat Cut Costs .....	(23%)	(30%)	(19%)	(23%)	(20%)	(27%)
No Change .....	(21%)	(20%)	(25%)	(20%)	(19%)	(17%)
Somewhat Increase Costs .....	(29%)	(33%)	(26%)	(27%)	(38%)	(28%)
Significantly Increase Costs .....	( 8%)	( 8%)	(10%)	( 8%)	( 5%)	( 7%)
Don't Know/Refused .....	(12%)	( 9%)	(10%)	(14%)	(12%)	(14%)
<b>65. Do you strongly support, support, oppose or strongly oppose changing to this type of collaborative health care?</b>						
Strongly Support .....	(19%)	(12%)	(28%)	(17%)	(17%)	(12%)
Support .....	(51%)	(45%)	(57%)	(49%)	(53%)	(48%)
Oppose .....	(14%)	(15%)	( 8%)	(16%)	(14%)	(21%)
Strongly Oppose .....	( 5%)	(10%)	( 2%)	( 7%)	( 3%)	( 4%)
Don't Know/Refused .....	(11%)	(18%)	( 5%)	(11%)	(13%)	(15%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
66. Do you strongly agree, agree, disagree or strongly disagree with implementing electronic patient records to improve the integration of services and monitor the use of many health care resources, even if this means that patient health information may be accessible by other health care providers?						
Strongly Agree .....	(22%)	(14%)	(22%)	(24%)	(20%)	(21%)
Agree .....	(44%)	(45%)	(39%)	(43%)	(46%)	(51%)
Disagree .....	(20%)	(32%)	(22%)	(17%)	(19%)	(18%)
Strongly Disagree .....	( 9%)	( 8%)	(10%)	(10%)	(10%)	( 6%)
Don't Know/Refused .....	( 5%)	( 2%)	( 6%)	( 6%)	( 5%)	( 4%)

Do you strongly support, support, oppose or strongly oppose each of the following policies to increase access to health care professionals? (READ AND ROTATE)

67. Requiring patients to register with one family doctor						
Strongly Support .....	(27%)	(20%)	(37%)	(26%)	(23%)	(18%)
Support .....	(47%)	(61%)	(48%)	(46%)	(41%)	(46%)
Oppose .....	(16%)	(14%)	( 9%)	(14%)	(23%)	(23%)
Strongly Oppose .....	( 7%)	( 2%)	( 2%)	(10%)	( 9%)	( 8%)
Don't Know/Refused .....	( 4%)	( 3%)	( 3%)	( 4%)	( 4%)	( 6%)
68. Requiring health care professionals to work in teams with other types health care providers						
Strongly Support .....	(32%)	(27%)	(40%)	(31%)	(25%)	(29%)
Support .....	(57%)	(57%)	(52%)	(55%)	(64%)	(62%)
Oppose .....	( 7%)	( 9%)	( 5%)	( 8%)	( 5%)	( 5%)
Strongly Oppose .....	( 1%)	( 3%)	(<1%)	( 1%)	( 1%)	( 1%)
Don't Know/Refused .....	( 4%)	( 4%)	( 3%)	( 4%)	( 4%)	( 3%)
69. Requiring health care professionals to work in the parts of the country where they are most needed						
Strongly Support .....	(33%)	(32%)	(41%)	(33%)	(26%)	(27%)
Support .....	(49%)	(50%)	(47%)	(46%)	(49%)	(57%)
Oppose .....	(14%)	(13%)	(10%)	(15%)	(19%)	(12%)
Strongly Oppose .....	( 3%)	( 4%)	( 2%)	( 3%)	( 6%)	( 2%)
Don't Know/Refused .....	( 1%)	( 1%)	(<1%)	( 3%)	(<1%)	( 1%)

**ACCOUNTABILITY**

Do you believe that the government does a very good, good, poor or very poor job of each of the following?  
(READ AND ROTATE)

70. Making sure that every tax dollar intended for health care is spent on health care
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Very Good          | ( 3%) | ( 3%) | ( 3%) | ( 4%) | (<1%) | ( 2%) |
| Good               | (24%) | (26%) | (32%) | (22%) | (16%) | (20%) |
| Poor               | (43%) | (37%) | (41%) | (44%) | (50%) | (41%) |
| Very Poor          | (24%) | (29%) | (18%) | (23%) | (26%) | (30%) |
| Don't Know/Refused | ( 7%) | ( 4%) | ( 6%) | ( 7%) | ( 8%) | ( 7%) |
71. Reporting the results of how health care dollars are spent to Canadians
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Very Good          | ( 3%) | ( 2%) | ( 6%) | ( 2%) | ( 1%) | ( 4%) |
| Good               | (23%) | (26%) | (30%) | (21%) | (21%) | (15%) |
| Poor               | (48%) | (49%) | (40%) | (48%) | (54%) | (52%) |
| Very Poor          | (21%) | (21%) | (19%) | (21%) | (21%) | (26%) |
| Don't Know/Refused | ( 5%) | ( 2%) | ( 5%) | ( 7%) | ( 3%) | ( 3%) |
72. Which of the following do you believe has the strongest voice on health care reform in Canada?  
(ROTATE and CHOOSE ONE)
- |   |       |       |       |       |       |       |
|---|-------|-------|-------|-------|-------|-------|
| Health Care Professionals               | (38%) | (42%) | (49%) | (27%) | (34%) | (47%) |
| Federal Elected Officials               | (26%) | (25%) | (19%) | (28%) | (35%) | (24%) |
| Provincial Elected Officials            | (16%) | ( 8%) | (14%) | (20%) | (13%) | (17%) |
| Patients                                | (12%) | (14%) | ( 8%) | (16%) | (13%) | ( 6%) |
| Both Federal And Provincial Governments | ( 1%) | (<1%) | ( 1%) | (<1%) | (<1%) | ( 1%) |
| Combination/Collaboration Of All        | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) | ( 1%) |
| The Pharmaceutical Companies            | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) |
| A Private Group/Not Government          | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) |
| Other                                   | ( 1%) | (<1%) | (<1%) | ( 1%) | ( 1%) | ( 1%) |
| Don't Know/Refused                      | ( 7%) | (11%) | ( 8%) | ( 8%) | ( 3%) | ( 3%) |
73. In an ideal world, who should have the strongest voice on health care reform in Canada?
- |   |       |       |       |       |       |       |
|---|-------|-------|-------|-------|-------|-------|
| Health Care Professionals               | (42%) | (55%) | (42%) | (38%) | (46%) | (41%) |
| Patients                                | (40%) | (35%) | (36%) | (44%) | (37%) | (44%) |
| Provincial Elected Officials            | ( 6%) | ( 2%) | ( 9%) | ( 6%) | ( 7%) | ( 2%) |
| Federal Elected Officials               | ( 5%) | ( 2%) | ( 5%) | ( 7%) | ( 3%) | ( 4%) |
| Patients And Health Care Professionals  | ( 2%) | ( 2%) | ( 3%) | ( 1%) | (<1%) | ( 2%) |
| Combination/Collaboration Of All        | ( 2%) | ( 1%) | ( 1%) | ( 2%) | ( 1%) | ( 4%) |
| Health Care Professionals & Governments | (<1%) | (<1%) | (<1%) | (<1%) | ( 1%) | (<1%) |
| A Private Group/Not Government          | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) |
| Other                                   | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) |
| Don't Know/Refused                      | ( 2%) | ( 2%) | ( 3%) | ( 2%) | ( 3%) | ( 1%) |

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
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Some people believe that Canadians should receive a statement outlining the cost of health care that they have received. Do you strongly agree, agree, disagree or strongly disagree with each of the following arguments about health care cost statements? (READ AND ROTATE)

74. This would promote greater awareness of health care costs
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Agree     | (29%) | (15%) | (32%) | (33%) | (28%) | (21%) |
| Agree              | (55%) | (72%) | (49%) | (52%) | (59%) | (57%) |
| Disagree           | (11%) | (9%)  | (12%) | (10%) | (7%)  | (16%) |
| Strongly Disagree  | (3%)  | (1%)  | (4%)  | (2%)  | (3%)  | (2%)  |
| Don't Know/Refused | (3%)  | (3%)  | (2%)  | (3%)  | (2%)  | (4%)  |
75. This would lead to less abuse of the system
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Agree     | (22%) | (20%) | (24%) | (24%) | (22%) | (16%) |
| Agree              | (46%) | (63%) | (40%) | (44%) | (49%) | (49%) |
| Disagree           | (22%) | (11%) | (25%) | (22%) | (24%) | (23%) |
| Strongly Disagree  | (6%)  | (1%)  | (8%)  | (5%)  | (3%)  | (8%)  |
| Don't Know/Refused | (4%)  | (5%)  | (3%)  | (5%)  | (2%)  | (4%)  |
76. This would cost too much money that should be spent on delivering health care services
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Agree     | (20%) | (16%) | (32%) | (17%) | (16%) | (18%) |
| Agree              | (40%) | (46%) | (35%) | (40%) | (45%) | (36%) |
| Disagree           | (29%) | (28%) | (27%) | (31%) | (25%) | (31%) |
| Strongly Disagree  | (7%)  | (4%)  | (3%)  | (7%)  | (10%) | (7%)  |
| Don't Know/Refused | (5%)  | (5%)  | (2%)  | (5%)  | (4%)  | (7%)  |
77. Health care cost statements would serve no useful purpose
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Agree     | (10%) | (5%)  | (14%) | (9%)  | (8%)  | (10%) |
| Agree              | (26%) | (37%) | (23%) | (27%) | (23%) | (25%) |
| Disagree           | (45%) | (42%) | (45%) | (41%) | (53%) | (48%) |
| Strongly Disagree  | (15%) | (11%) | (11%) | (21%) | (14%) | (12%) |
| Don't Know/Refused | (4%)  | (4%)  | (6%)  | (3%)  | (2%)  | (4%)  |
78. Do you strongly agree, agree, disagree or strongly disagree that Canadians should receive a statement outlining the cost of health care that they have received?
- |                    |       |       |       |       |       |       |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Agree     | (23%) | (16%) | (24%) | (23%) | (25%) | (24%) |
| Agree              | (47%) | (55%) | (45%) | (47%) | (48%) | (44%) |
| Disagree           | (20%) | (20%) | (20%) | (19%) | (21%) | (25%) |
| Strongly Disagree  | (7%)  | (5%)  | (9%)  | (8%)  | (4%)  | (6%)  |
| Don't Know/Refused | (2%)  | (3%)  | (2%)  | (3%)  | (3%)  | (1%)  |

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
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**WILLINGNESS TO PAY**

79. Would you be willing to pay more, either out-of-pocket or tax payments, to maintain the current level of health care provided by the system?

Yes	(47%)	(53%)	(38%)	(50%)	(46%)	(51%)
No	(50%)	(45%)	(60%)	(46%)	(50%)	(44%)
Don't Know	( 4%)	( 2%)	( 2%)	( 5%)	( 4%)	( 4%)

80. Would you be willing to pay more, either out-of-pocket or tax payments, to increase the range of services offered or the improve timeliness of care provided by the health care system?

Yes - To Improve Range Of Services	( 8%)	(13%)	( 6%)	( 9%)	( 8%)	( 7%)
Yes - To Improve Timeliness	(11%)	( 4%)	(11%)	(12%)	(11%)	( 9%)
Yes - Both	(41%)	(46%)	(31%)	(47%)	(38%)	(44%)
No - Neither	(36%)	(29%)	(51%)	(29%)	(39%)	(33%)
Don't Know	( 4%)	( 8%)	( 1%)	( 3%)	( 3%)	( 7%)

**PARTICIPATION AND DEMOGRAPHICS**

Finally, for statistical purposes only, I'd like to ask you a few questions about yourself. I remind you that your responses are confidential.

81. Have you ever contributed time or money to a voluntary/charitable health organization?

Time	(14%)	(10%)	(13%)	(13%)	(17%)	(15%)
Money	(27%)	(26%)	(39%)	(23%)	(26%)	(22%)
Both	(28%)	(30%)	(18%)	(32%)	(31%)	(29%)
No, None	(30%)	(34%)	(29%)	(31%)	(25%)	(33%)
Don't Know	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)	( 1%)

During the last year, did you experience one or more of the following: (READ, ACCEPT ALL MENTIONS)

82A. A hospital emergency department visit

Yes	(39%)	(46%)	(41%)	(41%)	(35%)	(30%)
No	(61%)	(54%)	(58%)	(59%)	(65%)	(70%)
Don't Know/Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)

82B. A short term (acute) illness lasting for a duration of a few days to a few weeks for which you sought clinical help

Yes	(41%)	(38%)	(44%)	(40%)	(41%)	(40%)
No	(59%)	(62%)	(55%)	(59%)	(59%)	(60%)
Don't Know/Refused	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	( 1%)

82C. Hospitalization

Yes	(20%)	(16%)	(22%)	(20%)	(19%)	(17%)
No	(80%)	(84%)	(78%)	(80%)	(80%)	(83%)
Don't Know/Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)

82D. Surgery

Yes	(14%)	(14%)	(16%)	(15%)	(12%)	(13%)
No	(85%)	(86%)	(83%)	(85%)	(88%)	(87%)
Don't Know/Refused	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)



	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
82E. Homecare						
Yes .....	( 6%)	( 3%)	( 6%)	( 7%)	( 4%)	( 5%)
No .....	(94%)	(97%)	(93%)	(92%)	(95%)	(95%)
Don't Know/Refused .....	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)	(<1%)
83. Do you or a family member suffer from a long- term (chronic) illness lasting for more than 6 months?						
Yes .....	(38%)	(45%)	(35%)	(38%)	(36%)	(44%)
No .....	(61%)	(55%)	(65%)	(61%)	(64%)	(55%)
Don't Know/Refused .....	(<1%)	(<1%)	( 1%)	( 1%)	(<1%)	( 1%)
84. In the last year did you volunteer your time or financial support to provide health care services, for example surgical wound care, or other support services, for example homemaking services, to an ill relative or friend?						
Yes, Health Care Time .....	(13%)	(15%)	(17%)	(11%)	( 9%)	(15%)
Yes, Support Service Time .....	( 8%)	( 7%)	(10%)	( 6%)	(10%)	( 6%)
Yes, Health Care Financial Support .....	( 6%)	( 9%)	( 2%)	(10%)	( 5%)	( 4%)
Yes, Support Service Financial Support .....	( 2%)	( 1%)	( 2%)	( 2%)	( 4%)	( 2%)
Health Care Time And Health Care Financial Support .....	( 2%)	(<1%)	(<1%)	( 3%)	(<1%)	( 2%)
All Of The Above .....	( 1%)	(<1%)	( 1%)	( 2%)	(<1%)	( 1%)
Time And Money .....	( 1%)	(<1%)	( 1%)	( 2%)	(<1%)	( 1%)
Health Care Time And Support Service Time Support Service Time & Support .....	( 1%)	( 1%)	(<1%)	( 1%)	( 1%)	(<1%)
Service Financial .....	( 1%)	( 3%)	(<1%)	( 1%)	(<1%)	(<1%)
Fund-Raising/Volunteer Work (GENERAL) ..	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)	( 1%)
Help And Time/Home Care And Time .....	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)	(<1%)
Other .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
No .....	(63%)	(64%)	(65%)	(58%)	(67%)	(70%)
Don't Know/Refused .....	( 1%)	(<1%)	( 1%)	( 2%)	( 1%)	( 1%)
85. (IF YES) During the time involved, for how many hours a week, on average did you volunteer your time? (RECORD RESPONSE)						
Less Than 10 Hours .....	(60%)	(42%)	(65%)	(57%)	(73%)	(53%)
10 To 19 Hours .....	(15%)	(21%)	(11%)	(18%)	(10%)	(18%)
20 To 29 Hours .....	( 7%)	( 8%)	( 9%)	( 6%)	( 4%)	( 5%)
30 To 39 Hours .....	( 2%)	(<1%)	( 3%)	( 2%)	( 4%)	(<1%)
40 To 49 Hours .....	( 2%)	( 4%)	( 2%)	( 2%)	( 2%)	( 3%)
50 Or More Hours .....	( 6%)	( 8%)	( 4%)	( 8%)	( 4%)	( 5%)
Refused .....	( 7%)	(17%)	( 4%)	( 6%)	( 2%)	(18%)
Mean: .....	15.37	21.50	12.93	16.62	12.44	17.61

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
86. (IF YES) What kind of support do you require in providing care in the home to a relative or friend? (OPEN ENDED)						
None/Don't Need/Require Any .....	(30%)	(38%)	(27%)	(30%)	(35%)	(20%)
Nursing/Caregiver .....	( 9%)	(<1%)	( 5%)	(13%)	(<1%)	( 7%)
Financial Support .....	( 7%)	( 8%)	(<1%)	( 5%)	(10%)	(27%)
Cleaning/Cooking/Housekeeping/ Housework .....	( 5%)	( 8%)	(<1%)	( 2%)	(16%)	( 7%)
Home Care/Ambulatory .....	( 5%)	( 8%)	( 5%)	( 5%)	( 6%)	( 7%)
Vehicle/Transportation/Bring Them Hospital ( 3%)	( 3%)	( 8%)	(<1%)	( 4%)	(<1%)	(<1%)
General Care (NONSPECIFIC) .....	( 3%)	( 8%)	( 5%)	( 2%)	( 6%)	(<1%)
Emotional/Moral/Family Support .....	( 2%)	( 8%)	( 5%)	( 2%)	(<1%)	(<1%)
Time/A Helper So I Have More Time .....	( 2%)	(<1%)	( 9%)	( 1%)	(<1%)	(<1%)
Relief Staff/Respite Care .....	( 2%)	(<1%)	( 5%)	( 2%)	(<1%)	(<1%)
Furniture/Materials/Beds/Supplies .....	( 2%)	(<1%)	(<1%)	( 3%)	(<1%)	(<1%)
Professional Help (NONSPECIFIC) .....	( 2%)	(<1%)	( 9%)	( 2%)	(<1%)	(<1%)
Personal Care/Help Them Wash/Dress .....	( 1%)	(<1%)	(<1%)	( 1%)	(<1%)	(<1%)
Knowledge/How To Provide Care .....	( 1%)	(<1%)	(<1%)	(<1%)	( 3%)	(<1%)
Somewhere To Call For Advise/If Need Help ( 1%)	( 1%)	(<1%)	( 5%)	(<1%)	(<1%)	(<1%)
Good Relationship With Doctor/There If I Call Him .....	( 1%)	(<1%)	( 9%)	(<1%)	(<1%)	(<1%)
Care For Family Member (GENERAL) .....	( 1%)	(<1%)	(<1%)	(<1%)	( 3%)	(<1%)
Other .....	( 4%)	(<1%)	(<1%)	( 5%)	( 3%)	( 7%)
Don't Know/Refused .....	(22%)	(15%)	(18%)	(24%)	(16%)	(27%)
87. Which of the following best represents your annual household income? (READ)						
Under \$25,000 .....	(21%)	(34%)	(27%)	(15%)	(18%)	(25%)
\$25,000-\$34,000 .....	(13%)	(20%)	(15%)	(12%)	(10%)	(15%)
\$35,000-\$44,000 .....	(11%)	( 8%)	(13%)	(12%)	(12%)	( 8%)
\$45,000-\$54,000 .....	(11%)	( 8%)	(10%)	(12%)	(12%)	(11%)
\$55,000-\$64,000 .....	( 8%)	( 5%)	( 7%)	(10%)	( 6%)	( 7%)
\$65,000-\$74,000 .....	( 7%)	( 9%)	( 6%)	( 8%)	( 6%)	(10%)
\$75,000-\$100,000 .....	(10%)	( 8%)	( 9%)	(12%)	(11%)	( 7%)
More Than \$100,000 .....	( 9%)	( 3%)	( 8%)	(11%)	( 9%)	( 9%)
Refused .....	( 9%)	( 7%)	( 7%)	( 9%)	(16%)	( 8%)
89. Rural/Urban Residence						
Rural .....	(19%)	(52%)	(19%)	(16%)	(16%)	(12%)
Urban .....	(73%)	(39%)	(74%)	(74%)	(75%)	(85%)
Don't Know/Refused .....	( 8%)	( 9%)	( 6%)	(10%)	( 9%)	( 3%)
90. Gender						
Male .....	(49%)	(50%)	(48%)	(49%)	(50%)	(49%)
Female .....	(51%)	(50%)	(52%)	(51%)	(50%)	(51%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
<b>91. Generation</b>						
Male - 18 To 34 .....	(11%)	(12%)	( 9%)	(14%)	(10%)	(10%)
Male - 35 To 54 .....	(23%)	(18%)	(25%)	(22%)	(25%)	(22%)
Male - 55+ .....	(15%)	(20%)	(15%)	(13%)	(14%)	(17%)
Female - 18 To 34 .....	(10%)	( 8%)	(10%)	(10%)	(13%)	( 9%)
Female - 35 To 54 .....	(20%)	(22%)	(20%)	(21%)	(16%)	(23%)
Female - 55+ .....	(20%)	(21%)	(21%)	(19%)	(22%)	(19%)
<b>92. Sub-Region of Residence</b>						
Newfoundland .....	( 2%)	(23%)	(<1%)	(<1%)	(<1%)	(<1%)
Nova Scotia .....	( 3%)	(39%)	(<1%)	(<1%)	(<1%)	(<1%)
New Brunswick .....	( 2%)	(32%)	(<1%)	(<1%)	(<1%)	(<1%)
Prince Edward Island .....	(<1%)	( 7%)	(<1%)	(<1%)	(<1%)	(<1%)
Toronto East .....	( 3%)	(<1%)	(<1%)	( 7%)	(<1%)	(<1%)
Toronto West .....	( 3%)	(<1%)	(<1%)	( 9%)	(<1%)	(<1%)
MetroBelt .....	( 7%)	(<1%)	(<1%)	(19%)	(<1%)	(<1%)
South Central .....	( 7%)	(<1%)	(<1%)	(17%)	(<1%)	(<1%)
Southwest .....	( 6%)	(<1%)	(<1%)	(15%)	(<1%)	(<1%)
East .....	( 5%)	(<1%)	(<1%)	(13%)	(<1%)	(<1%)
Central .....	( 4%)	(<1%)	(<1%)	(11%)	(<1%)	(<1%)
North .....	( 3%)	(<1%)	(<1%)	( 9%)	(<1%)	(<1%)
City of Winnipeg .....	( 2%)	(<1%)	(<1%)	(<1%)	(12%)	(<1%)
Rest of Manitoba .....	( 2%)	(<1%)	(<1%)	(<1%)	(10%)	(<1%)
Saskatchewan .....	( 3%)	(<1%)	(<1%)	(<1%)	(19%)	(<1%)
City Edmonton .....	( 1%)	(<1%)	(<1%)	(<1%)	( 8%)	(<1%)
Rest of Alberta .....	( 8%)	(<1%)	(<1%)	(<1%)	(50%)	(<1%)
Greater Vancouver .....	( 3%)	(<1%)	(<1%)	(<1%)	(<1%)	(22%)
Fraser Valley .....	( 4%)	(<1%)	(<1%)	(<1%)	(<1%)	(28%)
Kamloops-Okanagan .....	( 2%)	(<1%)	(<1%)	(<1%)	(<1%)	(15%)
Nanaimo-South Island .....	( 2%)	(<1%)	(<1%)	(<1%)	(<1%)	(17%)
Kootenay-North B.C. ....	( 2%)	(<1%)	(<1%)	(<1%)	(<1%)	(15%)
Yukon .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Northwest Territories .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Nunavut .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Montreal East .....	( 3%)	(<1%)	(14%)	(<1%)	(<1%)	(<1%)
Montreal West .....	( 3%)	(<1%)	(11%)	(<1%)	(<1%)	(<1%)
Rest of Québec North .....	( 6%)	(<1%)	(24%)	(<1%)	(<1%)	(<1%)
Rest of Québec South .....	( 4%)	(<1%)	(16%)	(<1%)	(<1%)	(<1%)
Rest of Québec East .....	( 8%)	(<1%)	(35%)	(<1%)	(<1%)	(<1%)

	Overall	Atl	Qué	Ont	Pra	BC/ Terr.
93. Province						
Newfoundland .....	( 2%)	(23%)	(<1%)	(<1%)	(<1%)	(<1%)
Nova Scotia .....	( 3%)	(39%)	(<1%)	(<1%)	(<1%)	(<1%)
New Brunswick .....	( 2%)	(32%)	(<1%)	(<1%)	(<1%)	(<1%)
Prince Edward Island .....	(<1%)	( 7%)	(<1%)	(<1%)	(<1%)	(<1%)
Québec .....	(24%)	(<1%)	(100%)	(<1%)	(<1%)	(<1%)
Ontario .....	(38%)	(<1%)	(<1%)	(100%)	(<1%)	(<1%)
Manitoba .....	( 4%)	(<1%)	(<1%)	(<1%)	(23%)	(<1%)
Saskatchewan .....	( 3%)	(<1%)	(<1%)	(<1%)	(19%)	(<1%)
Alberta .....	(10%)	(<1%)	(<1%)	(<1%)	(58%)	(<1%)
British Columbia .....	(13%)	(<1%)	(<1%)	(<1%)	(<1%)	(96%)
Yukon .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Northwest Territories .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
Nunavut .....	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	( 1%)
94. Region						
Atlantic .....	( 8%)	(100%)	(<1%)	(<1%)	(<1%)	(<1%)
Québec .....	(24%)	(<1%)	(100%)	(<1%)	(<1%)	(<1%)
Ontario .....	(38%)	(<1%)	(<1%)	(100%)	(<1%)	(<1%)
Prairies .....	(17%)	(<1%)	(<1%)	(<1%)	(100%)	(<1%)
BC/Territories .....	(13%)	(<1%)	(<1%)	(<1%)	(<1%)	(100%)