

Interview Schedule

Good morning/ afternoon/ evening. My name is () of POLLARA, a national public opinion research organization. We are conducting a survey of Canadians 18 years of age or older regarding the health system. Would you mind if I asked you a few questions? We are not selling or promoting any product and all of your responses will be kept strictly confidential.

(IF YES) Thank you.

(IF NO) When is a better time to call you back? (SCHEDULE APPOINTMENT)

Before we begin, do you or does anyone in your household work:

For a market research firm? (IF YES- THANK AND TERMINATE)

For the media? (IF YES- THANK AND TERMINATE)

For a pharmaceutical firm? (IF YES- THANK AND TERMINATE)

In the health care field? (IF YES- THANK AND TERMINATE)

	Overall	Atlantic	Québec	Ontario	Prairies	BC/Terr.
1. First of all, do you mind telling me in what year you were born? (RECORD RESPONSE - IF PERSON IS UNDER 18, ASK TO SPEAK TO SOMEONE WHO IS 18 YEARS OF AGE OR OLDER)						
18 To 24	(9%)	(6%)	(10%)	(8%)	(11%)	(6%)
25 To 34	(14%)	(6%)	(15%)	(15%)	(15%)	(12%)
35 To 44	(22%)	(29%)	(22%)	(21%)	(21%)	(24%)
45 To 54	(24%)	(30%)	(25%)	(23%)	(20%)	(24%)
55 To 64	(16%)	(16%)	(17%)	(16%)	(18%)	(14%)
65 And Over	(15%)	(14%)	(12%)	(16%)	(16%)	(20%)
Mean (Age):	47.22	48.08	45.83	47.27	47.06	49.32
2. What do you think is the most important health care issue facing Canada today? (OPEN-END)						
Lack Of Funding/Government Cutbacks ..	(15%)	(14%)	(11%)	(16%)	(13%)	(25%)
Long Waiting Period	(9%)	(6%)	(12%)	(9%)	(8%)	(7%)
Lack Of Staff/Work Overload	(8%)	(13%)	(7%)	(9%)	(8%)	(6%)
Accessibility/Availability	(8%)	(5%)	(8%)	(10%)	(7%)	(7%)
Cost Of Health Care	(4%)	(4%)	(4%)	(3%)	(9%)	(3%)
Doctors/Specialists Shortage/Going To US	(4%)	(11%)	(1%)	(6%)	(2%)	(<1%)
Aging Population/Care Of The Elderly	(3%)	(1%)	(2%)	(4%)	(2%)	(7%)
Medicare/Continuation Of Medicare	(3%)	(3%)	(4%)	(2%)	(3%)	(3%)
Bed Closure/Shortage/						
More Long Term Beds	(3%)	(6%)	(1%)	(4%)	(3%)	(3%)
Heart Disease/Cancer/Aids/Any Disorder	(3%)	(5%)	(3%)	(3%)	(2%)	(2%)
Quality Service/Proper Care	(3%)	(5%)	(6%)	(2%)	(2%)	(2%)
Privatization Of Health Care	(3%)	(<1%)	(1%)	(3%)	(7%)	(6%)
Emergency Care/Emergency Rooms	(2%)	(2%)	(3%)	(2%)	(<1%)	(1%)
Hospital	(2%)	(2%)	(5%)	(2%)	(2%)	(<1%)
Equal Accessibility/Two-Tier System	(2%)	(1%)	(2%)	(2%)	(2%)	(1%)
Promotion Of Health/Healthy Living	(1%)	(1%)	(1%)	(1%)	(1%)	(1%)
Hospital Closure/Restructuring System	(1%)	(4%)	(1%)	(1%)	(1%)	(2%)
Lack Of Management	(1%)	(1%)	(1%)	(2%)	(1%)	(2%)
Preserving Health Care Services	(1%)	(<1%)	(2%)	(1%)	(1%)	(<1%)



Overall Atlantic Québec Ontario Prairies BC/Terr.

2. **(Cont'd)** What do you think is the most important health care issue facing Canada today? (OPEN-END)

Universality/For All Canadians	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
User Fees/Having To Pay/Maintain Free ..	(1%)	(1%)	(2%)	(<1%)	(<1%)	(<1%)
People Abuse/Overuse The System	(1%)	(<1%)	(<1%)	(1%)	(2%)	(<1%)
Lack Of Health Care	(1%)	(<1%)	(<1%)	(1%)	(1%)	(2%)
Concerned With Management Of						
Health Care Money	(1%)	(1%)	(1%)	(1%)	(1%)	(2%)
Use Of Aides/Untrained Workers	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Moral Issues	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Medication Use	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Line Ups/Overcrowding	(1%)	(<1%)	(4%)	(1%)	(<1%)	(<1%)
Prices Of Medication	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Pollution/Environment	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Smoking	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Concerns About Government	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Research And Development	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Affordability/In The Red/Future Funding	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Of Equipment/Access To Testing ...	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Recognize Alternative Medicine	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Shortage Of Nurses/Registered Nurses ...	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
System Deteriorating/Falling Apart	(<1%)	(1%)	(<1%)	(<1%)	(1%)	(<1%)
Care/Medicare Different From						
Province To Province	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Coverage Is Limited/						
Changes To Coverage	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
No Issues/Good System	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Government Indifferent/						
Neglecting Health Care	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Health Care Professional Unhappy/						
Pay More/Risk Strike	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Having Insurance/						
Drug Plan/Cost Without	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Health Care Staying At The Same Level ..	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Of Services	(<1%)	(1%)	(1%)	(<1%)	(<1%)	(<1%)
Lack Qualified/Knowledgeable						
Health Care Professionals	(<1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Travelling To Get Services	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Cost/Coverage Of Medication						
For Seniors	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Humanize/Improve Relationship						
Patient/Professional	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Of Regulation/Staff/Government/						
Health Care System	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Homecare	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Technology/Access To Technology	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Nurses/Problems/Situation With Nurses .	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Other	(1%)	(<1%)	(3%)	(1%)	(2%)	(<1%)
Don't Know	(12%)	(11%)	(11%)	(10%)	(14%)	(13%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

3. Overall, would you say that your confidence in the Canadian health system is rising or falling, or is it about the same as it ever was?

Rising	(4%)	(5%)	(3%)	(5%)	(4%)	(5%)
Falling	(58%)	(64%)	(53%)	(58%)	(54%)	(69%)
Same	(36%)	(30%)	(43%)	(36%)	(39%)	(26%)
Don't Know	(1%)	(1%)	(<1%)	(1%)	(3%)	(<1%)
Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)

4. Overall would you say that Canadians are or are not receiving quality health care right now?

Are Receiving Quality Health Care	(53%)	(41%)	(57%)	(56%)	(53%)	(49%)
Are Not Receiving Quality Health Care	(42%)	(53%)	(38%)	(39%)	(42%)	(48%)
Don't Know	(5%)	(6%)	(5%)	(4%)	(6%)	(2%)
Refused	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(1%)

5A. (IF ARE RECEIVING QUALITY CARE) What is the main reason why you say that? (OPEN-END)

Personal Experience/Observation	(34%)	(41%)	(32%)	(36%)	(35%)	(28%)
Better Compared To Other Countries	(11%)	(10%)	(7%)	(15%)	(6%)	(14%)
Word Of Mouth/Family/Friends	(5%)	(2%)	(7%)	(4%)	(7%)	(6%)
Always Receive Good Service/Satisfied	(5%)	(7%)	(5%)	(4%)	(9%)	(4%)
Good Quality Health Care In Hospital	(4%)	(<1%)	(7%)	(4%)	(4%)	(5%)
Received Care Needed/Proper Care	(4%)	(2%)	(5%)	(3%)	(4%)	(5%)
Easy Accessibility/To Doctor/Specialist	(3%)	(2%)	(2%)	(3%)	(4%)	(4%)
Waiting List/Period Too Long	(3%)	(5%)	(5%)	(<1%)	(3%)	(6%)
Thankful/Lucky In What						
We Have In Canada	(3%)	(<1%)	(2%)	(4%)	(4%)	(4%)
Modern Methods/Technology/Research	(2%)	(5%)	(2%)	(1%)	(2%)	(2%)
Don't Have To Pay/Cost-Efficient	(2%)	(<1%)	(1%)	(3%)	(2%)	(<1%)
Have Good/Qualified Doctor/Nurses	(2%)	(3%)	(4%)	(2%)	(<1%)	(1%)
Universal Coverage/Everyone Covered	(2%)	(<1%)	(2%)	(4%)	(1%)	(1%)
Haven't Heard Of/Had Any Problems	(1%)	(<1%)	(1%)	(2%)	(1%)	(<1%)
I Like/Trust My Doctor	(1%)	(<1%)	(1%)	(2%)	(<1%)	(<1%)
It Could Be Worse	(1%)	(<1%)	(1%)	(<1%)	(2%)	(<1%)
Shortage Of Doctors/Nurses	(1%)	(5%)	(3%)	(<1%)	(<1%)	(<1%)
Too Many Cutbacks/Lack Of Funding	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(2%)
Do Well With Resources They Have (Gen)	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
Staying The Same/Been Same For Years	(1%)	(<1%)	(<1%)	(1%)	(2%)	(<1%)
Contact With People/More People/						
Doctors Caring	(1%)	(2%)	(1%)	(<1%)	(1%)	(<1%)
Good Care In Spite Of Long Wait	(1%)	(2%)	(<1%)	(<1%)	(3%)	(<1%)
The System Is Good	(1%)	(<1%)	(1%)	(1%)	(2%)	(1%)
Doctors/Nurses Doing Their Best/						
Good Job	(1%)	(2%)	(2%)	(2%)	(<1%)	(<1%)
Because Of Privatization	(1%)	(<1%)	(1%)	(<1%)	(<1%)	(3%)
Prompt Service/Don't Have To Wait	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)

5A. (Cont'd) (IF ARE RECEIVING QUALITY CARE) What is the main reason why you say that? (OPEN-END)

Government Looks After Health Care							
System/Health Act	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
System Needs Change/Fine Tuning	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (1%)
People Abusing Services/The System	(<1%) (<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Better Longevity/Population Levels	(<1%) (<1%) (<1%) (1%) (1%) (<1%) (<1%)
We're Not Dying/Don't Know Of Death .	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
What I Hear In The News	(<1%) (<1%) (1%) (1%) (<1%) (<1%) (<1%)
Some Services Unavailable							
In Some Provinces	(<1%) (5%) (<1%) (<1%) (<1%) (<1%) (<1%)
All Kinds Of Medications	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
The Standard Is Falling	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%) (2%)
Improvement/Improving	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
There Are Hospitals (Nonspecific)	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%) (1%)
Other	(1%) (<1%) (2%) (1%) (2%) (2%) (2%)
Don't Know	(5%) (5%) (4%) (4%) (5%) (5%) (9%)

5B. (IF ARE NOT RECEIVING QUALITY CARE) What is the main reason why you say that? (OPEN-END)

Long Wait List/Waiting Period (General) ..	(24%) (20%) (28%) (20%) (35%) (18%) (18%)
Shortage Of Nurses/Doctors/Staff	(17%) (22%) (9%) (20%) (16%) (17%) (17%)
Personal Experience/Observation	(15%) (19%) (13%) (17%) (9%) (18%) (18%)
Lack Of Funding/Too Many Cutbacks	(11%) (15%) (7%) (13%) (6%) (14%) (14%)
Not Getting Care Needed/Proper Care	(3%) (<1%) (2%) (4%) (6%) (3%) (3%)
Shortage Of Equipment/No Funding	(2%) (2%) (5%) (2%) (2%) (<1%) (<1%)
Staff/Doctors/Nurses Are Overworked	(2%) (5%) (1%) (3%) (1%) (1%) (1%)
Lack Of Access/Availability	(2%) (<1%) (3%) (2%) (4%) (2%) (2%)
Lack Of Government Support	(2%) (<1%) (2%) (1%) (1%) (4%) (4%)
Privatization	(1%) (<1%) (1%) (1%) (3%) (<1%) (<1%)
Not Enough Beds/Bed Closures	(1%) (<1%) (1%) (1%) (2%) (2%) (2%)
Been Turned Away/Sent Home When Sick (1%)	(1%) (<1%) (1%) (1%) (1%) (<1%) (<1%)
What I Hear On The News	(1%) (2%) (2%) (1%) (1%) (2%) (2%)
Can't Get Doctor/Not Available/Too Busy (1%)	(1%) (<1%) (3%) (1%) (<1%) (<1%) (<1%)
Because Of Strikes/Nurses/Doctors	(1%) (<1%) (2%) (1%) (<1%) (2%) (2%)
Less Coverage/Drugs/Services	(1%) (2%) (<1%) (1%) (2%) (1%) (1%)
Word Of Mouth/Family/Friends	(1%) (<1%) (2%) (1%) (1%) (1%) (1%)
Nurses Need More/Better Support	(1%) (2%) (3%) (1%) (2%) (<1%) (<1%)
Unqualified Staff/Lack Of Education	(1%) (<1%) (<1%) (<1%) (1%) (2%) (2%)
Medical Errors/Misdiagnosis	(1%) (<1%) (3%) (<1%) (<1%) (<1%) (<1%)
Poor Administration/Poor Management	(1%) (2%) (1%) (1%) (<1%) (<1%) (<1%)
Because Of The Cost/Too Expensive	(1%) (2%) (<1%) (1%) (1%) (<1%) (<1%)
Hospital Closures	(1%) (2%) (<1%) (<1%) (<1%) (<1%) (4%)
Poor Communication/Within System	(1%) (<1%) (<1%) (1%) (<1%) (2%) (2%)
Booked Services Postponed/Cancelled	(1%) (<1%) (3%) (1%) (<1%) (<1%) (<1%)
Lack Health Resources/							
Shortage On Everything	(1%) (2%) (<1%) (2%) (<1%) (1%) (1%)

5B. (Cont'd) (IF ARE NOT RECEIVING QUALITY CARE) What is the main reason why you say that? (OPEN-END)

People Dying In Wait Room/Hallway	<1%	<1%	2%	<1%	<1%	<1%
Not Enough Attention/ Human Touch/Focus-Me	<1%	<1%	<1%	1%	<1%	<1%
Doctors/Nurses Leaving Country/ Go To US	<1%	<1%	<1%	1%	<1%	<1%
Discharged Early/Stay Not Long Enough	<1%	<1%	<1%	1%	<1%	<1%
Too Much Bureaucracy	<1%	<1%	1%	<1%	<1%	<1%
Not Enough Care/Service For Seniors	<1%	2%	<1%	<1%	<1%	<1%
Different Care From Province To Province	<1%	<1%	<1%	<1%	<1%	<1%
Hospital Overcrowded/Lack Of Space	<1%	<1%	<1%	1%	<1%	2%
System/Care Deteriorating/Getting Worse	<1%	<1%	1%	<1%	<1%	1%
Hospital/Hospital Care Deteriorating	<1%	2%	<1%	<1%	1%	<1%
Health Care Workers Are Underpaid	<1%	<1%	<1%	<1%	1%	<1%
Disease Progression/ Lack Research/Cures	<1%	<1%	1%	<1%	<1%	<1%
Rely Too Much On Drugs	<1%	<1%	1%	<1%	<1%	<1%
Food Is Bad	<1%	<1%	<1%	<1%	<1%	1%
Homecare Services Funds Are Neglected	<1%	<1%	<1%	1%	<1%	<1%
Other	1%	<1%	1%	1%	1%	1%
Don't Know	1%	<1%	2%	1%	1%	2%

Would you say that you are very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied with the following aspects of today's health care system? (READ AND ROTATE)

6. The range, or comprehensiveness, of care and services covered under government funded health care.						
Very Satisfied	14%	14%	10%	18%	13%	12%
Somewhat Satisfied	45%	44%	46%	49%	47%	32%
Somewhat Dissatisfied	25%	25%	32%	18%	24%	31%
Very Dissatisfied	11%	10%	8%	9%	12%	20%
Don't Know/Refused	5%	8%	4%	7%	4%	5%
7. Timeliness of access to care.						
Very Satisfied	10%	12%	7%	13%	7%	11%
Somewhat Satisfied	33%	27%	25%	35%	39%	35%
Somewhat Dissatisfied	31%	30%	42%	27%	32%	23%
Very Dissatisfied	21%	21%	25%	20%	17%	24%
Don't Know/Refused	5%	11%	1%	5%	5%	6%
8. Quality of care provided to patients.						
Very Satisfied	21%	32%	15%	26%	14%	23%
Somewhat Satisfied	50%	41%	57%	47%	57%	44%
Somewhat Dissatisfied	17%	15%	19%	15%	19%	17%
Very Dissatisfied	8%	9%	5%	8%	5%	13%
Don't Know/Refused	4%	4%	5%	4%	5%	3%

	Overall	Atlantic	Québec	Ontario	Prairies	BC/Terr.
9. Access to care in the home or community.						
Very Satisfied	(10%)	(13%)	(4%)	(13%)	(12%)	(9%)
Somewhat Satisfied	(38%)	(36%)	(35%)	(39%)	(44%)	(36%)
Somewhat Dissatisfied	(20%)	(18%)	(25%)	(17%)	(19%)	(24%)
Very Dissatisfied	(12%)	(11%)	(14%)	(12%)	(8%)	(15%)
Don't Know/Refused	(19%)	(23%)	(23%)	(18%)	(18%)	(16%)
10. Access to information about disease prevention and wellness.						
Very Satisfied	(24%)	(24%)	(14%)	(33%)	(21%)	(23%)
Somewhat Satisfied	(51%)	(52%)	(60%)	(45%)	(53%)	(47%)
Somewhat Dissatisfied	(14%)	(11%)	(14%)	(12%)	(15%)	(17%)
Very Dissatisfied	(5%)	(5%)	(8%)	(3%)	(3%)	(7%)
Don't Know/Refused	(6%)	(9%)	(4%)	(6%)	(8%)	(6%)
11. Access to emergency care.						
Very Satisfied	(16%)	(24%)	(8%)	(20%)	(16%)	(16%)
Somewhat Satisfied	(38%)	(38%)	(29%)	(40%)	(43%)	(41%)
Somewhat Dissatisfied	(24%)	(20%)	(35%)	(19%)	(21%)	(21%)
Very Dissatisfied	(17%)	(18%)	(22%)	(16%)	(14%)	(18%)
Don't Know/Refused	(5%)	(1%)	(7%)	(6%)	(5%)	(4%)
12. Access to a doctor, nurse, clinic or other health care provider.						
Very Satisfied	(26%)	(36%)	(12%)	(32%)	(24%)	(32%)
Somewhat Satisfied	(40%)	(26%)	(41%)	(37%)	(46%)	(46%)
Somewhat Dissatisfied	(22%)	(24%)	(33%)	(17%)	(21%)	(13%)
Very Dissatisfied	(11%)	(13%)	(12%)	(13%)	(7%)	(9%)
Don't Know/Refused	(1%)	(2%)	(2%)	(1%)	(2%)	(<1%)
13. Access to surgical care						
Very Satisfied	(13%)	(24%)	(9%)	(16%)	(7%)	(13%)
Somewhat Satisfied	(32%)	(21%)	(28%)	(34%)	(40%)	(29%)
Somewhat Dissatisfied	(25%)	(24%)	(34%)	(19%)	(26%)	(24%)
Very Dissatisfied	(16%)	(16%)	(15%)	(14%)	(14%)	(26%)
Don't Know/Refused	(14%)	(16%)	(14%)	(17%)	(13%)	(9%)
14. Access to long term institutional care.						
Very Satisfied	(7%)	(8%)	(4%)	(8%)	(9%)	(6%)
Somewhat Satisfied	(32%)	(38%)	(34%)	(29%)	(37%)	(26%)
Somewhat Dissatisfied	(20%)	(18%)	(24%)	(18%)	(20%)	(20%)
Very Dissatisfied	(14%)	(7%)	(12%)	(14%)	(10%)	(23%)
Don't Know/Refused	(28%)	(30%)	(26%)	(31%)	(24%)	(25%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

15. How much input the public has on decisions about the future of the health system.
- | | | | | | | |
|-----------------------------|-------|-------------|-------------|-------------|-------------|-------------|
| Very Satisfied | (5%) | (2%) | (6%) | (5%) | (3%) | (7%) |
| Somewhat Satisfied | (24%) | (23%) | (18%) | (28%) | (29%) | (18%) |
| Somewhat Dissatisfied | (34%) | (38%) | (41%) | (32%) | (32%) | (26%) |
| Very Dissatisfied | (30%) | (29%) | (29%) | (28%) | (30%) | (39%) |
| Don't Know/Refused | (7%) | (9%) | (6%) | (7%) | (6%) | (9%) |
16. The level of reporting to the public on health system performance.
- | | | | | | | |
|-----------------------------|-------|-------------|-------------|-------------|-------------|-------------|
| Very Satisfied | (6%) | (5%) | (6%) | (7%) | (5%) | (7%) |
| Somewhat Satisfied | (39%) | (41%) | (37%) | (40%) | (42%) | (35%) |
| Somewhat Dissatisfied | (32%) | (31%) | (36%) | (32%) | (30%) | (30%) |
| Very Dissatisfied | (14%) | (13%) | (13%) | (12%) | (18%) | (17%) |
| Don't Know/Refused | (9%) | (11%) | (9%) | (9%) | (6%) | (10%) |
17. Over the next five years, do you believe that Canadians' access to timely, quality health care will significantly improve, improve somewhat, worsen somewhat or significantly worsen?
- | | | | | | | |
|-----------------------------|-------|-------------|-------------|-------------|-------------|-------------|
| Significantly Improve | (3%) | (5%) | (2%) | (4%) | (3%) | (2%) |
| Improve Somewhat | (31%) | (23%) | (40%) | (32%) | (28%) | (19%) |
| Worsen Somewhat | (39%) | (39%) | (46%) | (36%) | (39%) | (37%) |
| Significantly Worsen | (22%) | (31%) | (11%) | (22%) | (25%) | (37%) |
| Don't Know | (5%) | (3%) | (2%) | (7%) | (5%) | (4%) |
18. What approach would you say that Canada's health system requires at present - a complete rebuilding from the ground up, some fairly major repairs or some minor tuning up, or is everything fine the way it is?
- | | | | | | | |
|---|-------|-------------|-------------|-------------|-------------|-------------|
| A Complete Rebuilding From Ground Up .. | (21%) | (14%) | (43%) | (9%) | (14%) | (22%) |
| Some Fairly Major Repairs | (46%) | (56%) | (37%) | (50%) | (48%) | (48%) |
| Some Minor Tuning Up | (29%) | (24%) | (17%) | (37%) | (35%) | (25%) |
| Everything Fine The Way It Is | (2%) | (1%) | (2%) | (2%) | (2%) | (3%) |
| Don't Know | (1%) | (5%) | (1%) | (1%) | (2%) | (1%) |
| Refused | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) | (<1%) |

19A. (IF “COMPLETE REBUILDING...”) What is your main priority area for change? (OPEN END)

Accessibility/Availability	(12%)	(22%)	(10%)	(14%)	(7%)	(17%)
Need More/Lack Of Doctors/Nurses/Staff	(11%)	(7%)	(15%)	(7%)	(11%)	(4%)
Emergency/ER/Better Service	(10%)	(<1%)	(14%)	(16%)	(<1%)	(<1%)
Doctors/Nurses Leaving/Going To US	(8%)	(14%)	(3%)	(20%)	(7%)	(8%)
Change/Alter/Reorganize System	(7%)	(7%)	(6%)	(7%)	(14%)	(6%)
Lack Of Funds/Better Management						
Of Funds	(5%)	(7%)	(3%)	(9%)	(7%)	(8%)
Long Waiting Lists	(5%)	(<1%)	(2%)	(9%)	(7%)	(11%)
Bureaucracy/Administration/Cohesion Of	(4%)	(<1%)	(5%)	(2%)	(4%)	(4%)
Services In Hospital/Hospital Care	(3%)	(<1%)	(6%)	(<1%)	(<1%)	(<1%)
Surgery	(3%)	(<1%)	(5%)	(<1%)	(<1%)	(<1%)
Rebuild/Start From Scratch	(2%)	(<1%)	(3%)	(<1%)	(3%)	(4%)
Lack Of/Duplication Of Service	(2%)	(<1%)	(2%)	(2%)	(4%)	(2%)
Government Interference	(2%)	(14%)	(<1%)	(<1%)	(<1%)	(7%)
Focus On Senior Care/Nursing Home	(2%)	(<1%)	(3%)	(4%)	(<1%)	(2%)
All Sectors/General Care	(2%)	(<1%)	(3%)	(<1%)	(<1%)	(<1%)
New Medicines/Medical Research	(1%)	(<1%)	(<1%)	(<1%)	(5%)	(<1%)
Public Abuse System/Overuse	(1%)	(<1%)	(<1%)	(<1%)	(<1%)	(4%)
Present System Not Working/						
Falling Apart	(1%)	(<1%)	(1%)	(<1%)	(4%)	(2%)
Nurses Overworked	(1%)	(14%)	(1%)	(<1%)	(<1%)	(<1%)
Against Privatization	(1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Homecare	(1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Would Like To See Privatization	(1%)	(<1%)	(<1%)	(3%)	(5%)	(<1%)
Consumer Input/Listening To People	(1%)	(<1%)	(<1%)	(<1%)	(7%)	(<1%)
Level Of Care	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
More Beds	(1%)	(<1%)	(1%)	(<1%)	(7%)	(<1%)
Coverage/Medication/Services Covered ...	(1%)	(<1%)	(1%)	(2%)	(<1%)	(<1%)
Start With Training Of Medical Staff	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Patient Care (Nonspecific)	(<1%)	(<1%)	(<1%)	(<1%)	(4%)	(<1%)
Lack Of/Accessibility To Equipment	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Quick/Faster Service/Immediate Care	(<1%)	(<1%)	(<1%)	(2%)	(<1%)	(<1%)
More Space/Facility	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Pediatrics	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Palliative Care/Long-Term Care	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Quality Of Care	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Start User Fee	(<1%)	(7%)	(<1%)	(<1%)	(<1%)	(<1%)
Preventative Medicine	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Other	(3%)	(<1%)	(2%)	(<1%)	(5%)	(8%)
Don't Know	(6%)	(7%)	(6%)	(3%)	(<1%)	(12%)

19B. (IF "SOME FAIRLY MAJOR...") What is your main priority area for change? (OPEN END)

Accessibility/Availability						
Of Health Care (General)	(17%)	(11%)	(13%)	(16%)	(21%)	(21%)
Lack Of Staff/Staff Cutbacks/Manpower	(9%)	(9%)	(6%)	(11%)	(11%)	(4%)
Lack Of Funding/Cutbacks (General)	(8%)	(10%)	(2%)	(8%)	(5%)	(18%)
Long Waiting Period/Long Lists	(8%)	(12%)	(4%)	(10%)	(8%)	(3%)
Lack Of Doctors/Specialists	(7%)	(21%)	(2%)	(8%)	(4%)	(2%)
Better Use Of Funds	(5%)	(5%)	(3%)	(3%)	(7%)	(10%)
Emergency Treatment/Service At ER	(5%)	(<1%)	(15%)	(3%)	(3%)	(2%)
Doctors/Specialists Leaving/Going To US	(4%)	(5%)	(2%)	(4%)	(6%)	(5%)
Lack Of Quality Service/Proper Care	(3%)	(3%)	(3%)	(3%)	(1%)	(1%)
Privatization	(2%)	(<1%)	(1%)	(2%)	(3%)	(3%)
System Not Working/Falling Apart	(2%)	(2%)	(1%)	(2%)	(<1%)	(4%)
Care For Elderly/Aging Population	(2%)	(2%)	(2%)	(3%)	(4%)	(3%)
Must Be Universal/For All/Not Two-Tier	(2%)	(2%)	(<1%)	(3%)	(<1%)	(2%)
Hospital/Hospital Service/Care	(2%)	(<1%)	(6%)	(<1%)	(1%)	(1%)
Homecare/Community Care/Availability	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Better Management/Administration (NS)	(1%)	(<1%)	(2%)	(<1%)	(2%)	(<1%)
First Line/Primary Care	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Long-Term Care	(1%)	(2%)	(<1%)	(1%)	(<1%)	(1%)
Surgery	(1%)	(<1%)	(6%)	(<1%)	(<1%)	(<1%)
Needs Restructuring/Rearranging/						
Different Model	(1%)	(2%)	(2%)	(1%)	(<1%)	(<1%)
Needs Review/Re-evaluation/						
Different Angle	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Affordability/Future Funding	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Stress/Workload/Overworked	(1%)	(3%)	(<1%)	(1%)	(<1%)	(<1%)
People Abuse/Overuse System/Fraud	(1%)	(2%)	(3%)	(<1%)	(2%)	(3%)
Cost/Cost Of Health Care	(1%)	(2%)	(<1%)	(1%)	(1%)	(<1%)
Preventative Health Care/						
Preventative Lifestyle	(1%)	(<1%)	(2%)	(1%)	(<1%)	(1%)
Communication/More Info To The Public	(1%)	(<1%)	(<1%)	(2%)	(1%)	(1%)
User Fees/Should Pay/Increase Costs	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(1%)
More Funding For/Education						
Of Care Givers	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Patients/Public Going To US	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Limited Resources/Lack Of/						
Human Resources	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Of Bed/Overcrowding/						
Hospital Closures	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Management Top Heavy/						
Too Many Bureaucrats	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Lack Of Equipment/Technology	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Shortage Of Nurses	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

19B. (Cont'd) (IF "SOME FAIRLY MAJOR...") What is your main priority area for change? (OPEN END)

More Coordination/Uniformity/						
Consistency	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Already Changing/Has Changed	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Research/More/Not Far In						
Cancer Treatment	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
People Demand It/People						
Are Not Buying In	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Doctors Undervalued/Should Have Say ..	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
High Level Of Anxiety Over Health Care ..	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Too Many Non-Taxpayers	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Principles Of Medicare/						
Level Of Coverage	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Attract Doctors/Open Beds						
To Attract Graduates	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Customer Needs Approval						
For Medications	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Distance To Travel To Get Health Care ...	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Community Based Centres/						
Care In Rural Areas	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
More Accountability (General)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
More Skilled/Qualified Staff/						
Nurses/Doctors	(<1%)	(2%)	(<1%)	(<1%)	(<1%)	(<1%)
Everything/All Important	(<1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Diseases/Disorders (General)	(<1%)	(<1%)	(3%)	(<1%)	(<1%)	(<1%)
Patient Care/Focus On Patient (NS)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Nurses/Nursing (Nonspecific)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Mental Health Services/						
Psychiatric System	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Education/Training/Recruitment						
Health Care Professional/Staff	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Doctors/Medical Area (Nonspecific)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(<1%)
Better/Larger/Newer Facilities/Premises ..	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Doctors On Salary	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Need Less Government Involvement	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Other	(1%)	(2%)	(1%)	(2%)	(1%)	(<1%)
Don't Know	(6%)	(3%)	(8%)	(5%)	(7%)	(6%)

19C. (IF "SOME MINOR...") What is your main priority area for change? (OPEN END)

Lack Health Care Professional/						
Doctor/Physician/Nurse	(12%)	(25%)	(8%)	(13%)	(9%)	(14%)
Long Waiting List/To See Specialist/						
Physician	(12%)	(21%)	(6%)	(11%)	(17%)	(10%)
Put More Money Into It/Lack Of Funding	(7%)	(<1%)	(7%)	(6%)	(9%)	(11%)
Availability Of Service/						
Accessibility To Health Care	(6%)	(4%)	(<1%)	(7%)	(8%)	(5%)
Lack Of Staff (Nonspecific)	(5%)	(<1%)	(2%)	(6%)	(5%)	(4%)
Minor Repairs Needed In ER/						
Better Service	(4%)	(4%)	(9%)	(5%)	(1%)	(<1%)
Demographic Always Changing/						
Aging Population	(4%)	(8%)	(3%)	(5%)	(1%)	(<1%)
Hospital Full Of Patients/Lack Of Space	(3%)	(<1%)	(10%)	(3%)	(<1%)	(<1%)
Money Spent Wrong Places/						
Too Much Waste	(2%)	(4%)	(3%)	(1%)	(5%)	(<1%)
Misuse/Abuse Of System	(2%)	(<1%)	(2%)	(3%)	(4%)	(<1%)
Even Care/Equal Access						
Throughout Canada	(2%)	(4%)	(<1%)	(3%)	(1%)	(<1%)
Make System More Effective/Improve	(2%)	(<1%)	(3%)	(3%)	(1%)	(<1%)
Hospital Closures/Bed Closures	(2%)	(<1%)	(2%)	(2%)	(<1%)	(10%)
User Fee System/Reasonable	(2%)	(8%)	(3%)	(2%)	(<1%)	(2%)
Better Service/Care/Quality Of Care	(2%)	(<1%)	(5%)	(1%)	(1%)	(3%)
Privatization (General)	(2%)	(<1%)	(3%)	(1%)	(3%)	(2%)
It Just Needs Better Management	(2%)	(<1%)	(2%)	(3%)	(1%)	(4%)
Only Needs Few Changes/Adjustments	(1%)	(4%)	(<1%)	(1%)	(<1%)	(<1%)
Good Health Care System/Everywhere	(1%)	(<1%)	(<1%)	(2%)	(<1%)	(<1%)
Good System Compared To US/						
Other Countries	(1%)	(<1%)	(4%)	(1%)	(<1%)	(<1%)
Always Room For Improvement	(1%)	(<1%)	(3%)	(<1%)	(1%)	(<1%)
Long Term/Shouldn't Be In Hospitals	(1%)	(<1%)	(<1%)	(<1%)	(3%)	(<1%)
People Being Released Too Early	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Lack Of Preventive And Health Education	(1%)	(4%)	(<1%)	(1%)	(3%)	(2%)
Aspect Missing Is Communication						
And Support	(1%)	(<1%)	(<1%)	(1%)	(1%)	(3%)
More Homecare	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Focus On Diseases/Disorders (Gen)	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Price Of Medication/Cost For Seniors	(1%)	(4%)	(2%)	(<1%)	(1%)	(<1%)
Hospital/Inside Of The Hospital (NS)	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(2%)
Lack Of Equipment/MRI	(1%)	(<1%)	(2%)	(1%)	(<1%)	(<1%)
Cost/Cost Of Health Care	(1%)	(<1%)	(<1%)	(<1%)	(3%)	(<1%)
Need Standard We Had Before/						
Too Much Cut	(<1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Go Back To Two-Tier Medicine	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
So Much Duplication And Waste	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)

19C. (Cont'd) (IF "SOME MINOR...") What is your main priority area for change? (OPEN END)

The Bureaucracy Is Slowing						
Things Down	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
More Research/Technology	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(<1%)
Unions/No Strikes	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(3%)
Increase Wages	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Service In Rural Areas/Small Communities	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Not Create A Two-Tier System	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Medication Usage	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Increase Resources	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Better Work Conditions	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Other	(3%)	(<1%)	(9%)	(2%)	(1%)	(6%)
Don't Know	(11%)	(8%)	(12%)	(9%)	(9%)	(18%)

20. And how confident are you that a solution will be found to sustain the health care system?

Very Confident	(8%)	(5%)	(6%)	(12%)	(4%)	(8%)
Confident	(43%)	(32%)	(52%)	(41%)	(45%)	(36%)
Not Very Confident	(38%)	(46%)	(33%)	(36%)	(40%)	(43%)
Not At All Confident	(10%)	(15%)	(8%)	(10%)	(10%)	(10%)
Don't Know	(1%)	(2%)	(<1%)	(2%)	(2%)	(2%)

BACK TO BASICS - UNDERSTANDING THE OBJECTIVES OF MEDICARE

Please indicate whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the following statements about the current Canadian health care system: (READ AND ROTATE)

21A. [SPLIT SAMPLE THREE WAYS] Access to all medically necessary health care services is provided by the current health system.

Strongly Agree	(12%)	(3%)	(12%)	(13%)	(9%)	(15%)
Somewhat Agree	(51%)	(45%)	(56%)	(49%)	(58%)	(43%)
Somewhat Disagree	(28%)	(39%)	(30%)	(28%)	(20%)	(28%)
Strongly Disagree	(7%)	(3%)	(2%)	(8%)	(12%)	(10%)
Don't Know	(2%)	(10%)	(<1%)	(2%)	(2%)	(4%)

21B. [SPLIT SAMPLE THREE WAYS] Access to all necessary home and support care is provided by the current health system.

Strongly Agree	(6%)	(3%)	(4%)	(6%)	(7%)	(11%)
Somewhat Agree	(45%)	(34%)	(40%)	(46%)	(57%)	(43%)
Somewhat Disagree	(29%)	(37%)	(39%)	(30%)	(18%)	(17%)
Strongly Disagree	(11%)	(14%)	(8%)	(11%)	(10%)	(12%)
Don't Know	(9%)	(11%)	(10%)	(6%)	(8%)	(17%)

21C. [SPLIT SAMPLE THREE WAYS] Access to all necessary long-term institutional care is provided by the current system.

Strongly Agree	(9%)	(11%)	(4%)	(13%)	(7%)	(8%)
Somewhat Agree	(40%)	(49%)	(47%)	(40%)	(36%)	(29%)
Somewhat Disagree	(31%)	(20%)	(38%)	(24%)	(32%)	(41%)
Strongly Disagree	(9%)	(11%)	(5%)	(12%)	(8%)	(9%)
Don't Know	(11%)	(9%)	(5%)	(12%)	(17%)	(13%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

22A. [SPLIT SAMPLE THREE WAYS] Access to medically necessary health care services is provided regardless of ability to pay for services.

Strongly Agree	(22%)	(29%)	(12%)	(30%)	(15%)	(24%)
Somewhat Agree	(44%)	(35%)	(43%)	(41%)	(61%)	(39%)
Somewhat Disagree	(19%)	(23%)	(29%)	(15%)	(12%)	(18%)
Strongly Disagree	(10%)	(6%)	(8%)	(10%)	(10%)	(14%)
Don't Know	(5%)	(6%)	(7%)	(4%)	(2%)	(5%)

22B. [SPLIT SAMPLE THREE WAYS] Access to all necessary home and support care is provided regardless of ability to pay for services.

Strongly Agree	(11%)	(11%)	(6%)	(12%)	(13%)	(17%)
Somewhat Agree	(39%)	(23%)	(42%)	(37%)	(52%)	(33%)
Somewhat Disagree	(28%)	(26%)	(36%)	(31%)	(17%)	(23%)
Strongly Disagree	(11%)	(28%)	(2%)	(14%)	(8%)	(13%)
Don't Know	(10%)	(11%)	(14%)	(7%)	(10%)	(15%)

22C. [SPLIT SAMPLE THREE WAYS] Access to all necessary long term institutional care is provided regardless of ability to pay for services.

Strongly Agree	(17%)	(23%)	(10%)	(19%)	(12%)	(27%)
Somewhat Agree	(36%)	(54%)	(41%)	(36%)	(40%)	(13%)
Somewhat Disagree	(24%)	(14%)	(33%)	(16%)	(28%)	(30%)
Strongly Disagree	(11%)	(3%)	(7%)	(16%)	(11%)	(13%)
Don't Know	(12%)	(6%)	(9%)	(13%)	(8%)	(18%)

IMPROVING THE SYSTEM - FUNDING OPTIONS

23. Do you believe that a solution to sustain the health care system will cost Canadians more, less or about the same as they pay right now in either taxes or out-of-pocket expenses?

More	(76%)	(78%)	(74%)	(73%)	(82%)	(79%)
Less	(2%)	(1%)	(2%)	(2%)	(2%)	(3%)
About The Same	(20%)	(15%)	(24%)	(21%)	(14%)	(17%)
Don't Know	(2%)	(6%)	(1%)	(3%)	(2%)	(2%)

24. How likely do you think it is that the government will expand the health care system to include more home care services?

Very Likely	(16%)	(27%)	(13%)	(20%)	(15%)	(9%)
Somewhat Likely	(35%)	(40%)	(38%)	(35%)	(40%)	(22%)
Not Very Likely	(35%)	(22%)	(39%)	(33%)	(30%)	(45%)
Not At All Likely	(10%)	(8%)	(8%)	(9%)	(10%)	(19%)
Don't Know	(3%)	(4%)	(2%)	(3%)	(5%)	(5%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

25. And how likely do you think it is that the government will expand the health care system to include more coverage for prescription drugs?
- | | | | | | | |
|-------------------------|-------|-------------|-------------|-------------|-------------|-------------|
| Very Likely | (7%) | (8%) | (9%) | (9%) | (4%) | (4%) |
| Somewhat Likely | (24%) | (20%) | (37%) | (22%) | (20%) | (9%) |
| Not Very Likely | (49%) | (50%) | (42%) | (50%) | (49%) | (60%) |
| Not At All Likely | (17%) | (19%) | (10%) | (17%) | (22%) | (24%) |
| Don't Know | (3%) | (4%) | (2%) | (3%) | (4%) | (3%) |
26. Do you feel that there is enough money in the health care system right now or that additional sources of funds need to be found?
- | | | | | | | |
|-----------------------------|-------|-------------|-------------|-------------|-------------|-------------|
| Enough Now | (24%) | (18%) | (27%) | (22%) | (26%) | (26%) |
| Need Additional Funds | (70%) | (77%) | (69%) | (73%) | (67%) | (67%) |
| Don't Know | (6%) | (5%) | (3%) | (6%) | (7%) | (7%) |
27. Would you be willing to pay more, either out-of-pocket or tax payments, to maintain the current level of health care provided by the system?
- | | | | | | | |
|------------------|-------|-------------|-------------|-------------|-------------|-------------|
| Yes | (56%) | (57%) | (51%) | (58%) | (57%) | (58%) |
| No | (40%) | (40%) | (48%) | (38%) | (38%) | (38%) |
| Don't Know | (4%) | (3%) | (1%) | (4%) | (5%) | (4%) |
28. Would you be willing to pay more, either out-of-pocket or tax payments, to increase the range of services offered or the improve timeliness of care provided by the health care system?
- | | | | | | | |
|---|-------|-------------|-------------|-------------|-------------|-------------|
| Yes - To Increase Range Of Services | (10%) | (16%) | (5%) | (13%) | (9%) | (6%) |
| Yes - To Improve Timeliness | (10%) | (5%) | (14%) | (8%) | (11%) | (8%) |
| Yes - Both | (49%) | (49%) | (41%) | (50%) | (55%) | (53%) |
| No - Neither | (29%) | (28%) | (38%) | (27%) | (20%) | (29%) |
| Don't Know | (3%) | (3%) | (1%) | (3%) | (6%) | (4%) |
29. If more money was needed to improve the health care system, which of the following options would you most strongly support?
- | | | | | | | |
|---|-------|-------------|-------------|-------------|-------------|-------------|
| Re-allocating money from other, non-health care government-funded services, recognizing that these other services would be reduced | (33%) | (33%) | (31%) | (33%) | (37%) | (30%) |
| Increasing taxes and directing it to the health care system | (23%) | (22%) | (13%) | (31%) | (21%) | (25%) |
| Requiring patients to directly pay a portion of the cost of medical care and services they receive at the point of use .. | (15%) | (12%) | (20%) | (11%) | (17%) | (15%) |
| Having the public purchase supplemental, private health insurance to cover a portion of the cost of health care, either directly themselves or through their employer | (22%) | (24%) | (28%) | (20%) | (18%) | (21%) |

	Overall	Atlantic	Québec	Ontario	Prairies	BC/Terr.
Don't Know / Refused	(7%)	(10%)	(9%)	(5%)	(8%)	(9%)
30. Do you believe that Canadians should or should not be able to pay out of their own pocket to receive services from private clinics faster than in the public system?						
Should	(49%)	(39%)	(56%)	(47%)	(51%)	(48%)
Should Not	(47%)	(56%)	(42%)	(50%)	(41%)	(48%)
Don't Know	(4%)	(5%)	(1%)	(3%)	(8%)	(3%)

If governments were to increase funding for health care, which of the following options would you most prefer?
(ROTATE)

31. Reallocating public funds to health care from other social sectors, for example education OR reallocating public funds from non-social sectors, for example transportation.						
Reallocating From Social Sectors	(15%)	(12%)	(28%)	(12%)	(11%)	(7%)
Reallocating From Non-Social Sectors	(63%)	(61%)	(59%)	(66%)	(61%)	(66%)
No Answer	(22%)	(27%)	(13%)	(22%)	(28%)	(27%)
32. Implementing a general tax increase OR implementing a specific health tax where funds would go only to health care.						
Implementing A General Tax Increase	(13%)	(16%)	(20%)	(10%)	(9%)	(12%)
Implementing A Specific Health Tax	(74%)	(68%)	(67%)	(76%)	(77%)	(78%)
No Answer	(13%)	(16%)	(12%)	(14%)	(13%)	(10%)
33. Implementing a tax increase related to how much one uses the health care system OR a tax increase that is not related to how much one uses the health care system.						
Tax Increase Related To Health Care	(40%)	(34%)	(50%)	(31%)	(42%)	(48%)
Tax Increase That Is Not Related	(48%)	(53%)	(36%)	(56%)	(48%)	(43%)
No Answer	(12%)	(14%)	(14%)	(13%)	(11%)	(9%)

SCOPE OF SERVICES AND CHOICE

If the government through taxation would not cover all of the costs for all health care, including services such as routine care, emergency care, home care, rehabilitation, mental health care, long term care etc., which of the following comes closest to your own way of thinking?

34. (ROTATE) The government should pay for all of the costs for some services, even if it means there is no coverage for other services. OR (ROTATE) The government should pay for some of the costs for most services, even if it means part of the costs will be paid by patients.						
Government Pay For All Costs	(40%)	(45%)	(34%)	(45%)	(38%)	(38%)
Government Pay For Some Costs	(53%)	(51%)	(62%)	(46%)	(54%)	(53%)
No Answer	(7%)	(5%)	(4%)	(9%)	(8%)	(9%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

35. (ROTATE) Individuals should be allowed to select the health care services for which they're covered. OR
(ROTATE) The government should provide the same type of coverage to all citizens.

Individual Should Be Able To

Select Coverage (28%) (22%) (30%) (26%) (30%) (33%)

Government Should Provide

The Same Coverage (69%) (74%) (68%) (71%) (66%) (62%)

No Answer (3%) (4%) (2%) (3%) (4%) (4%)

INCENTIVES AND APPROPRIATE USE

I am going to read you a few options that may lead to better use of the health care system. Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following? How about... (READ AND ROTATE)

36. Providing tax breaks for those who do not use many health care services, even if this means that some people may not seek necessary care.

Strongly Agree (16%) (12%) (14%) (18%) (15%) (18%)

Somewhat Agree (28%) (30%) (33%) (22%) (35%) (25%)

Somewhat Disagree (27%) (21%) (36%) (24%) (22%) (26%)

Strongly Disagree (28%) (35%) (17%) (34%) (25%) (28%)

Don't Know (2%) (3%) (1%) (2%) (3%) (2%)

37. Providing people with a sum of money that they can spend on health care services or save for future use instead of covering these services under Medicare, even if this means that some people may not seek necessary care.

Strongly Agree (6%) (3%) (6%) (5%) (7%) (9%)

Somewhat Agree (23%) (18%) (29%) (20%) (25%) (24%)

Somewhat Disagree (27%) (22%) (44%) (19%) (26%) (25%)

Strongly Disagree (40%) (55%) (19%) (53%) (40%) (38%)

Don't Know (3%) (2%) (3%) (3%) (3%) (4%)

38. Requiring patients to register with one family doctor, or group of doctors, in order to make the doctor accountable for their patients' health, even if this means that patients will have less flexibility in moving between family doctors.

Strongly Agree (22%) (24%) (25%) (23%) (16%) (20%)

Somewhat Agree (33%) (39%) (39%) (32%) (25%) (32%)

Somewhat Disagree (24%) (19%) (26%) (20%) (33%) (26%)

Strongly Disagree (17%) (14%) (8%) (20%) (21%) (20%)

Don't Know (4%) (5%) (3%) (4%) (5%) (3%)

39. Increasing the use of non-physician health care providers when a similar outcome can be achieved at a lower cost, even if this means that patients won't see a doctor.

Strongly Agree (24%) (27%) (16%) (27%) (22%) (29%)

Somewhat Agree (37%) (37%) (40%) (35%) (42%) (35%)

Somewhat Disagree (22%) (20%) (34%) (18%) (21%) (16%)

Strongly Disagree (13%) (15%) (7%) (16%) (12%) (14%)

Don't Know (3%) (2%) (3%) (4%) (2%) (5%)



	Overall	Atlantic	Québec	Ontario	Prairies	BC/Terr.
40. Requiring patients to pay extra, in addition to their taxes, for part of the costs of the health care and services they receive, even if this means that some may not seek necessary care.						
Strongly Agree	(7%)	(3%)	(9%)	(6%)	(9%)	(8%)
Somewhat Agree	(24%)	(20%)	(24%)	(26%)	(19%)	(28%)
Somewhat Disagree	(33%)	(29%)	(46%)	(26%)	(36%)	(25%)
Strongly Disagree	(33%)	(46%)	(19%)	(40%)	(30%)	(37%)
Don't Know	(3%)	(3%)	(2%)	(2%)	(5%)	(1%)
41. Implementing electronic patient records to improve the integration of services and monitor the use of health care resources, even if this means that patient health information may be accessible by other health care providers.						
Strongly Agree	(28%)	(21%)	(20%)	(35%)	(24%)	(33%)
Somewhat Agree	(41%)	(45%)	(44%)	(39%)	(44%)	(37%)
Somewhat Disagree	(15%)	(12%)	(22%)	(12%)	(16%)	(14%)
Strongly Disagree	(13%)	(17%)	(13%)	(13%)	(12%)	(9%)
Don't Know	(3%)	(6%)	(1%)	(2%)	(4%)	(7%)
42. Providing patients with an itemized description of the costs of the health care they receive in order to demonstrate the cost of the care, even if it means that health care resources must be used for this practice.						
Strongly Agree	(27%)	(25%)	(23%)	(30%)	(23%)	(30%)
Somewhat Agree	(40%)	(36%)	(50%)	(33%)	(41%)	(38%)
Somewhat Disagree	(18%)	(20%)	(18%)	(18%)	(18%)	(18%)
Strongly Disagree	(12%)	(17%)	(7%)	(16%)	(13%)	(11%)
Don't Know	(3%)	(3%)	(2%)	(3%)	(4%)	(3%)
43. Providing tax breaks to friends and relatives who provide homecare to those in need, even if it means that the tax-breaks may be abused.						
Strongly Agree	(16%)	(24%)	(12%)	(15%)	(16%)	(23%)
Somewhat Agree	(38%)	(30%)	(43%)	(38%)	(35%)	(40%)
Somewhat Disagree	(24%)	(18%)	(34%)	(23%)	(20%)	(20%)
Strongly Disagree	(18%)	(25%)	(9%)	(21%)	(25%)	(14%)
Don't Know	(3%)	(4%)	(2%)	(3%)	(3%)	(3%)
44. Paying to promote wellness and prevent disease rather than just treating diseases, even if this means higher costs in the short term which takes resources away from the current system						
Strongly Agree	(30%)	(22%)	(28%)	(33%)	(27%)	(36%)
Somewhat Agree	(43%)	(44%)	(51%)	(39%)	(41%)	(42%)
Somewhat Disagree	(15%)	(18%)	(16%)	(14%)	(19%)	(14%)
Strongly Disagree	(8%)	(13%)	(3%)	(11%)	(7%)	(7%)
Don't Know	(3%)	(4%)	(2%)	(3%)	(6%)	(1%)

OPERATIONALIZING VALUES

I'm now going to describe some health care systems that are somewhat different than the system in your province. (ROTATE SCENARIOS)

Ken lives in a place where, like in your province, access to public health care insurance is provided to all citizens. In contrast to the situation in your province, people are allowed to purchase private insurance that covers the same services as the public system. The most common reason people take out private insurance is to avoid waiting for services as they can receive faster care outside of the public system.

45. What words would you use to describe this health system?

Two-Tier/Private/Privatization/						
Semi-Private	(13%)	(9%)	(14%)	(14%)	(11%)	(12%)
Unfair/Discriminatory/Prejudice/						
Bias/Unjust	(11%)	(12%)	(5%)	(16%)	(8%)	(15%)
Good/Great/Good Idea/Great Idea	(8%)	(5%)	(8%)	(7%)	(9%)	(8%)
Disagree/Dislike It/Unfavourable/Oppose	(6%)	(4%)	(4%)	(7%)	(5%)	(7%)
Acceptable/Fine/OK/Alright/						
Not Bad/Reasonable	(4%)	(5%)	(2%)	(4%)	(5%)	(3%)
System/Good For/Benefits Rich/						
Get Better Care	(4%)	(5%)	(7%)	(4%)	(4%)	(1%)
Agree With It/Like It/Preferred/Favourable	(3%)	(<1%)	(5%)	(3%)	(3%)	(3%)
Bad/Crappy/Not Good/Rotten/						
Poor/Bad Idea	(3%)	(3%)	(1%)	(4%)	(4%)	(2%)
Only/Good If You Can Afford It/						
Have Money	(3%)	(6%)	(5%)	(3%)	(<1%)	(1%)
Options/Choices/Freedom Of/Optional	(2%)	(1%)	(1%)	(2%)	(2%)	(3%)
Fair/It Is Right	(2%)	(<1%)	(<1%)	(3%)	(4%)	(2%)
Elitist/Capitalist/Cadillac System/						
Class/Hierarchy	(2%)	(1%)	(1%)	(3%)	(<1%)	(3%)
Expensive/Cost Extra Money	(1%)	(<1%)	(1%)	(<1%)	(<1%)	(4%)
American/Americanized/Not Canadian/						
US System	(1%)	(2%)	(1%)	(2%)	(1%)	(1%)
Private Insurance/Don't Need/						
Shouldn't Have	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
If People Can Afford It Fine/Should Do It	(1%)	(3%)	(1%)	(2%)	(1%)	(1%)
Interesting	(1%)	(<1%)	(2%)	(1%)	(<1%)	(1%)
Intelligent/Smart	(1%)	(1%)	(1%)	(<1%)	(1%)	(<1%)
Fast/Faster/Faster Service/System	(1%)	(<1%)	(1%)	(<1%)	(1%)	(1%)
Unacceptable/Wrong/Not Right	(1%)	(1%)	(1%)	(1%)	(3%)	(1%)
Ridiculous/Stupid/Silly/Pathetic/Illogical	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Effective/Efficient/Workable/						
Performer/Viable	(1%)	(3%)	(1%)	(1%)	(1%)	(<1%)
People With Money Are Treated Faster	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
Ineffective/Wouldn't Work/						
Unworkable/Inviability	(1%)	(2%)	(1%)	(<1%)	(<1%)	(<1%)
Access/Availability/Accessible/To All	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)

45. (Cont'd) What words would you use to describe this health system?

Better/Improved/More Successful	(1%) (2%) (1%) (<1%) (1%) (<1%)
Very Best/Excellent/Perfect/Ideal/Utopia ...	(1%) (2%) (<1%) (1%) (<1%) (1%)
Unequal/Not Equal To Everyone	(1%) (<1%) (1%) (1%) (1%) (2%)
Unequitable	(1%) (<1%) (1%) (1%) (<1%) (1%)
Should Be Equal/Same/Treated/Equal	(1%) (<1%) (<1%) (2%) (1%) (1%)
Satisfactory/Sufficient	(1%) (<1%) (1%) (<1%) (1%) (2%)
Positive/Support It/A Bonus/Beneficial	(1%) (<1%) (1%) (1%) (<1%) (1%)
Penalizes Poor/Inadequate Care For Poor ..	(1%) (1%) (1%) (1%) (<1%) (1%)
Jumping The Cue/The Line/						
Jumping The Gun	(1%) (2%) (<1%) (1%) (<1%) (1%)
Unbalanced/Unadjusted/Contradictory	(1%) (<1%) (<1%) (<1%) (1%) (2%)
If It Is Affordable/Affordability (NS)	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Necessary/Out Of Necessity/Inevitable ..	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Risky/Not Prudent/Dangerous	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Unnecessary/Wasteful	(<1%) (<1%) (<1%) (<1%) (<1%) (1%)
Double Insurance/Charging Double	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Abusive/People Would Abuse It/						
Be Abused	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Pay As You Go/For Use/User Pay	(<1%) (<1%) (<1%) (1%) (1%) (<1%)
No Different/The Same/						
Same As Current System	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Not Affordable To All/						
Not Everyone Has Money	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Creates/Gap/Divides Rich/Poor/Stratify ..	(<1%) (<1%) (<1%) (1%) (1%) (<1%)
British/British Public System	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Negative Impact On/Cause System						
To Disappear	(<1%) (1%) (<1%) (1%) (<1%) (<1%)
OK As Long As Public Health						
Care Is Adequate	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Cheaper/Lower Cost	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Mediocre/Moderate/Medium/						
Middle Of Road	(<1%) (1%) (1%) (<1%) (<1%) (<1%)
Fantastic/Wonderful/Bravo	(<1%) (1%) (<1%) (<1%) (1%) (<1%)
Do It/Go Ahead/Bring It On	(<1%) (1%) (<1%) (<1%) (1%) (<1%)
Sucks/Lousy/Awful/Pitiful	(<1%) (1%) (<1%) (1%) (1%) (<1%)
Not Wise/Not Smart	(<1%) (<1%) (<1%) (<1%) (<1%) (1%)
Money/Money Talks	(<1%) (<1%) (<1%) (<1%) (<1%) (1%)
Unreasonable/Irrational/Irresponsible	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Disastrous/Terrible/Horrific	(<1%) (<1%) (<1%) (<1%) (<1%) (2%)
Privileged/Favouritism	(<1%) (<1%) (<1%) (1%) (<1%) (1%)
Unsatisfactory/Unfortunate	(<1%) (2%) (<1%) (<1%) (<1%) (<1%)
Illegal/Corrupt	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Improper/Immoral/Inappropriate/						
Selfishness	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)

45. (Cont'd) What words would you use to describe this health system?

Adequate/Appropriate	<1%	<1%	(1%)	<1%	<1%	<1%
Confused/Confusing/						
Mixed Feelings/Ambiguity	<1%	<1%	(1%)	<1%	<1%	<1%
Public/Semi-Public	<1%	<1%	<1%	<1%	<1%	(1%)
Safe/Safety	<1%	<1%	<1%	<1%	<1%	<1%
Practical/Realistic	<1%	(1%)	(1%)	<1%	<1%	<1%
Not Feasible/Not A Solution	<1%	<1%	<1%	<1%	<1%	<1%
Inaccessible/Not Useable	<1%	<1%	<1%	(1%)	<1%	<1%
Not Universal	<1%	<1%	<1%	<1%	<1%	<1%
Disapprove/Not Buying It/						
Shouldn't Be Allowed	<1%	(1%)	<1%	<1%	(1%)	(1%)
Could Work/Opportunity	<1%	<1%	<1%	<1%	<1%	<1%
Nothing Wrong/No Problem/						
Why Not/Not Bad Idea	<1%	<1%	<1%	(1%)	<1%	<1%
Regressive/Counterproductive	<1%	<1%	(1%)	<1%	(1%)	<1%
Disgusting/Makes Me Sick	<1%	(2%)	<1%	<1%	<1%	<1%
Outrageous/Frustrating/Dreadful	<1%	(1%)	<1%	<1%	<1%	<1%
Rip-Off/Insurance Grab/Tax Grab	<1%	<1%	<1%	<1%	(1%)	(1%)
OK As Long They Are Still Getting Taxed	<1%	<1%	<1%	<1%	<1%	<1%
In The Future/In Ten Years	<1%	<1%	<1%	<1%	<1%	<1%
Low/Middle Income Can't Afford It	<1%	<1%	<1%	(1%)	<1%	<1%
Relieve/Unblock The System	<1%	<1%	(1%)	<1%	<1%	<1%
Help/Strengthen Public System/						
What We Need To	<1%	<1%	<1%	(1%)	<1%	<1%
OK If Paying For It Out Of Own Pocket... ..	<1%	<1%	<1%	<1%	<1%	(1%)
Not Good For Certain People/						
For Everyone	<1%	<1%	(1%)	<1%	<1%	<1%
Exclusive/Different	<1%	(1%)	<1%	<1%	<1%	<1%
Manipulative/Control	<1%	<1%	<1%	<1%	<1%	<1%
Easier/Easier With Insurance	<1%	<1%	<1%	<1%	<1%	<1%
Reassuring/Good To Have An Insurance	<1%	<1%	(1%)	<1%	<1%	<1%
Might Be Better Way/Better Solution	<1%	(1%)	<1%	<1%	<1%	(1%)
Unbelievable/Impossible	<1%	<1%	<1%	<1%	<1%	<1%
Independent/Individualized	<1%	<1%	<1%	<1%	(1%)	<1%
Advantages & Disadvantages/						
Has & Has Not	<1%	<1%	<1%	<1%	(1%)	(1%)
Other	(5%)	(5%)	(5%)	(5%)	(6%)	(3%)
Don't Know/Refused	(20%)	(22%)	(18%)	(16%)	(27%)	(23%)

46. Which of the following views comes closest to your own way of thinking? (READ AND ROTATE)

Some / Others say this leaves fewer people dependent on the public system and therefore shortens public system waiting lists.

Others / Some say that this drains health care providers out of the public system and allows only those who can afford private insurance to move to the front of waiting lists.

Fewer People Dependent/

Shorter Wait List (40%) (42%) (45%) (35%) (41%) (40%)

Drains Providers/Allows Private

Insurance Holder (48%) (48%) (44%) (52%) (44%) (52%)

No Answer (12%) (10%) (11%) (13%) (16%) (7%)

Valerie lives in a place where, like in your province, access to public health care insurance is provided to all citizens. However, public coverage is much broader than in your province and includes physicians, hospitals, prescription drugs and some community-based care and home care services. In contrast to your province, user charges in addition to taxes paid are required for all publicly funded services. There is a maximum people are required to pay each year.

47. What words would you use to describe this health care system?

Good/Idea/Excellent/Great/

Dream Come True/Adequate (10%) (9%) (13%) (8%) (7%) (13%)

Discriminating/Unfair/Unequal/

Inequitable/Bias (6%) (12%) (3%) (7%) (6%) (8%)

Disagree/Dislike/Don't Support/

No Sense/Oppose (5%) (6%) (5%) (6%) (2%) (2%)

Fair/Evenly Spread/Fair System/Equitable (4%) (2%) (1%) (5%) (4%) (5%)

Fine/Acceptable/Alright/OK/Not Bad (4%) (6%) (5%) (3%) (6%) (4%)

Not Good/Bad/Poor/Bad Idea/

Crappy/Lousy (4%) (7%) (1%) (6%) (3%) (2%)

Agree/No Problem With That/

In Favour/Like It (3%) (1%) (6%) (2%) (1%) (4%)

Expensive/Tax/Cost/Robbery/

Rip-Off/Unaffordable (2%) (1%) (1%) (3%) (3%) (1%)

Better/Better System/Improvement/

Better Solution (2%) (5%) (<1%) (2%) (1%) (1%)

Depend On Charge/Maximum/

Agree If Affordable (2%) (3%) (1%) (3%) (2%) (<1%)

Agree With User Fees/No Problem With/

Fees Are Good (2%) (3%) (3%) (1%) (1%) (1%)

User Fees/Pay/Pay As You Go/

Pay For Use (2%) (4%) (3%) (2%) (3%) (1%)

Two Tier System (2%) (4%) (1%) (2%) (<1%) (2%)

Unacceptable/Wrong/Not Right/

Inappropriate (1%) (<1%) (2%) (1%) (2%) (1%)

Interesting/Helpful (1%) (1%) (2%) (1%) (1%) (1%)

47. (Cont'd) What words would you use to describe this health care system?

Less Abuse/Think Twice/						
Not Take For Granted	(1%)	(1%)	(2%)	(1%)	(1%)	(<1%)
Effective/Efficient	(1%)	(<1%)	(<1%)	(2%)	(1%)	(<1%)
Depends/Should Depend On						
Income/Wages	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Dangerous/Concerned	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Difficult/Complicated/Confusing/						
Inconceivable	(1%)	(<1%)	(1%)	(<1%)	(1%)	(1%)
Good For Certain People/Wealthy/						
If You Have Money	(1%)	(1%)	(1%)	(<1%)	(<1%)	(<1%)
Possibility/Potential/Could Work/Merit	(1%)	(1%)	(1%)	(2%)	(1%)	(1%)
Disagree With User Fees/						
Shouldn't Put More Into	(1%)	(<1%)	(1%)	(1%)	(1%)	(2%)
Limited Access/Inaccessible/						
Not Universal	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Overuse/Abuse/Open To Abuse	(1%)	(1%)	(1%)	(<1%)	(1%)	(<1%)
Private System/Health Care/						
Privatization/Semi Private	(1%)	(1%)	(<1%)	(1%)	(2%)	(<1%)
Public/Socialist/Social System/Public Run	(1%)	(<1%)	(1%)	(2%)	(<1%)	(1%)
Reasonable/Seems Reasonable	(1%)	(2%)	(1%)	(2%)	(<1%)	(1%)
Perfect/Ideal/Idealistic	(1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Satisfied/Satisfactory/Sufficient	(1%)	(<1%)	(<1%)	(1%)	(1%)	(2%)
Similar/Exactly/Comparable						
To What We Have	(1%)	(1%)	(<1%)	(1%)	(<1%)	(1%)
Mediocre/So-So/Half OK/						
Split Down Middle	(1%)	(4%)	(1%)	(<1%)	(<1%)	(<1%)
Stupid/Ridiculous/Crazy/Shocking	(1%)	(1%)	(<1%)	(1%)	(<1%)	(1%)
Smart/Wise/Makes Sense/Intelligent	(1%)	(<1%)	(2%)	(<1%)	(1%)	(<1%)
Cumbersome/Hassle/Onerous/						
Burden/Inconvenient	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Versatile/Flexible/Lenient/Compromise	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Limitations/Strict/Restrictive/Monopoly ...	(1%)	(<1%)	(2%)	(<1%)	(1%)	(1%)
Penalizes Poor/Inadequate Care For Poor ..	(1%)	(1%)	(<1%)	(<1%)	(1%)	(<1%)
Penalizes The Sick/Favours The Healthy ..	(1%)	(1%)	(2%)	(<1%)	(<1%)	(<1%)
Accessible/More Accessible/						
Less Waiting Time	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
American/Like The US/USA Style	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Better Than What We Have Now/						
Than My System	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Comforting/Increases My Confidence	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Cost Effective/Cost Recovery/Economic	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Covers Everyone/Coverage For Everyone	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Fees On Certain Services/						
Not On Everything	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)

47. (Cont'd) What words would you use to describe this health care system?

Good If It Works/If It Works Go With It ..	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Healthy/Healthier/Safer/Longevity	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Exclusive/Different	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Managed/Well Managed/Organized	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Necessary/Needed/Usability	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(1%)
Needs Improvement/Not Complete/						
Theoretical	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Realistic/Honesty	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Should Be Set A Fee/						
Set Amount Of Money	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Workable/Should Work	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Unworkable/Ineffective/Inefficient	(<1%)	(1%)	(<1%)	(<1%)	(1%)	(<1%)
Not Perfect/Faulty/Problematic	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Could Try	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Communist System	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Not Satisfied/Unsatisfactory/Undesirable	(<1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
OHIP/OHIP System	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Ugly/Demeaning/Immoral	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Don't Believe/In It/Questionable/						
Unrealistic	(<1%)	(<1%)	(<1%)	(1%)	(1%)	(1%)
Viable/Viable System	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Positive/Beneficial/Advantage	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Options/Liberal	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Bureaucratic/More Paperwork	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Normal/Ordinary/Expected	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Worse/Weak/Ours Is Better	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Not Suitable/Not Adequate/Penalizing ...	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Best/Best One	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Elitist/Deferent Class/						
Two System/Capitalist	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Desirable	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Broad/Generous	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Regressive/Disadvantage	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Controlling/Manipulating	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Co-Pay/Cost Shared	(<1%)	(2%)	(<1%)	(<1%)	(<1%)	(<1%)
Comprehensive/Health Care						
Covers Everything	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(1%)
Overdoing/Going Too Far	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Money Back In System/Profitable	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Funding/Funding Of Health Care	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Double Billing/Pay Twice/						
Taxes So No Charges	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Similar To Insurance	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Incompetent/Mismanaged	(<1%)	(1%)	(<1%)	(<1%)	(1%)	(<1%)
Other	(4%)	(4%)	(4%)	(4%)	(4%)	(4%)
Don't Know/Refused	(28%)	(19%)	(24%)	(25%)	(37%)	(34%)

48. Which of the following views comes closest to your own way of thinking? (READ AND ROTATE)

Some / Others say user fees provide a good incentive to reduce unnecessary use of the health system and provide additional revenue to the health sector so that more services can be covered.

Others / Some say user fees are unfair as they penalize the sick and prevent those who need care from seeking it.

User Fees Provide A Good Incentive	(44%)	(33%)	(54%)	(38%)	(43%)	(49%)
User Fees Are Unfair	(48%)	(60%)	(40%)	(53%)	(45%)	(45%)
No Answer	(8%)	(7%)	(6%)	(8%)	(12%)	(6%)

Duncan lives in a place where, like your province, access to public health care insurance is provided to all citizens. In contrast to the situation in your province where governments fund, administer and regulate health insurance plans, an arms-length [SPLIT SAMPLE] government / non-government [SPLIT SAMPLE ENDS] organization administers the health insurance plans. These organizations are funded and regulated by government.

49A. (GOVERNMENT ORGANIZATION) What words would you use to describe this health care system?

Good/Adequate/Excellent/ Positive/Correct/Great	(7%)	(4%)	(6%)	(7%)	(5%)	(13%)
Aright/OK/Acceptable/Average/ Not Bad/Fine	(6%)	(6%)	(5%)	(7%)	(4%)	(6%)
Dislike/Disagree/Unacceptable/ Unfavourable/Oppose	(5%)	(7%)	(5%)	(7%)	(3%)	(1%)
Bad/Idea/Mediocre/Crap/No Good/ Wrong/Poor/Sucks	(3%)	(<1%)	(1%)	(1%)	(9%)	(4%)
I Agree/Agreeable/I Like It	(2%)	(<1%)	(2%)	(2%)	(1%)	(2%)
Fair/Fairly Fair/Equity	(2%)	(6%)	(<1%)	(3%)	(1%)	(2%)
Interesting/Appealing/Desirable	(2%)	(2%)	(1%)	(2%)	(1%)	(2%)
Efficient/Workable/It Works/ Practical/Effective	(2%)	(2%)	(1%)	(3%)	(4%)	(1%)
Wouldn't Work/Inefficient/Unworkable	(2%)	(<1%)	(2%)	(1%)	(4%)	(2%)
Govt System/Govt Controlled/ Government Regulated	(2%)	(2%)	(2%)	(2%)	(1%)	(1%)
Private/Private Sector/ Privatization/Semi-Private	(2%)	(<1%)	(3%)	(2%)	(3%)	(1%)
Better/Improved/Best Thing Yet/ Ideal Situation	(1%)	(4%)	(<1%)	(3%)	(<1%)	(1%)
Good Idea/Better/Great Idea/ More Accurate	(1%)	(4%)	(1%)	(2%)	(1%)	(1%)
Complicated/Confusing/Makes No Sense/Convolutd	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Unfair/Unfair System/Unequitable	(1%)	(4%)	(<1%)	(1%)	(<1%)	(3%)
Costly/Add Cost/Expensive/ Extra Cost/Spend More	(1%)	(2%)	(1%)	(2%)	(1%)	(1%)
Dangerous/Scary/Risky/Controversial	(1%)	(2%)	(1%)	(1%)	(1%)	(<1%)

49A. (Cont'd) (GOVERNMENT ORGANIZATION) What words would you use to describe this health care system?

Bureaucratic/More/						
Too Much Bureaucracy	(1%)	(2%)	(1%)	(1%)	(2%)	(1%)
US/USA/American System/						
HMO/Non-Canadian	(1%)	(2%)	(<1%)	(2%)	(<1%)	(2%)
Could Work/Feasible/Potential Success/						
Viable/Possible	(1%)	(2%)	(1%)	(1%)	(<1%)	(2%)
Reasonable/Plausible/Responsible	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(2%)
Disorganized/Messy/Potential						
Chaos/Inconsistent	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Similar/Like One Already In Place	(1%)	(2%)	(3%)	(1%)	(<1%)	(<1%)
Public/Public System/Public Health	(1%)	(<1%)	(1%)	(1%)	(<1%)	(2%)
Sceptical/Questionable/Unsure/Uncertain	(1%)	(<1%)	(<1%)	(<1%)	(3%)	(3%)
Ridiculous/Stupid/Crazy/Pathetic	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Untrustworthy/Unreliable/						
Suspicious/Dubious	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Why Not/No Different/No Problem/						
Nothing Wrong	(1%)	(<1%)	(2%)	(<1%)	(1%)	(1%)
Everybody Is/Should Be Equal/Universal	(1%)	(2%)	(2%)	(1%)	(<1%)	(<1%)
Satisfying/Satisfactory	(1%)	(2%)	(1%)	(1%)	(<1%)	(2%)
Inadequate/Totally Lacking/Antiquated	(1%)	(<1%)	(1%)	(<1%)	(1%)	(1%)
Waste Of Money/Unnecessary						
Spending/Budget	(1%)	(<1%)	(2%)	(2%)	(1%)	(<1%)
Disastrous/Trouble/Terrible/						
Stinks/Degrading	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Mismanaged/Unaccountable	(1%)	(<1%)	(2%)	(1%)	(<1%)	(<1%)
Fascism/Communism/Not Democratic	(1%)	(<1%)	(1%)	(<1%)	(3%)	(<1%)
Unnecessary/A Waste	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(<1%)
Shouldn't Be Government Run/						
Controlled	(<1%)	(4%)	(1%)	(<1%)	(<1%)	(<1%)
Overused/Abused/Open To/Room For	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Nationalism/National Health Services	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Cheap/Economic/Affordable/						
Cost Effective/Frugal	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Administrative/More Administration	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(2%)
Different	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Socialist/Semi-Socialist	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Organization Can Control Own Region/						
Population Better	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
I Like My System/System Is Perfect	(<1%)	(2%)	(1%)	(<1%)	(<1%)	(<1%)
Could Try/Worth A Try/						
Open To Try It/Try	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Objective	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Unsatisfactory/Dissatisfied	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)

49A. (Cont'd) (GOVERNMENT ORGANIZATION) What words would you use to describe this health care system?

Alternative/Option/Something							
To Look At	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Logical/Common Sense/Rational	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Duplicative/Duplicating	(<1%) (<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Controlled/Controllable/Better Control ...	(<1%) (<1%) (<1%) (<1%) (1%) (1%) (1%)
Too Much Government/							
Too Much Government Involvement ...	(<1%) (<1%) (1%) (<1%) (1%) (<1%) (<1%)
Information/Not Enough Info/Need More	(<1%) (<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Typical/Normal	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Difficult To Monitor/Hard To Control	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Worth/Need Investigating/Need Revising	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Corrupt/Corruption/Open To	(<1%) (<1%) (1%) (1%) (<1%) (<1%) (<1%)
Help/Helpful/Beneficial/Useful/							
Might Help	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Outsourcing/Contracting/							
Contracting Out	(<1%) (<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Community Health/As Control	(<1%) (<1%) (2%) (<1%) (<1%) (<1%) (<1%)
Parallel/Double System/Second Service ..	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Regimented/Dictatorship/Paternalism	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (1%)
Duplication Of Administration/							
Paying Twice	(<1%) (<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Lack Transparency	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Availability To All/Access To Everybody	(<1%) (<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Regulated/Enough/							
Too Much Regulations	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Illusionary/Imaginary Theoretical	(<1%) (2%) (<1%) (<1%) (1%) (<1%) (<1%)
Appropriate/Right Way	(<1%) (<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Poor Quality/Minimize Importance							
Of Health Care	(<1%) (<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Blue Cross/Auto Insurance/Insurance Co	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Awkward	(<1%) (2%) (<1%) (<1%) (<1%) (<1%) (<1%)
Mixed Of Public And Private	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Subsidizing/Subsidies	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Task Force/Separate Government Body ..	(<1%) (<1%) (1%) (<1%) (<1%) (<1%) (<1%)
Other	(4%) (2%) (4%) (4%) (3%) (3%) (5%)
Don't Know/Refused	(39%) (41%) (38%) (35%) (47%) (47%) (37%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

49B. (NON-GOVERNMENT ORGANIZATION) What words would you use to describe this health care system?

Good/Adequate/Excellent/Positive/						
Correct/Great	(8%)	(13%)	(8%)	(9%)	(5%)	(4%)
Aright/OK/Acceptable/Average/						
Not Bad/Fine	(6%)	(11%)	(4%)	(6%)	(6%)	(2%)
Dislike/Disagree/Unacceptable/						
Unfavourable/Oppose	(4%)	(4%)	(4%)	(5%)	(4%)	(3%)
Private/Private Sector/						
Privatization/Semi-Private	(4%)	(5%)	(6%)	(4%)	(3%)	(4%)
Fair/Fairly Fair/Equity	(3%)	(<1%)	(1%)	(5%)	(3%)	(3%)
Bad/Idea/Mediocre/Crap/No Good/						
Wrong/Poor/Sucks	(3%)	(7%)	(1%)	(3%)	(7%)	(<1%)
I Agree/Agreeable/I Like It	(2%)	(<1%)	(2%)	(3%)	(1%)	(<1%)
Unfair/Unfair System/Unequitable	(2%)	(2%)	(1%)	(2%)	(1%)	(5%)
Efficient/Workable/It Works/						
Practical/Effective	(2%)	(<1%)	(<1%)	(4%)	(3%)	(3%)
Could Work/Feasible/Potential Success/						
Viable/Possible	(2%)	(2%)	(<1%)	(3%)	(3%)	(<1%)
Interesting/Appealing/Desirable	(1%)	(2%)	(2%)	(1%)	(1%)	(1%)
Better/Improved/Best Thing Yet/						
Ideal Situation	(1%)	(4%)	(1%)	(1%)	(1%)	(2%)
Good Idea/Better/Great Idea/						
More Accurate	(1%)	(<1%)	(1%)	(1%)	(2%)	(3%)
Complicated/Confusing/Makes						
No Sense/Convolutd	(1%)	(2%)	(2%)	(1%)	(<1%)	(3%)
Costly/Add Cost/Expensive/						
Extra Cost/Spend More	(1%)	(<1%)	(1%)	(1%)	(1%)	(4%)
Dangerous/Scary/Risky/Controversial	(1%)	(2%)	(1%)	(1%)	(1%)	(2%)
Bureaucratic/More/Too						
Much Bureaucracy	(1%)	(<1%)	(1%)	(2%)	(<1%)	(1%)
Wouldn't Work/Inefficient/Unworkable	(1%)	(<1%)	(1%)	(2%)	(<1%)	(2%)
US/USA/American System/						
HMO/Non-Canadian	(1%)	(2%)	(<1%)	(2%)	(1%)	(1%)
Govt System/Govt Controlled/						
Government Regulated	(1%)	(<1%)	(2%)	(1%)	(1%)	(2%)
Reasonable/Plausible/Responsible	(1%)	(2%)	(<1%)	(<1%)	(<1%)	(2%)
Overused/Abused/Open To/Room For	(1%)	(4%)	(1%)	(1%)	(<1%)	(<1%)
Cheap/Economic/Affordable/						
Cost Effective/Frugal	(1%)	(<1%)	(2%)	(1%)	(1%)	(<1%)
Disorganized/Messy/Potential						
Chaos/Inconsistent	(1%)	(2%)	(<1%)	(1%)	(1%)	(<1%)
Similar/Like One Already In Place	(1%)	(2%)	(1%)	(1%)	(1%)	(<1%)
Public/Public System/Public Health	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Scam/Rip-Off/Cheating/Fraud/Dishonest ..	(1%)	(<1%)	(1%)	(2%)	(<1%)	(1%)

49B. (Cont'd) (NON-GOVERNMENT ORGANIZATION) What words would you use to describe this health care system?

Untrustworthy/Unreliable/Suspicious/						
Dubious	(1%)	(<1%)	(1%)	(1%)	(<1%)	(1%)
Could Try/Worth A Try/						
Open To Try It/Try	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Inadequate/Totally Lacking/Antiquated ...	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Accountable/Responsive	(1%)	(<1%)	(<1%)	(1%)	(2%)	(<1%)
Help/Helpful/Beneficial/Useful/Might Help	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(2%)
Community Health/As Control	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Regulated/Enough/Too Much Regulations	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Unnecessary/A Waste	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(1%)
Nationalism/National Health Services	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Sceptical/Questionable/Unsure/Uncertain	(<1%)	(2%)	(<1%)	(1%)	(<1%)	(<1%)
Non-Regulated/Too Unregulated	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Socialist/Semi-Socialist	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Ridiculous/Stupid/Crazy/Pathetic	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Organization Can Control Own Region/						
Population Better	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
New/Revolutionary	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
I Like My System/System Is Perfect	(<1%)	(2%)	(<1%)	(<1%)	(<1%)	(<1%)
Why Not/No Different/No Problem/						
Nothing Wrong	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Everybody Is/Should Be Equal/Universal	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Satisfying/Satisfactory	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Objective	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Alternative/Option/						
Something To Look At	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(1%)
Logical/Common Sense/Rational	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Duplicative/Duplicating	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Controlled/Controllable/Better Control ...	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Too Much Government/Too						
Much Government Involvement	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Information/Not Enough Info/Need More	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Waste Of Money/Unnecessary						
Spending/Budget	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Typical/Normal	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Disastrous/Trouble/Terrible/						
Stinks/Degrading	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Difficult To Monitor/Hard To Control	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Worth/Need Investigating/Need Revising	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Corrupt/Corruption/Open To	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Profit/Profit Motivated	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Outsourcing/Contracting/						
Contracting Out	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

49B. **(Cont'd)** (NON-GOVERNMENT ORGANIZATION) What words would you use to describe this health care system?

Parallel/Double System/Second Service ..	(<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Mismanaged/Unaccountable	(<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Medium/Not Good But Not Bad	(<1%) (2%) (<1%) (<1%) (<1%) (<1%)
Profiteering/Profit Making Company	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Duplication Of Administration/						
Paying Twice	(<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Lack Transparency	(<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Managed/Manageable/Well-Organized ..	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Arbitrary/People Choose Own System ...	(<1%) (<1%) (1%) (<1%) (<1%) (1%)
Poor Quality/Minimize Importance						
Of Health Care	(<1%) (<1%) (1%) (<1%) (1%) (<1%)
Blue Cross/Auto Insurance/Insurance Co	(<1%) (<1%) (1%) (<1%) (1%) (<1%)
Awkward	(<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Subsidizing/Subsidies	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Task Force/Separate Government Body ..	(<1%) (<1%) (1%) (<1%) (<1%) (<1%)
Other	(6%) (5%) (5%) (3%) (7%) (16%)
Don't Know/Refused	(35%) (35%) (33%) (35%) (41%) (36%)

50. Which of these views comes closest to your own way of thinking? (READ AND ROTATE)

Some / Others say the health system can be administered more efficiently by an arms-length [SPLIT SAMPLE AS PER ABOVE] government / non-government [SPLIT SAMPLE ENDS] agency which can plan on a more long term basis.

Others / Some say only elected officials should be responsible and accountable for the way public funds are spent.

Administered More Efficiently

 By Arms-Length

(50%)	(53%)	(53%)	(49%)	(47%)	(51%)
-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

 Only Elected Official Should

 Be Responsible

(40%)	(33%)	(39%)	(42%)	(37%)	(39%)
-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

 No Answer

(10%)	(15%)	(8%)	(9%)	(15%)	(10%)
-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

50A. (FOR GOVERNMENT) Some/Others say the health system can be administered more efficiently by an arms-length agency which can plan on a more long term basis. OR Others/Some say only elected officials should be responsible and accountable for the way public funds are spent.

Administered More Efficiently

 By Arms-Length

(52%)	(52%)	(54%)	(54%)	(47%)	(53%)
-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

 Only Elected Official Should

 Be Responsible

(38%)	(28%)	(40%)	(39%)	(39%)	(37%)
-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

 No Answer

(9%)	(20%)	(6%)	(7%)	(14%)	(10%)
-------	-------	-------	-------	-------	-------	-------	-------	-------	-------	-------

50B. (FOR NON-GOVERNMENT) Some/Others say the health system can be administered more efficiently by an arms-length agency which can plan on a more long term basis. OR Others/Some say only elected officials should be responsible and accountable for the way public funds are spent.

Administered More Efficiently						
By Arms-Length	(48%)	(53%)	(51%)	(44%)	(47%)	(47%)
Only Elected Official Should						
Be Responsible	(41%)	(36%)	(38%)	(45%)	(35%)	(43%)
No Answer	(11%)	(11%)	(10%)	(10%)	(17%)	(10%)

Marjorie lives in a place where, like your province, every citizen is provided with health care insurance to protect them from catastrophic costs due to serious injury or long-term illness. Unlike the situation in your province, routine health care expenses are not paid directly through the tax system, but individuals and their families are provided with funds from the tax system to either pay for their routine health care expenses in a given year, or save in an account for use in future years.

51. What words would you use to describe this health care system?

Dislike/Against/Hate/Disagree/						
Oppose/Unfavourable	(10%)	(15%)	(11%)	(11%)	(5%)	(7%)
Good/Good Idea/Great/Not Bad/						
Good System	(9%)	(8%)	(12%)	(7%)	(11%)	(6%)
Bad/Poor/Idea/Crap/Shit/						
Stinks/Disgusting	(7%)	(4%)	(6%)	(8%)	(8%)	(6%)
Acceptable/OK/Alright/Fine/Adequate	(3%)	(3%)	(1%)	(3%)	(5%)	(4%)
Crazy/Ridiculous/Silly/Stupid/						
Foolish/Dumb	(3%)	(10%)	(2%)	(3%)	(2%)	(4%)
Wasteful/Be Wasted/Used Elsewhere/						
Not For Health Care	(3%)	(2%)	(5%)	(3%)	(2%)	(1%)
Unfair/Unequal/Uneven/						
Inequitable/Unjust	(3%)	(3%)	(1%)	(3%)	(4%)	(8%)
Abuse/Take Advantage/						
Abusable/Exploitation	(2%)	(6%)	(1%)	(3%)	(4%)	(<1%)
Agree/Happy With That/						
Like It/Favourable	(2%)	(2%)	(2%)	(1%)	(2%)	(2%)
Danger/Disaster/Risky/Scary/						
Caution/Fearful	(2%)	(1%)	(2%)	(3%)	(<1%)	(2%)
Fair/Equal/Impartial/Equitable/						
Fairer System	(2%)	(1%)	(<1%)	(4%)	(2%)	(4%)
Inefficient/Won't Work/Unworkable/						
Not A Solution	(2%)	(2%)	(1%)	(3%)	(2%)	(3%)
Banking/Banking Credit/Deposit Account	(1%)	(<1%)	(1%)	(1%)	(1%)	(1%)
Another Idea/Could Be Possible/To Try ...	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Complicated/Confusing/Complex/Difficult	(1%)	(2%)	(1%)	(1%)	(1%)	(1%)
Daydreaming/Illusionary/						
Idealistic/Unrealistic	(1%)	(1%)	(1%)	(1%)	(<1%)	(1%)

51. (Cont'd) What words would you use to describe this health care system?

Difficult To Administer/Unmanageable/						
Not Controllable	(1%)	(2%)	(1%)	(<1%)	(<1%)	(3%)
Different/Unique/Peculiar	(1%)	(2%)	(<1%)	(<1%)	(1%)	(<1%)
Economy/Cost-Effective/Economical/						
Money Better Used	(1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Efficient/Practical/Convenient	(1%)	(<1%)	(1%)	(1%)	(<1%)	(2%)
Expensive/Extra Expense/Costly/Tax Grab ..	(1%)	(1%)	(<1%)	(1%)	(3%)	(<1%)
Health Savings For Later/						
Rainy Day/In Case	(1%)	(1%)	(2%)	(1%)	(1%)	(<1%)
Impossible/Not Feasible/Unlikely	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Individual Controlled/Run/						
Empower/Individualized	(1%)	(<1%)	(1%)	(1%)	(<1%)	(1%)
Ineffective/Nonfunctional/						
Impractical/Lacking	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(2%)
Interesting/Interesting Option	(1%)	(1%)	(<1%)	(2%)	(1%)	(2%)
Makes Sense/Responsible/						
Sensible/Logical/Rational	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
Not Acceptable/Unacceptable	(1%)	(1%)	(<1%)	(1%)	(1%)	(1%)
Private/Private System/Privatization	(1%)	(2%)	(<1%)	(1%)	(1%)	(1%)
Reasonable	(1%)	(<1%)	(<1%)	(2%)	(<1%)	(<1%)
Average/Half Decent/Mediocre/Not Ideal ..	(1%)	(1%)	(1%)	(<1%)	(1%)	(<1%)
Unnecessary/Not Useful/Useless	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Unreliable/System Not Trustable/Mistrust ..	(1%)	(<1%)	(<1%)	(1%)	(1%)	(1%)
Work/Workable/Might Work/Could Work ..	(1%)	(1%)	(<1%)	(1%)	(1%)	(1%)
Wrong/Inappropriate/Improper/						
Unsuitable/Incorrect	(1%)	(1%)	(1%)	(1%)	(<1%)	(1%)
Insurable	(1%)	(1%)	(2%)	(<1%)	(1%)	(<1%)
Penalizes Sick/Favours Healthy	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Doesn't Make Sense/Illogical/						
Makes No Sense	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Less Abuse/Fraud/Make						
People Responsible	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Unhealthy/People Would Neglect						
Their Health	(1%)	(<1%)	(1%)	(2%)	(<1%)	(<1%)
Can't Control Health/Money Should						
Be Available Now	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Class System/Capitalist	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Advantage/Advantageous	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Backward/A Step Backwards	(<1%)	(2%)	(<1%)	(<1%)	(<1%)	(<1%)
Barbaric/Atrocious/Aberrant/Ugly	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Benefit/Beneficial/Helpful	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Better	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Bias	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Can't Complain/Nothing Wrong With It ..	(<1%)	(1%)	(<1%)	(<1%)	(1%)	(<1%)

51. (Cont'd) What words would you use to describe this health care system?

Choice/Discretionary/Option	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(1%)
Covered/Covered By System	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Cumbersome/High Maintenance/ Paperwork	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Dissatisfactory/Unsatisfactory	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Inhuman/Degrading/Immoral	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(1%)
Fraud/Susceptible To Cheating/ Dishonesty	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Funded/Government Run/Government Funded/From Taxes	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Health Through Future/ May Happen In Future	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Ideal/Visionary	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Innovative/Progressive/ Inventive/Intelligent	(<1%)	(1%)	(<1%)	(1%)	(<1%)	(1%)
Irresponsible	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Loophole/Possible Loopholes	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
No Control Over Money/ Can Be Used For Anything	(<1%)	(1%)	(1%)	(<1%)	(<1%)	(<1%)
Unaccessible/Restricted/Not Universal ...	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Difficult To Do/Hard To Implement	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Not Viable/Unsuccessful/Not Promising .	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(1%)
Possibility/Possible Health System/ Has Merit	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Prevention/Preventative	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Problems With It/Potentially Problematic	(<1%)	(1%)	(1%)	(<1%)	(<1%)	(1%)
Public/Public System/Socialist/ Democratic	(<1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Satisfactory	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Short Sighted/Not Planned/ Thought Out/Structured	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Close To US System/Americanized	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Terrible/Unthinkable/Ludicrous/ Nightmare	(<1%)	(3%)	(<1%)	(<1%)	(<1%)	(1%)
Unbalanced/Unstable/ Unpredictable/Chaotic	(<1%)	(1%)	(1%)	(1%)	(<1%)	(<1%)
Undesirable/Not An Advantage	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Management/If Well Managed/ Need Be Regulated	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Will Never Happen/Give Me A Break/Hopefully	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
To Consider/Worth Investigating/ Looking Into	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Similar To Welfare System	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)

Overall Atlantic Québec Ontario Prairies BC/Terr.

51. **(Cont'd)** What words would you use to describe this health care system?

Not Impressed/Not Interested	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Savings/Saving Plan/Nest Egg	(<1%) (<1%) (1%) (1%) (<1%) (<1%)
Inadequate	(<1%) (<1%) (<1%) (<1%) (<1%) (<1%)
Unsure	(<1%) (<1%) (<1%) (1%) (<1%) (<1%)
Favours Rich/Penalizes Poor	(<1%) (<1%) (<1%) (1%) (1%) (<1%)
User Fee/User Pay/Pay As You Go	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Pathetic/Lousy	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Not User-Friendly/Incomprehensible	(<1%) (<1%) (<1%) (<1%) (1%) (<1%)
Participation	(<1%) (<1%) (<1%) (<1%) (<1%) (1%)
Other	(5%) (3%) (2%) (9%) (3%) (5%)
Don't Know/Refused	(27%) (24%) (25%) (25%) (33%) (29%)

52. Which of these views comes closest to your own way of thinking? (READ AND ROTATE)

Some / Others say this increases consumer choice and encourages patients to make more prudent use of health services.

Others / Some say it has an adverse impact on health as it provides the incentive for people cut back on necessary health care and is overall a more costly way of delivering health care.

Increase Consumer Choice/

Encourage Patient	(37%) (39%) (43%) (31%) (36%) (46%)
Incentive For People To Cut Back	(52%) (54%) (52%) (56%) (46%) (43%)
No Answer	(11%) (7%) (5%) (13%) (17%) (11%)

Michel lives in a place where, like your province, every citizen is guaranteed access to health care insurance for catastrophic costs due to serious injury or long-term illness. There is also coverage for basic medical care that is mandatory for everyone below a certain income level. Unlike the situation in your province, higher income earners who feel that they will not use many basic health care services or will pay for the costs themselves, can opt out and are not required to pay taxes into the basic care insurance plan.

53. What words would you use to describe this health care system?

Unfair/Discriminatory/Inequitable/ Biased/Unequal	(17%)	(17%)	(16%)	(17%)	(13%)	(25%)
Disagree/Disapprove/Against/ Don't Support/Oppose	(7%)	(5%)	(10%)	(8%)	(4%)	(7%)
Bad/Bad Idea/System/Poor/ Poor System/Not Good	(6%)	(7%)	(5%)	(6%)	(8%)	(6%)
Two-Tier System/Not Universal/ Not Accessible	(6%)	(6%)	(6%)	(7%)	(4%)	(5%)
Everyone Should Pay/Into It/A Minimum .	(5%)	(6%)	(4%)	(5%)	(3%)	(6%)
Good/Good Idea/Good System/ Good Plan/Not Bad	(4%)	(5%)	(4%)	(4%)	(6%)	(3%)
Not Right/Unacceptable/ Inappropriate/Wrong	(3%)	(1%)	(4%)	(4%)	(4%)	(1%)
Beneficial To/Better For/Catering To Rich .	(3%)	(2%)	(6%)	(2%)	(3%)	(1%)
Fair/Equal/Balanced/Equality	(3%)	(6%)	(1%)	(3%)	(1%)	(4%)
Lousy/Sucks/Crap/Ridiculous/ Dumb/Stupid/Idiotic	(2%)	(7%)	(<1%)	(2%)	(1%)	(4%)
Don't Like It/Unsatisfactory	(2%)	(3%)	(<1%)	(3%)	(4%)	(3%)
Agree/Like It/Favour/Agreeable/ Satisfactory	(2%)	(2%)	(3%)	(3%)	(2%)	(1%)
Elitist/Exclusionary/Class/ Feudal/Hierarchy	(2%)	(<1%)	(2%)	(3%)	(3%)	(1%)
Disgusting/Awful/Horrific/ Garbage/Horrendous	(1%)	(2%)	(<1%)	(2%)	(1%)	(2%)
Capitalist	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Better/Better Choice/Excellent/Perfect	(1%)	(1%)	(<1%)	(1%)	(2%)	(1%)
Acceptable/OK/Alright/Adequate/Fine	(1%)	(<1%)	(2%)	(1%)	(1%)	(3%)
Might Work/Might Be Possible/Feasible ..	(1%)	(<1%)	(1%)	(<1%)	(2%)	(2%)
Interesting/Different/Ambiguous/Mix	(1%)	(<1%)	(1%)	(1%)	(1%)	(1%)
Reality/Normal/Reasonable/Sensible	(1%)	(1%)	(2%)	(<1%)	(<1%)	(1%)
Privatization/Private System/Semi Private .	(1%)	(1%)	(<1%)	(1%)	(1%)	(1%)
Abuse/Corruption/Cheater System/Opportunistic	(1%)	(1%)	(<1%)	(1%)	(1%)	(<1%)
Dangerous/Gamble/Risky/ Not Wise/Trouble	(1%)	(1%)	(<1%)	(1%)	(<1%)	(1%)
Flexible/Giving Options/Optional/Freedom	(1%)	(2%)	(2%)	(1%)	(1%)	(<1%)
Wouldn't Work/Infeasible/ Inefficient/Ineffective	(1%)	(<1%)	(<1%)	(1%)	(4%)	(1%)

53. (Cont'd) What words would you use to describe this health care system?

Rich Get Richer/Poor Get Poorer/						
Gap Between	(1%)	<(1%)	<(1%)	(2%)	(1%)	(1%)
Universal/Available/Accessible	(1%)	<(1%)	(1%)	(1%)	(1%)	<(1%)
Terrible/Catastrophic/Scary	(1%)	(1%)	<(1%)	(1%)	(1%)	(1%)
Decreasing/Degenerating/						
Regressive/Hurt System	(1%)	<(1%)	(1%)	(1%)	<(1%)	<(1%)
Unreasonable/Illogical/Faulty/Inadequate	(1%)	(1%)	<(1%)	(1%)	(1%)	<(1%)
Unprofitable/Takes Funds Out/						
Unsustainable	(1%)	<(1%)	<(1%)	(2%)	(1%)	(1%)
Needed/Responsible/Priority/						
Required/Desirable	(1%)	<(1%)	<(1%)	(1%)	(1%)	<(1%)
Disastrous/Chaos/Mess/Horrible	<(1%)	(1%)	<(1%)	(1%)	<(1%)	(1%)
Disparity/Double Standards/One-Sided ..	<(1%)	<(1%)	(1%)	(1%)	<(1%)	<(1%)
Selfish/Immoral	<(1%)	<(1%)	<(1%)	(1%)	<(1%)	<(1%)
American/Anti-Canadian/Americanized ..	<(1%)	(1%)	<(1%)	(1%)	<(1%)	(1%)
Brutal/Cold/Insensitive	<(1%)	<(1%)	(1%)	<(1%)	<(1%)	(1%)
Baloney/Bullshit	<(1%)	<(1%)	<(1%)	(1%)	<(1%)	<(1%)
Costly/Exorbitant/Expensive	<(1%)	(1%)	<(1%)	<(1%)	<(1%)	(1%)
Utopia/Unrealistic/Fantasy/Idealistic	<(1%)	(1%)	<(1%)	<(1%)	(1%)	<(1%)
Undemocratic	<(1%)	<(1%)	<(1%)	<(1%)	(1%)	<(1%)
Pathetic/Ignorant/Weak	<(1%)	<(1%)	<(1%)	(1%)	<(1%)	<(1%)
Income-Geared	<(1%)	(1%)	<(1%)	(1%)	<(1%)	<(1%)
Illegal/Criminal/Rip-Off	<(1%)	<(1%)	<(1%)	(1%)	<(1%)	<(1%)
Cost-Effective/Hidden Savings/Cheap	<(1%)	<(1%)	<(1%)	(1%)	<(1%)	(1%)
Naive/Oversimplified/Misguided/						
Incomplete	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)	(1%)
Don't Allow/Not Wanted/						
Impossible/No Way	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)	(1%)
Unbalanced	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)	(1%)
Penalizing/Not Beneficial	<(1%)	(1%)	<(1%)	(1%)	<(1%)	<(1%)
Structured/Efficient/Effective	<(1%)	<(1%)	<(1%)	<(1%)	(1%)	<(1%)
Hard To Monitor/To Administer/						
Bureaucratic	<(1%)	(1%)	<(1%)	<(1%)	<(1%)	<(1%)
Ludicrous/Unlikely	<(1%)	(2%)	<(1%)	<(1%)	(1%)	<(1%)
Complicated/Problematic/						
Unstable/Impractical	<(1%)	(2%)	(1%)	<(1%)	<(1%)	<(1%)
Irresponsible/Easy Way Out/Negligent ..	<(1%)	(1%)	<(1%)	<(1%)	<(1%)	<(1%)
More Or Less Good/Medium/Neutral	<(1%)	<(1%)	(1%)	<(1%)	<(1%)	<(1%)
Outrageous/Aberrant/Scandalous/						
Exaggerating	<(1%)	<(1%)	(2%)	<(1%)	<(1%)	<(1%)
To Consider/To Think About	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)
Undesirable	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)	<(1%)
Other	(4%)	(3%)	(5%)	(5%)	(4%)	(2%)
Don't Know/Refused	(21%)	(20%)	(19%)	(21%)	(27%)	(21%)

54. Which of these views comes closest to your own way of thinking? (READ AND ROTATE)
- Some / Others say that those who do not use a lot of routine health care and services should have the right to opt out of the insurance plan.
- Others / Some say our society needs the taxes from higher income, young and healthy people to offset the cost of health care for the aged, sick and those with low incomes.
- | | | | | | | | | | | | |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Have Right To Opt Out Of Insurance Plan | (18%) | | (14%) | | (12%) | | (18%) | | (22%) | | (24%) |
| Our Society Needs Tax From | | | | | | | | | | | |
| Higher Income | (75%) | | (76%) | | (84%) | | (75%) | | (69%) | | (69%) |
| No Answer | (7%) | | (10%) | | (4%) | | (8%) | | (9%) | | (7%) |

PARTICIPATION AND DEMOGRAPHICS

55. Have you ever contributed time or money to a voluntary/charitable health organization?
- | | | | | | | | | | | | |
|--------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Time | (12%) | | (13%) | | (12%) | | (11%) | | (16%) | | (13%) |
| Money | (31%) | | (24%) | | (41%) | | (30%) | | (25%) | | (27%) |
| Both | (29%) | | (33%) | | (21%) | | (30%) | | (32%) | | (33%) |
| No, None | (28%) | | (31%) | | (25%) | | (29%) | | (27%) | | (27%) |
| Don't Know/Refused | (1%) | | (<1%) | | (1%) | | (1%) | | (1%) | | (1%) |

Finally, for statistical purposes only, I'd like to ask you a few questions about yourself. I remind you that your responses are confidential.

During the last year, did you experience one or more of the following: (READ, ACCEPT ALL MENTIONS)

- 56A. A hospital emergency department visit
- | | | | | | | | | | | | |
|---------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | (29%) | | (35%) | | (35%) | | (30%) | | (24%) | | (21%) |
| No | (70%) | | (64%) | | (65%) | | (69%) | | (76%) | | (79%) |
| Don't Know/ Refused | (<1%) | | (1%) | | (<1%) | | (<1%) | | (<1%) | | (<1%) |
- 56B. A short term (acute) illness lasting for a duration of a few days to a few weeks for which you sought clinical help
- | | | | | | | | | | | | |
|---------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | (33%) | | (45%) | | (29%) | | (32%) | | (36%) | | (32%) |
| No | (67%) | | (55%) | | (71%) | | (68%) | | (64%) | | (67%) |
| Don't Know/ Refused | (<1%) | | (<1%) | | (<1%) | | (<1%) | | (<1%) | | (1%) |
- 56C. Hospitalization
- | | | | | | | | | | | | |
|---------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | (12%) | | (14%) | | (9%) | | (13%) | | (10%) | | (14%) |
| No | (88%) | | (86%) | | (91%) | | (87%) | | (90%) | | (86%) |
| Don't Know/ Refused | (<1%) | | (<1%) | | (<1%) | | (<1%) | | (<1%) | | (<1%) |
- 56D. Surgery
- | | | | | | | | | | | | |
|---------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Yes | (13%) | | (15%) | | (14%) | | (12%) | | (11%) | | (14%) |
| No | (87%) | | (85%) | | (86%) | | (87%) | | (89%) | | (86%) |
| Don't Know/ Refused | (<1%) | | (<1%) | | (<1%) | | (<1%) | | (<1%) | | (<1%) |

	Overall	Atlantic	Québec	Ontario	Prairies	BC/Terr.
56E. Homecare						
Yes	(4%)	(6%)	(2%)	(6%)	(3%)	(3%)
No	(96%)	(94%)	(98%)	(93%)	(97%)	(97%)
Don't Know/ Refused	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
57. Do you or a family member suffer from a long- term (chronic) illness lasting for more than 6 months?						
Yes	(36%)	(44%)	(29%)	(38%)	(33%)	(44%)
No	(63%)	(56%)	(71%)	(61%)	(66%)	(56%)
Don't Know/ Refused	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
58. What is the highest level of education that you completed? (READ LIST)						
Elementary School	(7%)	(13%)	(6%)	(7%)	(7%)	(5%)
High School	(33%)	(40%)	(36%)	(31%)	(32%)	(28%)
Community College	(21%)	(24%)	(24%)	(20%)	(17%)	(20%)
Some University	(11%)	(7%)	(8%)	(9%)	(21%)	(13%)
Completed University	(28%)	(16%)	(26%)	(32%)	(22%)	(32%)
Refused	(1%)	(1%)	(<1%)	(1%)	(1%)	(1%)
59. In the last year did you volunteer your time or financial support to provide health care services, for example surgical wound care, or other support services, for example homemaking services, to an ill relative or friend?						
Yes, Health Care Time	(18%)	(26%)	(19%)	(18%)	(15%)	(16%)
Yes, Support Service Time	(17%)	(22%)	(10%)	(22%)	(15%)	(14%)
Yes, Health Care Financial Support	(10%)	(8%)	(9%)	(11%)	(8%)	(9%)
Yes, Support Service Financial Support	(6%)	(4%)	(4%)	(8%)	(5%)	(6%)
None	(66%)	(58%)	(69%)	(62%)	(70%)	(70%)
Don't Know/Refused/No Other	(1%)	(2%)	(2%)	(1%)	(1%)	(1%)
60. (IF YES) During the time involved, for how many hours a week, on average did you volunteer your time? (RECORD RESPONSE, RECODE LATER)						
1 Hour	(9%)	(11%)	(11%)	(9%)	(4%)	(6%)
2 Hours	(18%)	(8%)	(17%)	(24%)	(11%)	(17%)
3 To 5 Hours	(18%)	(14%)	(12%)	(16%)	(28%)	(25%)
6 To 10 Hours	(19%)	(22%)	(23%)	(17%)	(18%)	(15%)
10+ Hours	(30%)	(36%)	(30%)	(28%)	(33%)	(26%)
Refused	(7%)	(8%)	(7%)	(6%)	(7%)	(12%)
Mean (hours):	16.84	19.54	13.35	14.97	27.78	13.82

Overall Atlantic Québec Ontario Prairies BC/Terr.

61. (IF YES) What kind of support do you require in providing care in the home to a relative of friend? (OPEN ENDED)

None/Don't Need/Require Any	(28%)	(33%)	(3%)	(37%)	(32%)	(31%)
Cleaning/Cooking/Housekeeping/ Housework	(11%)	(19%)	(3%)	(11%)	(12%)	(20%)
Emotional/Moral/Family Support	(7%)	(6%)	(9%)	(8%)	(10%)	(2%)
Nursing/Caregiver	(5%)	(6%)	(12%)	(6%)	(<1%)	(<1%)
Personal Care/Help Them Wash/Dress	(5%)	(6%)	(8%)	(5%)	(2%)	(2%)
Vehicle/Transportation/ Bring Them Hospital	(4%)	(3%)	(8%)	(2%)	(<1%)	(8%)
Financial Support	(3%)	(3%)	(5%)	(3%)	(4%)	(<1%)
Good/More Information/Access To	(3%)	(<1%)	(7%)	(2%)	(4%)	(2%)
Home Care/Ambulatory	(3%)	(<1%)	(5%)	(2%)	(4%)	(4%)
Relief Staff/Respite Care	(3%)	(3%)	(3%)	(1%)	(2%)	(10%)
Time/A Helper So I Have More Time	(2%)	(<1%)	(4%)	(2%)	(<1%)	(2%)
Knowledge/How To Provide Care	(2%)	(6%)	(7%)	(<1%)	(2%)	(<1%)
Furniture/Materials/Beds/Supplies	(2%)	(<1%)	(3%)	(3%)	(<1%)	(<1%)
Care For Family Member (General)	(2%)	(3%)	(1%)	(<1%)	(11%)	(<1%)
Somewhere To Call For Advise/ If Need Help	(1%)	(<1%)	(1%)	(1%)	(<1%)	(2%)
General Care (Nonspecific)	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Good Relationship With Doctor/ There If I Call Him	(1%)	(3%)	(<1%)	(<1%)	(4%)	(<1%)
Professional Help (Nonspecific)	(1%)	(<1%)	(2%)	(1%)	(<1%)	(<1%)
Other	(3%)	(<1%)	(7%)	(3%)	(2%)	(<1%)
Don't Know/Refused	(13%)	(11%)	(12%)	(14%)	(10%)	(18%)

62. Which of the following best represents your annual household income? (READ)

Under \$25,000	(19%)	(23%)	(25%)	(15%)	(15%)	(19%)
\$25,000-\$34,000	(14%)	(18%)	(16%)	(11%)	(14%)	(16%)
\$35,000-\$44,000	(13%)	(19%)	(12%)	(11%)	(16%)	(10%)
\$45,000-\$54,000	(13%)	(11%)	(13%)	(13%)	(16%)	(13%)
\$55,000-\$64,000	(7%)	(4%)	(7%)	(8%)	(8%)	(5%)
\$65,000-\$74,000	(6%)	(6%)	(6%)	(7%)	(5%)	(6%)
\$75,000-\$100,000	(10%)	(13%)	(7%)	(12%)	(5%)	(11%)
More Than \$100,000	(8%)	(4%)	(5%)	(10%)	(7%)	(8%)
Refused	(11%)	(3%)	(8%)	(13%)	(14%)	(10%)

63. Rural/Urban Residence

Rural	(21%)	(54%)	(21%)	(16%)	(23%)	(14%)
Urban	(74%)	(45%)	(75%)	(81%)	(68%)	(78%)
Don't Know/Refused	(5%)	(1%)	(4%)	(3%)	(8%)	(8%)



	Overall	Atlantic	Québec	Ontario	Prairies	BC/Terr.
64. Gender						
Male	(50%)	(50%)	(49%)	(49%)	(49%)	(51%)
Female	(50%)	(50%)	(51%)	(51%)	(51%)	(49%)
65. Generation						
Male - 18 to 34	(12%)	(6%)	(15%)	(13%)	(13%)	(8%)
Male - 35 to 54	(22%)	(31%)	(20%)	(20%)	(21%)	(28%)
Male - 55+	(15%)	(14%)	(14%)	(17%)	(15%)	(15%)
Female - 18 to 34	(10%)	(6%)	(10%)	(11%)	(12%)	(10%)
Female - 35 to 54	(24%)	(28%)	(26%)	(25%)	(20%)	(21%)
Female - 55+	(16%)	(16%)	(15%)	(15%)	(19%)	(18%)
66. Region of Residence						
Atlantic	(8%)	(100%)	(<1%)	(<1%)	(<1%)	(<1%)
Québec	(25%)	(<1%)	(100%)	(<1%)	(<1%)	(<1%)
Ontario	(37%)	(<1%)	(<1%)	(100%)	(<1%)	(<1%)
Prairies	(17%)	(<1%)	(<1%)	(<1%)	(100%)	(<1%)
BC/Territories	(13%)	(<1%)	(<1%)	(<1%)	(<1%)	(100%)