

Interview Schedule

Good morning/ afternoon/ evening. My name is () of POLLARA, a national public opinion research organization. We are conducting a survey of Canadians 18 years of age and older regarding the health system. Would you mind if I asked you a few questions? All of your responses will be kept confidential.

(IF YES) Thank you.

(IF NO) When is a better time to call you back? (SCHEDULE APPOINTMENT)

Before we begin, do you or does anyone in your household work:

For a market research firm? (IF YES- THANK AND TERMINATE)

For the media? (IF YES- THANK AND TERMINATE)

For a pharmaceutical firm? (IF YES- THANK AND TERMINATE)

In the health care field? (IF YES- THANK AND TERMINATE)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
A. First of all, do you mind telling me in what year you were born? (RECORD RESPONSE - IF PERSON IS UNDER 18, ASK TO SPEAK TO SOMEONE WHO IS 18 YEARS OF AGE OR OLDER) (IF REFUSED THANK AND TERMINATE)						
18 To 24	(9%)	(6%)	(8%)	(8%)	(12%)	(12%)
25 To 34	(15%)	(10%)	(14%)	(16%)	(19%)	(14%)
35 To 44	(22%)	(24%)	(24%)	(20%)	(22%)	(20%)
45 To 54	(20%)	(23%)	(23%)	(21%)	(15%)	(18%)
55 To 64	(17%)	(19%)	(19%)	(18%)	(10%)	(16%)
65 And Over	(17%)	(17%)	(13%)	(18%)	(22%)	(20%)
Mean (age):	47.25	49.40	46.65	47.76	45.85	47.36
1. What do you think is the most important health care issue facing Canada today? (OPEN-END)						
Lack Of Staff/Work Overload	(13%)	(16%)	(8%)	(15%)	(17%)	(14%)
Lack Of Funding/Government Cutbacks	(12%)	(18%)	(11%)	(12%)	(9%)	(12%)
Long Waiting Period	(10%)	(5%)	(9%)	(9%)	(14%)	(11%)
Accessibility/Availability	(6%)	(2%)	(5%)	(7%)	(3%)	(9%)
Aging Population/Care of the Elderly	(5%)	(3%)	(5%)	(6%)	(5%)	(<1%)
Doctors/Specialists Shortage/Going US	(4%)	(9%)	(2%)	(5%)	(3%)	(1%)
Cost Of Health Care	(3%)	(4%)	(2%)	(3%)	(6%)	(4%)
Heart Disease/Cancer/Aids/Any Disorder	(3%)	(5%)	(7%)	(2%)	(1%)	(3%)
Quality Service/Proper Care	(3%)	(5%)	(4%)	(3%)	(2%)	(2%)
Emergency Care/Emergency Rooms	(3%)	(<1%)	(5%)	(5%)	(<1%)	(<1%)
Hospital	(3%)	(<1%)	(7%)	(1%)	(1%)	(2%)
Bed Closure/Shortage/More Long-term Beds	(2%)	(1%)	(2%)	(3%)	(2%)	(2%)
Privatization Of Health Care	(2%)	(<1%)	(1%)	(2%)	(3%)	(3%)
Medicare/Continuation Of Medicare	(1%)	(3%)	(1%)	(1%)	(1%)	(1%)
Promotion Of Health/Healthy Living	(1%)	(<1%)	(2%)	(<1%)	(1%)	(1%)
Hospital Closure/Restructuring System	(1%)	(1%)	(<1%)	(1%)	(1%)	(2%)
Lack Of Management	(1%)	(<1%)	(2%)	(1%)	(<1%)	(1%)
Equal Accessibility/Two-Tier System	(1%)	(<1%)	(1%)	(1%)	(2%)	(3%)
Line Ups/Overcrowding	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Pollution/Environment	(1%)	(<1%)	(2%)	(1%)	(<1%)	(<1%)



Overall Atl Qué Ont Pra BC/Terr.

1. (Cont'd) What do you think is the most important health care issue facing Canada today? (OPEN-END)

Smoking	(1%)	(1%)	(1%)	(<1%)	(<1%)	(1%)
Research And Development	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(1%)
User Fees/Having To Pay/Maintain Free	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
People Abuse/Overuse The System	(1%)	(<1%)	(<1%)	(2%)	(1%)	(<1%)
Shortage Of Nurses/Registered Nurses	(1%)	(2%)	(1%)	(1%)	(<1%)	(3%)
Universality/For All Canadians	(1%)	(1%)	(1%)	(1%)	(<1%)	(<1%)
Homecare	(1%)	(<1%)	(<1%)	(1%)	(1%)	(1%)
Nurses/Problems/Situation With Nurses	(1%)	(1%)	(<1%)	(<1%)	(<1%)	(5%)
Rural Health Care Crisis	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Use Of Aides/Untrained Workers	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Hospital Stay Too Short	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Medication Use	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(1%)
Prices Of Medication	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(<1%)
Preserving Health Care Services	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(<1%)
Concerns About Government	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Affordability/In The Red/Future Funding	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Lack Of Equipment/Access To Testing	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Recognize Alternative Medicine	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
System Deteriorating/Falling Apart	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Doctors Abuse System/Medicare	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Concerned With Management Of						
Health Care Money	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
No Issues/Good System	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
Government Indifferent/Neglecting						
Health Care	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Lack Of/Need Good Doctors	(<1%)	(2%)	(<1%)	(<1%)	(1%)	(<1%)
Health Care Professional Unhappy/						
Pay More/Risk Strike	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(3%)
Lack Of Health Care	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(1%)
Legalize Marijuana	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Of Services	(<1%)	(2%)	(<1%)	(<1%)	(1%)	(<1%)
Lack Qualified/Knowledgeable						
Health Care Professionals	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Humanize/Improve Relationship With						
Patient/Professional	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Lack Of Regulation/Staff/Government/						
Health Care System	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Care Of Children	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Other	(1%)	(2%)	(1%)	(1%)	(1%)	(2%)
Don't Know/Refused	(11%)	(16%)	(14%)	(10%)	(12%)	(6%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
2. Overall, would you say that your confidence in the Canadian health system is rising or falling, or is it about the same as it ever was? (slight wording change from last year)						
Rising	(4%)	(5%)	(5%)	(4%)	(3%)	(2%)
Falling	(54%)	(57%)	(42%)	(59%)	(51%)	(69%)
Same	(41%)	(37%)	(53%)	(37%)	(44%)	(28%)
Don't Know	(1%)	(1%)	(1%)	(1%)	(1%)	(1%)
Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
3. Overall would you say that Canadians are or are not receiving quality health care right now?						
Are Receiving Quality Health Care	(49%)	(42%)	(56%)	(47%)	(56%)	(39%)
Are Not Receiving Quality Health Care	(43%)	(50%)	(34%)	(44%)	(37%)	(59%)
Don't Know	(7%)	(8%)	(9%)	(8%)	(7%)	(2%)
Refused	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
4A. (IF RECEIVING) What is the main reason why you say that? (OPEN-END) (ONE MENTION)						
Personal Experience/Observation	(14%)	(7%)	(6%)	(20%)	(17%)	(13%)
Received Care Needed/Proper Care/ Treatment	(14%)	(12%)	(22%)	(12%)	(8%)	(7%)
Better Compared To Other Countries/US	(10%)	(2%)	(6%)	(13%)	(13%)	(13%)
Haven't Heard Of/Had Any Problems	(6%)	(9%)	(3%)	(8%)	(7%)	(7%)
Good Quality Health Care In Hospital	(5%)	(5%)	(11%)	(3%)	(3%)	(4%)
Word Of Mouth/Family/Friends Experience ...	(4%)	(2%)	(6%)	(3%)	(5%)	(2%)
Always Receive Good Service/Satisfied	(4%)	(2%)	(7%)	(3%)	(2%)	(<1%)
Have Good/Qualified Doctors/Nurses/ Expertise	(4%)	(5%)	(4%)	(4%)	(3%)	(4%)
Don't Have To Pay/Cost-Efficient	(3%)	(5%)	(1%)	(5%)	(3%)	(5%)
Modern Methods/Technology/Research	(2%)	(2%)	(2%)	(2%)	(3%)	(5%)
Easy Accessibility/To Doctors/Specialist/ Health Care	(2%)	(9%)	(1%)	(2%)	(2%)	(4%)
Waiting List/Period Too Long	(2%)	(7%)	(3%)	(2%)	(1%)	(1%)
Prompt Service/Don't Have To Wait	(2%)	(<1%)	(2%)	(2%)	(<1%)	(2%)
Good Care In Spite Of Long Waiting Period ...	(2%)	(2%)	(2%)	(3%)	(2%)	(3%)
I Like/Trust My Doctor	(1%)	(5%)	(<1%)	(1%)	(<1%)	(<1%)
It Could Be Worse	(1%)	(<1%)	(1%)	(1%)	(3%)	(<1%)
Shortage Of Doctors/Nurses	(1%)	(2%)	(<1%)	(1%)	(1%)	(<1%)
Too Many Cutbacks/Lack Of Funding	(1%)	(<1%)	(1%)	(<1%)	(3%)	(1%)
Universal Coverage/Everyone Is Covered	(1%)	(5%)	(<1%)	(1%)	(1%)	(2%)
Thankful/Lucky In What We Have/In Canada	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Do Well With Resources They Have (GEN.) ..	(1%)	(<1%)	(4%)	(1%)	(<1%)	(2%)
Staying The Same/Been Same For Years	(1%)	(2%)	(<1%)	(1%)	(3%)	(2%)
Government Looks After Health Care System/Health Act	(1%)	(<1%)	(<1%)	(<1%)	(2%)	(2%)
System Needs To Be Changed/Fine Tuning ...	(1%)	(<1%)	(<1%)	(<1%)	(<1%)	(4%)
Contact With People/More People/ Doctors Are Caring	(1%)	(2%)	(1%)	(1%)	(<1%)	(2%)

Overall Atl Qué Ont Pra BC/Terr.

4A. (Cont'd) (IF RECEIVING) What is the main reason why you say that? (OPEN-END) (ONE MENTION)

Lack Of Government Support (GENERAL)	(1%)	(<1%)	(1%)	(<1%)	(2%)	(<1%)
The System Is Good	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
People Are Abusing Services/The System	(1%)	(<1%)	(<1%)	(1%)	(2%)	(<1%)
Doctors/Nurses Doing Best They Can/ Good Job	(1%)	(<1%)	(1%)	(1%)	(3%)	(2%)
What I Hear In The News	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Better Longevity/Population Levels	(<1%)	(<1%)	(1%)	(<1%)	(2%)	(<1%)
We're Not Dying/Don't Know Anyone Died	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Seen Things That Have Disturbed Me	(<1%)	(2%)	(1%)	(<1%)	(<1%)	(<1%)
Other	(1%)	(2%)	(2%)	(2%)	(1%)	(<1%)
Don't Know/Refused	(9%)	(9%)	(12%)	(5%)	(6%)	(14%)

4B. (IF NOT RECEIVING) What is the main reason why you say that? (OPEN-END) (ONE MENTION)

Long Waiting List/Waiting Periods (GEN.)	(23%)	(14%)	(19%)	(24%)	(32%)	(19%)
Shortage Of Nurses/Doctors/Staff	(12%)	(19%)	(13%)	(14%)	(8%)	(9%)
Lack Of Funding/Too Many Cutbacks	(11%)	(10%)	(9%)	(13%)	(10%)	(9%)
Personal Experience/Observation	(5%)	(2%)	(6%)	(6%)	(3%)	(5%)
Not Getting Care Needed/Proper Care	(3%)	(8%)	(5%)	(1%)	(3%)	(3%)
Word Of Mouth/Family/Friends Experience ...	(3%)	(8%)	(1%)	(3%)	(3%)	(2%)
Hospital/Hospital Care Is Deteriorating	(3%)	(2%)	(4%)	(3%)	(3%)	(2%)
Because Of Strikes/Nurses/Doctors	(2%)	(<1%)	(<1%)	(1%)	(<1%)	(11%)
What I Hear On The News	(2%)	(6%)	(2%)	(2%)	(1%)	(2%)
Not Enough Attention/Human Touch/ Focus On Me	(2%)	(<1%)	(1%)	(1%)	(6%)	(1%)
Because Of Medical Errors/Misdiagnosis	(2%)	(<1%)	(5%)	(<1%)	(3%)	(<1%)
Lack Of Access/Availability	(2%)	(<1%)	(1%)	(2%)	(<1%)	(4%)
System/Health Care/Care Deteriorating/ Getting Worse	(2%)	(<1%)	(2%)	(2%)	(<1%)	(2%)
Less Coverage/Drugs/Services	(1%)	(4%)	(<1%)	(<1%)	(<1%)	(3%)
Not Enough Beds/Bed Closures	(1%)	(8%)	(<1%)	(1%)	(<1%)	(<1%)
Shortage Of Equipment/No Funding For	(1%)	(4%)	(2%)	(<1%)	(1%)	(<1%)
People Are Dying In Waiting Room/Hallways	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Been Turned Away/Sent Back Home When Sick	(1%)	(<1%)	(1%)	(1%)	(1%)	(1%)
Can't Get A Doctor/Not Available/Too Busy .	(1%)	(<1%)	(1%)	(2%)	(<1%)	(1%)
Because Of Problems With The Nurses (NONSPECIFIC)	(1%)	(2%)	(1%)	(<1%)	(<1%)	(3%)
Unqualified Personnel/Lack Of Education	(1%)	(<1%)	(3%)	(<1%)	(1%)	(1%)
Poor Administration/Poor Management	(1%)	(<1%)	(1%)	(<1%)	(4%)	(4%)
Staff/Doctors/Nurses Are Overworked	(1%)	(<1%)	(2%)	(1%)	(<1%)	(1%)
Discharged Too Early/Stay Not Long Enough	(1%)	(<1%)	(<1%)	(2%)	(1%)	(<1%)
Too Much Bureaucracy	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
Not Enough Care/Services For Seniors	(1%)	(<1%)	(<1%)	(1%)	(3%)	(<1%)

Overall Atl Qué Ont Pra BC/Terr.

4B. (Cont'd) (IF NOT RECEIVING) What is the main reason why you say that? (OPEN-END) (ONE MENTION)

Different Care/From Province To Province/						
Different Area	(1%)	(<1%)	(<1%)	(2%)	(1%)	(<1%)
Hospital Overcrowded/Lack Of Space	(1%)	(<1%)	(1%)	(1%)	(1%)	(1%)
Because Of The Cost/Too Expensive	(1%)	(2%)	(2%)	(<1%)	(<1%)	(<1%)
Have To Get Out Of Country/Area For Care ...	(1%)	(<1%)	(<1%)	(1%)	(2%)	(2%)
Progression Of Diseases/Lack						
Research/Cures	(1%)	(<1%)	(4%)	(<1%)	(<1%)	(1%)
Services Booked Don't Happen/						
Get Postponed	(1%)	(2%)	(<1%)	(1%)	(<1%)	(3%)
Lack Health Resources/Shortage						
Of Everything	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
ER Experience Was Not Satisfactory	(1%)	(<1%)	(2%)	(1%)	(<1%)	(<1%)
Nurses Need More/Better Support	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(2%)
Doctors/Nurses Leaving Country/						
Going To US	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Health Care Workers Are Underpaid	(<1%)	(2%)	(<1%)	(<1%)	(1%)	(<1%)
Hospital Closures	(<1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Poor Communication/Within System	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(1%)
Rely Too Much On Drugs	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Lack Of Government Support	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Other	(3%)	(<1%)	(6%)	(3%)	(1%)	(2%)
Don't Know/Refused	(5%)	(10%)	(5%)	(3%)	(5%)	(4%)

Would you say that you are very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied with the following aspects of today's health system (READ AND ROTATE)

5. The range, or comprehensiveness, of care and services covered under government-funded health care (slight wording change from last year)

Very Satisfied	(17%)	(16%)	(17%)	(16%)	(17%)	(19%)
Somewhat Satisfied	(48%)	(53%)	(53%)	(45%)	(52%)	(38%)
Somewhat Dissatisfied	(21%)	(17%)	(18%)	(21%)	(21%)	(25%)
Very Dissatisfied	(9%)	(10%)	(5%)	(12%)	(7%)	(11%)
Don't Know/Refused	(6%)	(5%)	(7%)	(6%)	(3%)	(6%)

6. How much input the public has on decisions about the future of the health system (slight wording change from last year)

Very Satisfied	(5%)	(6%)	(5%)	(4%)	(4%)	(6%)
Somewhat Satisfied	(24%)	(16%)	(22%)	(25%)	(27%)	(21%)
Somewhat Dissatisfied	(35%)	(38%)	(37%)	(32%)	(34%)	(39%)
Very Dissatisfied	(29%)	(31%)	(24%)	(32%)	(30%)	(28%)
Don't Know/Refused	(7%)	(9%)	(11%)	(7%)	(5%)	(5%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
7. Timeliness of access to care						
Very Satisfied	(11%)	(9%)	(9%)	(13%)	(12%)	(8%)
Somewhat Satisfied	(27%)	(23%)	(25%)	(29%)	(30%)	(28%)
Somewhat Dissatisfied	(30%)	(27%)	(37%)	(28%)	(29%)	(25%)
Very Dissatisfied	(26%)	(34%)	(25%)	(24%)	(23%)	(34%)
Don't Know/Refused	(6%)	(7%)	(4%)	(6%)	(6%)	(5%)
8. Quality of care provided to patients						
Very Satisfied	(22%)	(24%)	(20%)	(22%)	(25%)	(20%)
Somewhat Satisfied	(46%)	(42%)	(56%)	(44%)	(47%)	(33%)
Somewhat Dissatisfied	(19%)	(22%)	(14%)	(19%)	(18%)	(26%)
Very Dissatisfied	(10%)	(9%)	(8%)	(11%)	(7%)	(17%)
Don't Know/Refused	(3%)	(3%)	(2%)	(4%)	(3%)	(3%)
9. Access to care in the home or community (slight wording change from last year)						
Very Satisfied	(12%)	(16%)	(8%)	(13%)	(18%)	(10%)
Somewhat Satisfied	(36%)	(31%)	(31%)	(36%)	(41%)	(41%)
Somewhat Dissatisfied	(20%)	(27%)	(19%)	(19%)	(22%)	(19%)
Very Dissatisfied	(14%)	(15%)	(14%)	(16%)	(7%)	(19%)
Don't Know/Refused	(17%)	(11%)	(28%)	(16%)	(13%)	(11%)
10. The level of reporting to the public on health system performance (slight wording change from last year)						
Very Satisfied	(8%)	(8%)	(6%)	(9%)	(8%)	(8%)
Somewhat Satisfied	(40%)	(37%)	(41%)	(43%)	(40%)	(33%)
Somewhat Dissatisfied	(27%)	(29%)	(32%)	(25%)	(27%)	(27%)
Very Dissatisfied	(17%)	(19%)	(14%)	(16%)	(16%)	(20%)
Don't Know/Refused	(8%)	(7%)	(7%)	(7%)	(9%)	(11%)

And thinking just about accountability in the health system, how satisfied are you with how accountable each of the following is to the public? (READ AND ROTATE)

12. Elected officials						
Very Satisfied	(4%)	(7%)	(4%)	(3%)	(6%)	(1%)
Somewhat Satisfied	(28%)	(31%)	(29%)	(28%)	(31%)	(21%)
Somewhat Dissatisfied	(30%)	(25%)	(31%)	(29%)	(27%)	(36%)
Very Dissatisfied	(26%)	(25%)	(19%)	(26%)	(30%)	(31%)
Don't Know/Refused	(12%)	(12%)	(16%)	(13%)	(6%)	(11%)
13. Public servants within Ministries of Health						
Very Satisfied	(5%)	(6%)	(4%)	(6%)	(4%)	(7%)
Somewhat Satisfied	(35%)	(38%)	(30%)	(35%)	(41%)	(31%)
Somewhat Dissatisfied	(28%)	(34%)	(30%)	(27%)	(25%)	(31%)
Very Dissatisfied	(16%)	(9%)	(18%)	(15%)	(16%)	(18%)
Don't Know/Refused	(16%)	(14%)	(17%)	(16%)	(14%)	(13%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
14. Health care providers, for example doctors or nurses						
Very Satisfied	(32%)	(35%)	(29%)	(36%)	(35%)	(22%)
Somewhat Satisfied	(48%)	(48%)	(53%)	(44%)	(47%)	(47%)
Somewhat Dissatisfied	(13%)	(9%)	(12%)	(14%)	(12%)	(16%)
Very Dissatisfied	(5%)	(6%)	(2%)	(4%)	(6%)	(14%)
Don't Know/Refused	(2%)	(2%)	(4%)	(2%)	(1%)	(2%)
15. Managers of health services and facilities, for example hospital managers						
Very Satisfied	(9%)	(8%)	(7%)	(10%)	(9%)	(6%)
Somewhat Satisfied	(41%)	(41%)	(45%)	(38%)	(45%)	(36%)
Somewhat Dissatisfied	(21%)	(19%)	(18%)	(23%)	(21%)	(22%)
Very Dissatisfied	(11%)	(15%)	(8%)	(9%)	(9%)	(20%)
Don't Know/Refused	(19%)	(17%)	(22%)	(19%)	(16%)	(16%)
16. Trustees of health services and facilities, for example hospital board members						
Very Satisfied	(7%)	(12%)	(6%)	(7%)	(8%)	(4%)
Somewhat Satisfied	(34%)	(33%)	(39%)	(32%)	(38%)	(28%)
Somewhat Dissatisfied	(23%)	(27%)	(22%)	(22%)	(26%)	(25%)
Very Dissatisfied	(13%)	(15%)	(11%)	(13%)	(9%)	(22%)
Don't Know/Refused	(22%)	(14%)	(22%)	(26%)	(18%)	(20%)
17. Private sector suppliers and operators, for example companies that provide lab services and medical equipment						
Very Satisfied	(17%)	(10%)	(16%)	(18%)	(17%)	(18%)
Somewhat Satisfied	(46%)	(49%)	(44%)	(45%)	(50%)	(44%)
Somewhat Dissatisfied	(11%)	(10%)	(11%)	(12%)	(11%)	(12%)
Very Dissatisfied	(5%)	(3%)	(4%)	(6%)	(6%)	(6%)
Don't Know/Refused	(21%)	(29%)	(24%)	(20%)	(16%)	(20%)
18. Patients for their use of health services						
Very Satisfied	(9%)	(7%)	(8%)	(11%)	(10%)	(9%)
Somewhat Satisfied	(46%)	(50%)	(49%)	(45%)	(44%)	(40%)
Somewhat Dissatisfied	(23%)	(18%)	(26%)	(22%)	(25%)	(25%)
Very Dissatisfied	(9%)	(11%)	(7%)	(9%)	(9%)	(10%)
Don't Know/Refused	(13%)	(14%)	(10%)	(14%)	(12%)	(16%)
19. What approach would you say that Canada's health system requires at present - a complete rebuilding from the ground up, some fairly major repairs or some minor tuning up-, or is everything fine the way it is? (slight wording change from last year)						
A Complete Rebuilding From Ground Up	(13%)	(12%)	(19%)	(10%)	(7%)	(21%)
Some Fairly Major Repairs	(50%)	(56%)	(52%)	(49%)	(49%)	(49%)
Some Minor Tuning Up	(32%)	(26%)	(23%)	(37%)	(40%)	(27%)
Everything Fine The Way It Is	(4%)	(4%)	(5%)	(3%)	(4%)	(3%)
Don't Know	(1%)	(2%)	(2%)	(1%)	(<1%)	(<1%)
Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)

Overall Atl Qué Ont Pra BC/Terr.

20A. (IF COMPLETE REBUILDING) What is your main priority area for change? (OPEN-END)

Doctors/Nurses Leaving/Going To US	(13%)	(25%)	(7%)	(18%)	(7%)	(15%)
Emergency/ER/Better Service	(9%)	(<1%)	(21%)	(5%)	(<1%)	(<1%)
Accessibility/Availability	(8%)	(17%)	(8%)	(5%)	(7%)	(10%)
Level Of Care	(8%)	(8%)	(3%)	(12%)	(<1%)	(11%)
Lack Of Funds/Better Management Of Funds	(5%)	(9%)	(<1%)	(6%)	(7%)	(10%)
Long Waiting Lists	(4%)	(<1%)	(6%)	(3%)	(9%)	(<1%)
Services In Hospital/Hospital Care	(4%)	(<1%)	(10%)	(<1%)	(7%)	(<1%)
Focus On Senior Care/Nursing Home	(4%)	(8%)	(8%)	(2%)	(<1%)	(<1%)
Rebuild/Start From Scratch	(3%)	(8%)	(<1%)	(2%)	(<1%)	(10%)
Start With Training Of Medical Staff	(3%)	(<1%)	(3%)	(<1%)	(9%)	(6%)
Public Education	(3%)	(<1%)	(2%)	(3%)	(7%)	(3%)
Change/Alter/Reorganize System	(2%)	(<1%)	(<1%)	(4%)	(<1%)	(2%)
Government Interference	(2%)	(<1%)	(3%)	(2%)	(<1%)	(<1%)
Bureaucracy/Administration/Cohesion Of	(2%)	(<1%)	(5%)	(<1%)	(<1%)	(3%)
Would Like To See Privatization	(2%)	(8%)	(<1%)	(<1%)	(<1%)	(5%)
Better Working Conditions/Less Stress	(2%)	(<1%)	(<1%)	(4%)	(13%)	(<1%)
More Space/Facility/Beds	(2%)	(8%)	(<1%)	(5%)	(<1%)	(<1%)
Accountability	(2%)	(<1%)	(<1%)	(2%)	(7%)	(3%)
Public Abuse System/Overuse	(1%)	(<1%)	(<1%)	(<1%)	(<1%)	(7%)
Emphasis On Health Care Not Illness	(1%)	(<1%)	(2%)	(2%)	(<1%)	(<1%)
Nurses Overworked	(1%)	(<1%)	(<1%)	(2%)	(<1%)	(3%)
Against Privatization	(1%)	(<1%)	(<1%)	(4%)	(<1%)	(<1%)
Homecare	(1%)	(<1%)	(2%)	(3%)	(<1%)	(<1%)
Patient Care (NONSPECIFIC)	(1%)	(<1%)	(<1%)	(<1%)	(7%)	(3%)
Consumer Input/Listening To People	(1%)	(<1%)	(<1%)	(<1%)	(7%)	(3%)
All Sectors/General Care	(1%)	(<1%)	(3%)	(<1%)	(<1%)	(<1%)
New Medicines/Medical Research	(1%)	(8%)	(<1%)	(<1%)	(7%)	(<1%)
Pediatrics	(1%)	(<1%)	(2%)	(<1%)	(<1%)	(<1%)
Places For Treatment Closer To Home	(<1%)	(<1%)	(<1%)	(2%)	(<1%)	(<1%)
Other	(1%)	(<1%)	(2%)	(<1%)	(7%)	(<1%)
Don't Know/Refused	(9%)	(<1%)	(13%)	(13%)	(<1%)	(5%)

Overall Atl Qué Ont Pra BC/Terr.

20B. (IF MAJOR REPAIR) What is your main priority area for change? (OPEN-END)

Long Waiting Period/Long Lists	(10%)	(9%)	(7%)	(10%)	(15%)	(11%)
Accessibility/Availability Of						
Health Care (GENERAL)	(8%)	(14%)	(4%)	(11%)	(6%)	(7%)
Lack Of Doctors/Specialists	(8%)	(14%)	(5%)	(8%)	(8%)	(5%)
Emergency Treatment	(7%)	(<1%)	(18%)	(5%)	(2%)	(<1%)
Lack Of Funding/Cutbacks (GENERAL)	(6%)	(3%)	(5%)	(9%)	(6%)	(2%)
Lack Of Staff/Staff Cutbacks/Manpower	(6%)	(7%)	(2%)	(9%)	(6%)	(9%)
Hospital/Hospital Service/Care	(4%)	(<1%)	(7%)	(4%)	(<1%)	(3%)
Care For Elderly/Aging Population	(3%)	(<1%)	(2%)	(4%)	(2%)	(3%)
Better Management/Administration (NONSP.)	(3%)	(2%)	(7%)	(1%)	(3%)	(3%)
Lack Of Quality Service/Proper Care	(2%)	(2%)	(1%)	(2%)	(3%)	(<1%)
Lack Of Bed/Overcrowding/Hospital Closures	(2%)	(2%)	(1%)	(2%)	(3%)	(2%)
Lack Of Equipment/Technology	(2%)	(2%)	(2%)	(1%)	(3%)	(2%)
Shortage Of Nurses	(2%)	(3%)	(<1%)	(2%)	(1%)	(3%)
Homecare/Community Care/Availability	(2%)	(3%)	(1%)	(3%)	(<1%)	(<1%)
Everything/All Important	(2%)	(3%)	(3%)	(2%)	(<1%)	(1%)
Better Use Of Funds	(1%)	(<1%)	(1%)	(<1%)	(<1%)	(3%)
Needs Restructuring/Rearranging/						
Different Model	(1%)	(2%)	(1%)	(1%)	(<1%)	(3%)
User Fees/Should Pay/Increase Costs	(1%)	(<1%)	(<1%)	(1%)	(2%)	(1%)
Privatization	(1%)	(<1%)	(<1%)	(1%)	(3%)	(1%)
Management Top Heavy/Too Many						
Bureaucrats	(1%)	(<1%)	(2%)	(1%)	(2%)	(1%)
Preventative Health Care/Preventative						
Lifestyle	(1%)	(2%)	(1%)	(<1%)	(1%)	(2%)
Government Not Listening/Need Involvement	(1%)	(2%)	(1%)	(<1%)	(1%)	(<1%)
Inadequate Salaries	(1%)	(2%)	(<1%)	(1%)	(1%)	(1%)
Communication/More Info To The Public	(1%)	(3%)	(<1%)	(3%)	(1%)	(<1%)
Community Based Centres/Care In						
Rural Areas	(1%)	(<1%)	(<1%)	(1%)	(2%)	(<1%)
Must Be Universal/For All/Not Two-Tier	(1%)	(2%)	(<1%)	(2%)	(2%)	(2%)
More Accountability (GENERAL)	(1%)	(3%)	(<1%)	(1%)	(1%)	(1%)
More Skilled Staff/Nurses/Doctors	(1%)	(3%)	(<1%)	(2%)	(<1%)	(1%)
Patient Care (NONSPECIFIC)	(1%)	(2%)	(<1%)	(<1%)	(4%)	(<1%)
Not Treat As A Number/More Human	(1%)	(2%)	(1%)	(<1%)	(<1%)	(1%)
Nurses (NONSPECIFIC)	(1%)	(2%)	(1%)	(<1%)	(<1%)	(3%)
Doctors/Specialists Leaving/Going To U.S. ..	(<1%)	(2%)	(<1%)	(<1%)	(2%)	(<1%)
System Not Working/Falling Apart	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(3%)
More Funding For/Education Of Care Givers ..	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
People Abuse/Overuse System/Fraud	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Limited Resources/Lack Of/						
Human Resources	(<1%)	(2%)	(<1%)	(<1%)	(<1%)	(<1%)
More Coordination/Uniformity/Consistency ..	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)

Overall Atl Qué Ont Pra BC/Terr.

20B. (Cont'd) (IF MAJOR REPAIR) What is your main priority area for change? (OPEN-END)

Health Care System Is Too Medicine Based ..	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(1%)
Research/More/Not Far In Cancer Treatment	(<1%)	(<1%)	(1%)	(<1%)	(1%)	(<1%)
Patients Discharged Early	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Cost	(<1%)	(<1%)	(<1%)	(<1%)	(2%)	(1%)
Attract Doctors/Open Beds To Attract Grads	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Distance To Travel To Get Health Care	(<1%)	(2%)	(1%)	(<1%)	(<1%)	(<1%)
Diseases/Disorders (GENERAL)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
Bring Back And Keep Health Care						
To Previous Level	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
Care Of Children/Pediatrics	(<1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Other	(6%)	(3%)	(9%)	(3%)	(10%)	(8%)
Don't Know/Refused	(8%)	(4%)	(14%)	(6%)	(5%)	(11%)

20C. (IF MINOR REPAIR) What is your main priority area for change? (OPEN-END)

Lack Health Care Professional/Doctor/						
Physician/Nurse	(14%)	(15%)	(7%)	(16%)	(8%)	(26%)
Long Waiting Lists/To See Specialist/						
Physician	(11%)	(15%)	(9%)	(6%)	(22%)	(10%)
Minor Repairs Needed In ER/Better Service ...	(8%)	(<1%)	(24%)	(7%)	(1%)	(3%)
Lack Of Staff (NONSPECIFIC)	(5%)	(<1%)	(<1%)	(6%)	(8%)	(5%)
Put More Money Into It/Lack Of Funding	(4%)	(7%)	(1%)	(4%)	(4%)	(7%)
Demographics Always Changing/						
Aging Population	(4%)	(<1%)	(4%)	(5%)	(4%)	(<1%)
Better Service/Care/Quality Of Care	(4%)	(11%)	(4%)	(2%)	(4%)	(5%)
More Research/Technology	(3%)	(4%)	(<1%)	(3%)	(5%)	(5%)
Money Spend Wrong Places/Too						
Much Waste	(2%)	(4%)	(<1%)	(3%)	(<1%)	(2%)
Misuse/Abuse Of System	(2%)	(<1%)	(<1%)	(3%)	(1%)	(<1%)
Hospital Closures/Bed Closures	(2%)	(<1%)	(1%)	(2%)	(4%)	(<1%)
Hospital Full Of Patients/Lack Of Space	(2%)	(<1%)	(3%)	(2%)	(3%)	(3%)
More Homecare	(2%)	(<1%)	(7%)	(1%)	(<1%)	(3%)
Availability Of Services	(2%)	(4%)	(<1%)	(3%)	(1%)	(<1%)
Good Health Care System/Everywhere	(1%)	(4%)	(2%)	(1%)	(<1%)	(<1%)
Even Care/Equal Access Throughout Canada	(1%)	(<1%)	(<1%)	(1%)	(1%)	(4%)
Long Term Patients Shouldn't Be In Hospitals	(1%)	(<1%)	(<1%)	(1%)	(1%)	(3%)
Losing Our Resources To US/Brain Drain	(1%)	(<1%)	(2%)	(1%)	(<1%)	(2%)
Lack Of Preventive And Health Education	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(3%)
Privatization/If You Pay You Get It	(1%)	(<1%)	(1%)	(<1%)	(4%)	(<1%)
It Just Needs Better Management	(1%)	(7%)	(1%)	(1%)	(<1%)	(<1%)
The Bureaucracy Is Slowing Things Down	(1%)	(<1%)	(1%)	(1%)	(<1%)	(<1%)
Focus On Diseases/Disorders (GENERAL)	(1%)	(<1%)	(1%)	(1%)	(1%)	(<1%)
Price Of Medication/Cost For Seniors	(1%)	(<1%)	(3%)	(<1%)	(1%)	(<1%)
Hospital/Inside Of The Hospital (NONSP.)	(1%)	(7%)	(<1%)	(1%)	(1%)	(<1%)
More Human/Personalized/More Attention ...	(1%)	(<1%)	(1%)	(2%)	(1%)	(<1%)

Overall Atl Qué Ont Pra BC/Terr.

20C. (Cont'd) (IF MINOR REPAIR) What is your main priority area for change? (OPEN-END)

Unions/No Strikes	(1%)	(<1%)	(<1%)	(<1%)	(1%)	(5%)
More Accountability (GENERAL)	(1%)	(<1%)	(<1%)	(1%)	(1%)	(3%)
Cost/Cost Of Health Care	(1%)	(<1%)	(<1%)	(1%)	(2%)	(<1%)
Increase Wages	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Must Be Government Regulated	(1%)	(<1%)	(<1%)	(<1%)	(3%)	(<1%)
Not Create A Two-Tier System	(1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Make System More Effective/Improve	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Not Working/Needs Repairs/Restructure	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
User Fee System/Reasonable	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Needs Of The People Not Being Met	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)
People Being Released Too Early	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
Aspect Missing Is Communication and Support	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
Service In Rural Areas/Small Communities	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(2%)
Other	(3%)	(<1%)	(2%)	(5%)	(3%)	(2%)
Don't Know/Refused	(15%)	(22%)	(25%)	(14%)	(9%)	(9%)

SERVICES

I am going to read you a series of statements about the functioning of the government-funded health system. First, I will ask you how often you believe these activities are currently taking place. Then I will ask you how often you feel these activities should take place. Read statement. (RANDOMIZE)

- A. Does this activity currently take place all the time, sometimes or never in the government-funded health system?
- B. And in your opinion, should this take place all the time, sometimes or never in the government-funded health system.

21A. The health system seeks out individuals at risk for disease to support early disease detection, for example through population screening programs

All The Time	(11%)	(8%)	(18%)	(8%)	(7%)	(9%)
Sometimes	(56%)	(53%)	(59%)	(53%)	(59%)	(62%)
Never	(14%)	(15%)	(9%)	(18%)	(16%)	(12%)
Don't Know/Refused	(19%)	(24%)	(14%)	(21%)	(18%)	(17%)

21B. Should this take place?

All The Time	(58%)	(62%)	(63%)	(55%)	(55%)	(61%)
Sometimes	(34%)	(28%)	(29%)	(37%)	(38%)	(33%)
Never	(3%)	(2%)	(5%)	(3%)	(2%)	(3%)
Don't Know/Refused	(5%)	(8%)	(4%)	(5%)	(5%)	(3%)



	Overall	Atl	Qué	Ont	Pra	BC/Terr.
22A. Patients are able choose the best treatment for them from a number of treatment options						
All The Time	(13%)	(13%)	(14%)	(11%)	(16%)	(10%)
Sometimes	(64%)	(53%)	(59%)	(68%)	(64%)	(67%)
Never	(16%)	(23%)	(20%)	(14%)	(13%)	(15%)
Don't Know/Refused	(7%)	(11%)	(6%)	(8%)	(7%)	(9%)
22B. Should this take place?						
All The Time	(71%)	(71%)	(76%)	(71%)	(71%)	(63%)
Sometimes	(25%)	(26%)	(19%)	(26%)	(25%)	(34%)
Never	(2%)	(<1%)	(2%)	(2%)	(2%)	(1%)
Don't Know/Refused	(2%)	(3%)	(2%)	(1%)	(2%)	(3%)
23A. The public has opportunity to participate in decision-making about the health system						
All The Time	(6%)	(6%)	(8%)	(5%)	(5%)	(7%)
Sometimes	(49%)	(55%)	(35%)	(52%)	(58%)	(49%)
Never	(39%)	(33%)	(48%)	(37%)	(32%)	(39%)
Don't Know/Refused	(7%)	(6%)	(9%)	(6%)	(6%)	(5%)
23B. Should this take place?						
All The Time	(57%)	(59%)	(63%)	(56%)	(53%)	(51%)
Sometimes	(40%)	(38%)	(30%)	(42%)	(45%)	(46%)
Never	(1%)	(2%)	(3%)	(1%)	(<1%)	(1%)
Don't Know/Refused	(2%)	(1%)	(3%)	(1%)	(2%)	(3%)
24A. Care is coordinated across the health system, for example physician reports are communicated to other health care providers for follow-up						
All The Time	(20%)	(20%)	(25%)	(19%)	(18%)	(19%)
Sometimes	(58%)	(60%)	(53%)	(60%)	(61%)	(58%)
Never	(7%)	(7%)	(8%)	(6%)	(7%)	(6%)
Don't Know/Refused	(15%)	(13%)	(14%)	(15%)	(14%)	(16%)
24B. Should this take place?						
All The Time	(75%)	(71%)	(79%)	(77%)	(73%)	(67%)
Sometimes	(21%)	(25%)	(16%)	(21%)	(22%)	(29%)
Never	(1%)	(1%)	(2%)	(<1%)	(1%)	(1%)
Don't Know/Refused	(3%)	(3%)	(4%)	(1%)	(4%)	(3%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
25A. Patient care in the community or home setting is monitored by health care providers						
All The Time	(16%)	(9%)	(18%)	(15%)	(22%)	(12%)
Sometimes	(61%)	(69%)	(50%)	(66%)	(58%)	(68%)
Never	(7%)	(4%)	(12%)	(6%)	(6%)	(6%)
Don't Know/Refused	(16%)	(18%)	(20%)	(13%)	(14%)	(15%)
25B. Should this take place?						
All The Time	(66%)	(63%)	(70%)	(66%)	(64%)	(63%)
Sometimes	(29%)	(36%)	(21%)	(31%)	(32%)	(32%)
Never	(1%)	(<1%)	(3%)	(<1%)	(<1%)	(1%)
Don't Know/Refused	(4%)	(1%)	(6%)	(3%)	(4%)	(4%)
26A. Patients are contacted after receiving health care services to document if any change in health has occurred because of the treatment						
All The Time	(13%)	(17%)	(20%)	(10%)	(10%)	(13%)
Sometimes	(50%)	(47%)	(41%)	(55%)	(53%)	(47%)
Never	(26%)	(22%)	(30%)	(23%)	(28%)	(24%)
Don't Know/Refused	(11%)	(14%)	(10%)	(12%)	(9%)	(16%)
26B. Should this take place?						
All The Time	(68%)	(62%)	(80%)	(67%)	(64%)	(58%)
Sometimes	(27%)	(32%)	(16%)	(29%)	(32%)	(33%)
Never	(2%)	(3%)	(1%)	(1%)	(3%)	(4%)
Don't Know/Refused	(3%)	(3%)	(3%)	(4%)	(1%)	(5%)
27A. Patients are contacted after receiving health care services to measure the quality of care they received						
All The Time	(9%)	(8%)	(17%)	(7%)	(5%)	(6%)
Sometimes	(42%)	(44%)	(41%)	(44%)	(43%)	(35%)
Never	(40%)	(37%)	(34%)	(41%)	(42%)	(48%)
Don't Know/Refused	(9%)	(12%)	(9%)	(8%)	(10%)	(12%)
27B. Should this take place?						
All The Time	(60%)	(62%)	(73%)	(55%)	(51%)	(61%)
Sometimes	(37%)	(33%)	(23%)	(43%)	(47%)	(37%)
Never	(2%)	(3%)	(1%)	(2%)	(<1%)	(1%)
Don't Know/Refused	(1%)	(2%)	(3%)	(<1%)	(2%)	(1%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
28A. Patients diagnosed with a new condition are provided with information on how they will be treated and by whom						
All The Time	(28%)	(32%)	(29%)	(27%)	(29%)	(25%)
Sometimes	(55%)	(50%)	(54%)	(56%)	(56%)	(53%)
Never	(6%)	(5%)	(4%)	(5%)	(6%)	(11%)
Don't Know/Refused	(11%)	(13%)	(12%)	(12%)	(9%)	(11%)
28B. Should this take place?						
All The Time	(87%)	(84%)	(87%)	(86%)	(90%)	(89%)
Sometimes	(10%)	(11%)	(8%)	(12%)	(8%)	(11%)
Never	(1%)	(1%)	(2%)	(1%)	(<1%)	(<1%)
Don't Know/Refused	(2%)	(4%)	(3%)	(1%)	(2%)	(<1%)
29A. Patients discharged from hospital to home or community care have to pay for items related to their medical care they did not have to pay for while in the hospital, for example prescription drugs or physiotherapy						
All The Time	(32%)	(40%)	(28%)	(33%)	(37%)	(24%)
Sometimes	(46%)	(41%)	(45%)	(44%)	(47%)	(52%)
Never	(7%)	(4%)	(8%)	(6%)	(7%)	(8%)
Don't Know/Refused	(16%)	(16%)	(19%)	(17%)	(9%)	(16%)
29B. Should this take place?						
All The Time	(30%)	(27%)	(32%)	(31%)	(28%)	(31%)
Sometimes	(45%)	(48%)	(36%)	(48%)	(47%)	(50%)
Never	(21%)	(20%)	(27%)	(18%)	(22%)	(16%)
Don't Know/Refused	(4%)	(5%)	(5%)	(4%)	(3%)	(3%)
For each of the following, please tell me whether you believe the government should spend more, spend the same, or spend less health care dollars in that area: (READ AND ROTATE)						
30. Health promotion						
Spend More	(42%)	(46%)	(46%)	(43%)	(38%)	(34%)
Spend The Same	(44%)	(41%)	(43%)	(42%)	(49%)	(48%)
Spend Less	(9%)	(8%)	(8%)	(9%)	(10%)	(12%)
Don't Know/Refused	(5%)	(6%)	(2%)	(6%)	(3%)	(6%)
31. Illness prevention						
Spend More	(67%)	(69%)	(72%)	(67%)	(59%)	(66%)
Spend The Same	(28%)	(24%)	(26%)	(28%)	(37%)	(27%)
Spend Less	(2%)	(4%)	(2%)	(2%)	(1%)	(3%)
Don't Know/Refused	(3%)	(3%)	(1%)	(3%)	(3%)	(3%)
32. Early disease detection, for example population screening						
Spend More	(64%)	(71%)	(69%)	(63%)	(59%)	(59%)
Spend The Same	(28%)	(21%)	(25%)	(28%)	(33%)	(29%)
Spend Less	(3%)	(3%)	(2%)	(3%)	(3%)	(2%)
Don't Know/Refused	(6%)	(5%)	(3%)	(6%)	(5%)	(10%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
33. Acute care, for example hospital care						
Spend More	(74%)	(80%)	(61%)	(79%)	(74%)	(78%)
Spend The Same	(23%)	(20%)	(37%)	(18%)	(23%)	(16%)
Spend Less	(1%)	(<1%)	(<1%)	(1%)	(1%)	(<1%)
Don't Know/Refused	(2%)	(<1%)	(1%)	(2%)	(2%)	(5%)
34. Long term care, for example nursing homes						
Spend More	(70%)	(78%)	(65%)	(75%)	(61%)	(68%)
Spend The Same	(24%)	(16%)	(29%)	(19%)	(31%)	(25%)
Spend Less	(2%)	(4%)	(3%)	(1%)	(2%)	(2%)
Don't Know/Refused	(4%)	(2%)	(3%)	(4%)	(5%)	(5%)
35. Home and Community care						
Spend More	(69%)	(71%)	(74%)	(72%)	(61%)	(61%)
Spend The Same	(26%)	(26%)	(21%)	(23%)	(36%)	(30%)
Spend Less	(1%)	(2%)	(2%)	(1%)	(1%)	(2%)
Don't Know/Refused	(3%)	(1%)	(3%)	(3%)	(2%)	(7%)
36. Public health, for example air quality						
Spend More	(61%)	(76%)	(63%)	(64%)	(50%)	(57%)
Spend The Same	(30%)	(18%)	(30%)	(27%)	(40%)	(35%)
Spend Less	(4%)	(3%)	(3%)	(5%)	(5%)	(4%)
Don't Know/Refused	(4%)	(3%)	(4%)	(4%)	(5%)	(5%)
37. Diagnostic services, for example MRIs						
Spend More	(75%)	(82%)	(55%)	(81%)	(81%)	(81%)
Spend The Same	(18%)	(15%)	(27%)	(14%)	(15%)	(15%)
Spend Less	(1%)	(2%)	(4%)	(<1%)	(<1%)	(1%)
Don't Know/Refused	(6%)	(2%)	(13%)	(4%)	(4%)	(3%)
38. Prescription Medications						
Spend More	(45%)	(50%)	(43%)	(47%)	(45%)	(43%)
Spend The Same	(43%)	(39%)	(42%)	(43%)	(44%)	(43%)
Spend Less	(7%)	(8%)	(12%)	(4%)	(7%)	(11%)
Don't Know/Refused	(5%)	(4%)	(4%)	(6%)	(5%)	(4%)
39. Health information systems and electronic patient records						
Spend More	(38%)	(42%)	(35%)	(40%)	(36%)	(34%)
Spend The Same	(47%)	(45%)	(47%)	(47%)	(50%)	(46%)
Spend Less	(6%)	(5%)	(10%)	(3%)	(4%)	(6%)
Don't Know/Refused	(10%)	(9%)	(8%)	(10%)	(10%)	(14%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
40. End of life care						
Spend More	(47%)	(57%)	(46%)	(47%)	(43%)	(48%)
Spend The Same	(37%)	(25%)	(41%)	(37%)	(42%)	(34%)
Spend Less	(5%)	(6%)	(7%)	(3%)	(4%)	(6%)
Don't Know/Refused	(11%)	(12%)	(5%)	(14%)	(11%)	(12%)

Regarding the scope of services provided by the government-funded health system, please indicate whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the following statements (READ AND ROTATE):

41. Governments should fund all health services that are proven to improve health						
Strongly Agree	(57%)	(61%)	(54%)	(62%)	(52%)	(52%)
Somewhat Agree	(33%)	(33%)	(36%)	(28%)	(37%)	(35%)
Somewhat Disagree	(6%)	(5%)	(5%)	(6%)	(5%)	(9%)
Strongly Disagree	(3%)	(<1%)	(3%)	(3%)	(3%)	(3%)
Don't Know/Refused	(1%)	(1%)	(1%)	(1%)	(3%)	(1%)
42. Governments should fund all health services that are proven to improve quality of life						
Strongly Agree	(56%)	(71%)	(54%)	(57%)	(54%)	(52%)
Somewhat Agree	(34%)	(24%)	(37%)	(33%)	(34%)	(33%)
Somewhat Disagree	(7%)	(3%)	(7%)	(8%)	(9%)	(7%)
Strongly Disagree	(2%)	(2%)	(2%)	(2%)	(2%)	(5%)
Don't Know/Refused	(1%)	(<1%)	(<1%)	(<1%)	(<1%)	(3%)
43. Governments should fund only those health services that are considered "medically necessary" by experts						
Strongly Agree	(18%)	(22%)	(13%)	(18%)	(19%)	(22%)
Somewhat Agree	(27%)	(31%)	(20%)	(31%)	(29%)	(27%)
Somewhat Disagree	(31%)	(25%)	(40%)	(27%)	(30%)	(28%)
Strongly Disagree	(23%)	(20%)	(24%)	(24%)	(20%)	(21%)
Don't Know/Refused	(2%)	(1%)	(3%)	(1%)	(1%)	(3%)
44. Governments should set priorities for health services and fund only those considered to be a priority						
Strongly Agree	(14%)	(16%)	(22%)	(10%)	(11%)	(14%)
Somewhat Agree	(26%)	(24%)	(26%)	(28%)	(25%)	(25%)
Somewhat Disagree	(31%)	(26%)	(31%)	(32%)	(33%)	(29%)
Strongly Disagree	(26%)	(31%)	(19%)	(28%)	(28%)	(29%)
Don't Know/Refused	(3%)	(3%)	(2%)	(2%)	(3%)	(3%)
45. There should be limits to the number of health services funded by government						
Strongly Agree	(13%)	(16%)	(7%)	(13%)	(21%)	(14%)
Somewhat Agree	(27%)	(34%)	(18%)	(29%)	(29%)	(34%)
Somewhat Disagree	(28%)	(19%)	(39%)	(25%)	(23%)	(29%)
Strongly Disagree	(29%)	(29%)	(34%)	(31%)	(26%)	(20%)
Don't Know/Refused	(2%)	(1%)	(2%)	(2%)	(1%)	(2%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
46. Governments should partially fund a number of health care services in a given disease area, as opposed to fully funding only one, in order to increase access and choice						
Strongly Agree	(29%)	(38%)	(26%)	(32%)	(24%)	(32%)
Somewhat Agree	(42%)	(38%)	(41%)	(40%)	(45%)	(46%)
Somewhat Disagree	(13%)	(12%)	(17%)	(11%)	(15%)	(8%)
Strongly Disagree	(10%)	(7%)	(10%)	(12%)	(9%)	(8%)
Don't Know/Refused	(6%)	(6%)	(6%)	(6%)	(8%)	(7%)

Do you strongly support, somewhat support, somewhat oppose or strongly oppose each of the following approaches to maintain the financial sustainability of the government-funded health system? (READ AND ROTATE): (slight wording change from last year)

47. Increasing the amount of money that Canadians already directly pay for health care and services, for example increasing the co-payment for prescription drugs or other services for which there is currently a co-payment requirement (slight wording change from last year)						
Strongly Support	(9%)	(10%)	(7%)	(11%)	(9%)	(11%)
Somewhat Support	(24%)	(27%)	(20%)	(24%)	(25%)	(25%)
Somewhat Oppose	(30%)	(23%)	(37%)	(26%)	(32%)	(29%)
Strongly Oppose	(31%)	(34%)	(32%)	(32%)	(27%)	(32%)
Don't Know/Refused	(5%)	(6%)	(4%)	(7%)	(6%)	(4%)
48. Decreasing the number of services covered by the government-funded health system (slight wording change from last year)						
Strongly Support	(5%)	(9%)	(4%)	(6%)	(4%)	(8%)
Somewhat Support	(13%)	(16%)	(15%)	(10%)	(12%)	(17%)
Somewhat Oppose	(28%)	(22%)	(36%)	(25%)	(28%)	(27%)
Strongly Oppose	(51%)	(51%)	(43%)	(56%)	(54%)	(46%)
Don't Know/Refused	(2%)	(2%)	(2%)	(4%)	(2%)	(2%)
49. Reforming or changing the system to provide more care outside of hospitals						
Strongly Support	(49%)	(57%)	(47%)	(49%)	(45%)	(56%)
Somewhat Support	(38%)	(33%)	(41%)	(39%)	(39%)	(34%)
Somewhat Oppose	(6%)	(3%)	(7%)	(6%)	(7%)	(4%)
Strongly Oppose	(4%)	(5%)	(4%)	(3%)	(6%)	(3%)
Don't Know/Refused	(2%)	(2%)	(2%)	(3%)	(3%)	(2%)
50. Putting more emphasis on health promotion and disease prevention						
Strongly Support	(45%)	(47%)	(46%)	(45%)	(41%)	(45%)
Somewhat Support	(42%)	(47%)	(43%)	(40%)	(45%)	(38%)
Somewhat Oppose	(8%)	(6%)	(6%)	(10%)	(8%)	(7%)
Strongly Oppose	(4%)	(1%)	(3%)	(3%)	(5%)	(7%)
Don't Know/Refused	(2%)	(<1%)	(1%)	(2%)	(1%)	(2%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
51. Charging a user fee for certain health services covered by the government-funded system for which there is currently NOT a co-payment requirement, for example emergency room visits						
Strongly Support	(15%)	(20%)	(18%)	(11%)	(14%)	(17%)
Somewhat Support	(26%)	(26%)	(28%)	(22%)	(26%)	(31%)
Somewhat Oppose	(18%)	(16%)	(22%)	(17%)	(18%)	(12%)
Strongly Oppose	(39%)	(36%)	(28%)	(46%)	(41%)	(39%)
Don't Know/Refused	(2%)	(2%)	(4%)	(2%)	(1%)	(1%)
52. Creating an additional public insurance program, funded through premiums, that is to cover what is not included in the current government-funded health system						
Strongly Support	(25%)	(32%)	(30%)	(20%)	(24%)	(27%)
Somewhat Support	(36%)	(43%)	(34%)	(34%)	(35%)	(43%)
Somewhat Oppose	(14%)	(8%)	(14%)	(14%)	(15%)	(12%)
Strongly Oppose	(20%)	(15%)	(16%)	(26%)	(22%)	(13%)
Don't Know/Refused	(5%)	(3%)	(5%)	(5%)	(4%)	(5%)

PRINCIPLES

Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the following statements:
(READ AND ROTATE)

53. Canadians who can afford it should be required to personally contribute to a portion of the costs of the care and services they use, in addition to the taxes they already pay.						
Strongly Agree	(15%)	(19%)	(15%)	(13%)	(16%)	(17%)
Somewhat Agree	(25%)	(25%)	(20%)	(26%)	(25%)	(26%)
Somewhat Disagree	(20%)	(15%)	(23%)	(18%)	(20%)	(20%)
Strongly Disagree	(39%)	(40%)	(38%)	(41%)	(38%)	(33%)
Don't Know/Refused	(2%)	(1%)	(3%)	(2%)	(<1%)	(3%)
54. Governments should be the sole funders of health care and services.						
Strongly Agree	(32%)	(29%)	(30%)	(36%)	(29%)	(30%)
Somewhat Agree	(24%)	(21%)	(25%)	(22%)	(27%)	(22%)
Somewhat Disagree	(29%)	(29%)	(31%)	(29%)	(27%)	(28%)
Strongly Disagree	(14%)	(19%)	(12%)	(11%)	(15%)	(19%)
Don't Know/Refused	(2%)	(1%)	(2%)	(2%)	(2%)	(1%)
55. All Canadians should have broad comparable access to health care and services regardless of what province they reside in						
Strongly Agree	(79%)	(85%)	(65%)	(84%)	(82%)	(84%)
Somewhat Agree	(17%)	(13%)	(26%)	(13%)	(13%)	(16%)
Somewhat Disagree	(2%)	(2%)	(5%)	(1%)	(2%)	(<1%)
Strongly Disagree	(1%)	(1%)	(2%)	(1%)	(2%)	(<1%)
Don't Know/Refused	(1%)	(<1%)	(2%)	(1%)	(1%)	(<1%)

PLANNING

Please tell me whether you strongly support, somewhat support, somewhat oppose, or strongly oppose the following possible roles for the federal government in health care. How about: (READ AND ROTATE)

56. Development of national standards for health care delivery and services, for example maximum waiting times for certain services (slight wording change from last year)
- | | | | | | | |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Support | (58%) | (67%) | (44%) | (63%) | (62%) | (59%) |
| Somewhat Support | (27%) | (18%) | (38%) | (23%) | (23%) | (30%) |
| Somewhat Oppose | (7%) | (5%) | (8%) | (7%) | (8%) | (6%) |
| Strongly Oppose | (5%) | (7%) | (7%) | (5%) | (5%) | (3%) |
| Don't Know/Refused | (3%) | (3%) | (3%) | (3%) | (2%) | (1%) |
57. Monitoring of provincially delivered health services to ensure compliance with federal legislation
- | | | | | | | |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Support | (47%) | (54%) | (39%) | (49%) | (48%) | (49%) |
| Somewhat Support | (38%) | (32%) | (41%) | (36%) | (38%) | (36%) |
| Somewhat Oppose | (5%) | (6%) | (7%) | (4%) | (5%) | (6%) |
| Strongly Oppose | (3%) | (<1%) | (7%) | (1%) | (4%) | (4%) |
| Don't Know/Refused | (7%) | (9%) | (6%) | (9%) | (4%) | (5%) |
58. Informing the public on the performance of provincial health systems by issuing health care report cards (slight wording change from last year)
- | | | | | | | |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Support | (41%) | (40%) | (43%) | (41%) | (34%) | (44%) |
| Somewhat Support | (39%) | (44%) | (41%) | (40%) | (41%) | (30%) |
| Somewhat Oppose | (11%) | (7%) | (8%) | (11%) | (14%) | (14%) |
| Strongly Oppose | (7%) | (7%) | (5%) | (6%) | (9%) | (10%) |
| Don't Know/Refused | (3%) | (3%) | (3%) | (3%) | (2%) | (2%) |
59. Working with the provinces to fund a national homecare program
- | | | | | | | |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Support | (57%) | (70%) | (48%) | (63%) | (52%) | (57%) |
| Somewhat Support | (35%) | (25%) | (39%) | (32%) | (40%) | (34%) |
| Somewhat Oppose | (4%) | (4%) | (5%) | (2%) | (6%) | (7%) |
| Strongly Oppose | (3%) | (<1%) | (5%) | (2%) | (2%) | (2%) |
| Don't Know/Refused | (1%) | (1%) | (2%) | (1%) | (1%) | (<1%) |
60. Working with provinces to fund a national pharmacare program
- | | | | | | | |
|--------------------|-------|-------|-------|-------|-------|-------|
| Strongly Support | (47%) | (58%) | (43%) | (48%) | (42%) | (49%) |
| Somewhat Support | (39%) | (31%) | (43%) | (37%) | (43%) | (39%) |
| Somewhat Oppose | (5%) | (4%) | (5%) | (4%) | (5%) | (5%) |
| Strongly Oppose | (3%) | (3%) | (5%) | (2%) | (5%) | (2%) |
| Don't Know/Refused | (6%) | (4%) | (3%) | (9%) | (6%) | (4%) |

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
61. Working with the provinces to fund care in long term care facilities						
Strongly Support	(56%)	(71%)	(48%)	(62%)	(49%)	(56%)
Somewhat Support	(38%)	(28%)	(43%)	(34%)	(42%)	(41%)
Somewhat Oppose	(2%)	(1%)	(2%)	(1%)	(5%)	(1%)
Strongly Oppose	(2%)	(<1%)	(4%)	(1%)	(2%)	(1%)
Don't Know/Refused	(1%)	(<1%)	(3%)	(1%)	(1%)	(<1%)
62. Funding health research						
Strongly Support	(66%)	(69%)	(60%)	(73%)	(59%)	(65%)
Somewhat Support	(30%)	(28%)	(36%)	(24%)	(37%)	(30%)
Somewhat Oppose	(2%)	(2%)	(2%)	(2%)	(2%)	(3%)
Strongly Oppose	(1%)	(<1%)	(2%)	(1%)	(3%)	(2%)
Don't Know/Refused	(1%)	(1%)	(<1%)	(1%)	(1%)	(1%)
63. Developing information systems to make it easier to access and share information						
Strongly Support	(51%)	(61%)	(41%)	(55%)	(49%)	(52%)
Somewhat Support	(38%)	(31%)	(45%)	(34%)	(42%)	(35%)
Somewhat Oppose	(5%)	(3%)	(6%)	(3%)	(6%)	(5%)
Strongly Oppose	(4%)	(4%)	(4%)	(3%)	(2%)	(7%)
Don't Know/Refused	(3%)	(1%)	(4%)	(4%)	(3%)	(1%)
64. Informing the public on the health status of the population by issuing health report cards						
Strongly Support	(34%)	(36%)	(39%)	(35%)	(26%)	(28%)
Somewhat Support	(42%)	(47%)	(40%)	(41%)	(44%)	(39%)
Somewhat Oppose	(13%)	(7%)	(11%)	(13%)	(17%)	(18%)
Strongly Oppose	(9%)	(7%)	(8%)	(9%)	(10%)	(12%)
Don't Know/Refused	(3%)	(4%)	(1%)	(3%)	(4%)	(3%)

PARTICIPATION AND DEMOGRAPHICS

65. Have you ever contributed time or money to a voluntary or charitable health organization? (slight wording change from last year)						
Time	(13%)	(16%)	(13%)	(10%)	(12%)	(19%)
Money	(32%)	(26%)	(36%)	(36%)	(29%)	(21%)
Both	(27%)	(31%)	(17%)	(27%)	(35%)	(33%)
No, None	(27%)	(26%)	(34%)	(26%)	(21%)	(24%)
Don't Know/Refused	(2%)	(1%)	(1%)	(2%)	(3%)	(3%)

Have you ever used any of the following to gain information about health care:

66. Pamphlets from a physician's office						
Yes	(79%)	(80%)	(75%)	(81%)	(79%)	(81%)
No	(21%)	(19%)	(25%)	(19%)	(20%)	(19%)
Don't Know/ Refused	(<1%)	(1%)	(<1%)	(<1%)	(1%)	(<1%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
67. Pamphlets from a pharmacy						
Yes	(71%)	(76%)	(71%)	(73%)	(67%)	(70%)
No	(28%)	(23%)	(29%)	(26%)	(32%)	(30%)
Don't Know/ Refused	(<1%)	(1%)	(<1%)	(<1%)	(<1%)	(<1%)
68. Pamphlets from a health care charity						
Yes	(45%)	(41%)	(46%)	(47%)	(41%)	(40%)
No	(54%)	(59%)	(52%)	(52%)	(58%)	(58%)
Don't Know/ Refused	(1%)	(<1%)	(1%)	(1%)	(1%)	(1%)
69. Internet						
Yes	(40%)	(39%)	(28%)	(48%)	(38%)	(45%)
No	(60%)	(61%)	(72%)	(52%)	(62%)	(55%)
Don't Know/ Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
70. Toll-free health information lines						
Yes	(20%)	(16%)	(29%)	(19%)	(17%)	(16%)
No	(79%)	(84%)	(71%)	(81%)	(82%)	(84%)
Don't Know/ Refused	(<1%)	(<1%)	(<1%)	(<1%)	(1%)	(<1%)

Finally, for statistical purposes only, I'd like to ask you a few questions about yourself. I remind you that your responses are confidential.

During the last year, did you experience one or more of the following: (READ, ACCEPT ALL MENTIONS)

71A. A hospital emergency department visit						
Yes	(38%)	(46%)	(52%)	(34%)	(30%)	(32%)
No	(62%)	(54%)	(48%)	(66%)	(70%)	(68%)
Don't Know/ Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
71B. A short term (acute) illness lasting for a duration of a few days to a few weeks for which you sought clinical help						
Yes	(38%)	(50%)	(42%)	(38%)	(30%)	(34%)
No	(62%)	(50%)	(57%)	(62%)	(70%)	(65%)
Don't Know/ Refused	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(1%)
71C. Hospitalization						
Yes	(16%)	(19%)	(21%)	(13%)	(15%)	(18%)
No	(84%)	(81%)	(79%)	(87%)	(85%)	(82%)
71D. Surgery						
Yes	(12%)	(14%)	(12%)	(10%)	(14%)	(12%)
No	(88%)	(86%)	(88%)	(90%)	(86%)	(88%)
71E. Homecare						
Yes	(5%)	(5%)	(5%)	(5%)	(5%)	(4%)
No	(95%)	(95%)	(95%)	(95%)	(95%)	(96%)

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
72. What is the primary way you pay for prescriptions? (READ) (slight wording change from last year)						
A Government Drug Plan	(18%)	(17%)	(26%)	(12%)	(19%)	(18%)
A Private Drug Plan	(45%)	(46%)	(48%)	(52%)	(39%)	(30%)
Combination Of Government & Private	(13%)	(7%)	(12%)	(13%)	(12%)	(15%)
Have No Drug Plan & Pay Yourself	(22%)	(27%)	(12%)	(21%)	(27%)	(35%)
Don't Know	(2%)	(2%)	(2%)	(2%)	(3%)	(2%)
Refused	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)	(<1%)
73. Do you or a family member suffer from a long- term (chronic) illness lasting for more than 6 months?						
Yes	(38%)	(45%)	(30%)	(39%)	(39%)	(49%)
No	(61%)	(55%)	(69%)	(61%)	(61%)	(51%)
Don't Know/ Refused	(<1%)	(<1%)	(1%)	(<1%)	(<1%)	(<1%)
74. What is the highest level of education that you have completed? (READ LIST)						
Elementary School	(8%)	(14%)	(9%)	(7%)	(10%)	(4%)
High School	(35%)	(33%)	(41%)	(34%)	(35%)	(29%)
Community College	(22%)	(21%)	(18%)	(25%)	(22%)	(24%)
Some University	(11%)	(15%)	(9%)	(8%)	(14%)	(14%)
Completed University	(23%)	(15%)	(22%)	(25%)	(19%)	(28%)
Refused	(<1%)	(<1%)	(<1%)	(1%)	(<1%)	(<1%)
75A. In the last year did you volunteer your time or financial support to provide health care services, for example surgical wound care, or other support services, such as homemaking services, to an ill relative or friend? (IF YES PROBE FOR WHAT TYPE)						
Yes Health Care Time	(16%)	(21%)	(10%)	(17%)	(17%)	(18%)
Yes Support Service Time	(20%)	(19%)	(25%)	(17%)	(14%)	(26%)
Yes Health Care Financial Support	(8%)	(11%)	(6%)	(10%)	(8%)	(8%)
Yes Support Service Financial Support	(6%)	(6%)	(4%)	(7%)	(6%)	(7%)
None	(64%)	(62%)	(66%)	(64%)	(64%)	(64%)
Don't Know/Refused/No Other	(2%)	(<1%)	(2%)	(2%)	(5%)	(1%)
76. (IF YES TO TIME) During the time involved, for how many hours a week, on average did you volunteer your time? (RECORD RESPONSE, RECODE LATER) (slight wording change from last year)						
5 Or Less	(46%)	(36%)	(50%)	(48%)	(48%)	(41%)
6-20	(30%)	(30%)	(34%)	(27%)	(34%)	(27%)
More Than 20	(16%)	(21%)	(10%)	(17%)	(8%)	(26%)
Refused	(8%)	(12%)	(6%)	(8%)	(9%)	(5%)
Mean (hours):	21.20	22.36	13.31	25.07	17.69	27.82

	Overall	Atl	Qué	Ont	Pra	BC/Terr.
77. Which of the following best represents your annual household income? (READ)						
Under \$25,000	(19%)	(26%)	(25%)	(15%)	(15%)	(19%)
\$25,000-\$34,000	(16%)	(19%)	(18%)	(15%)	(15%)	(14%)
\$35,000-\$44,000	(13%)	(15%)	(15%)	(12%)	(16%)	(10%)
\$45,000-\$54,000	(12%)	(7%)	(11%)	(11%)	(16%)	(14%)
\$55,000-\$64,000	(9%)	(4%)	(8%)	(10%)	(7%)	(11%)
\$65,000-\$74,000	(6%)	(12%)	(3%)	(6%)	(5%)	(7%)
\$75,000-\$100,000	(9%)	(8%)	(5%)	(11%)	(8%)	(9%)
More Than \$100,000	(8%)	(3%)	(7%)	(11%)	(6%)	(9%)
Refused	(9%)	(7%)	(7%)	(8%)	(13%)	(9%)
78. Rural/ Urban Residence						
Urban	(22%)	(48%)	(27%)	(16%)	(22%)	(14%)
Rural	(74%)	(44%)	(68%)	(81%)	(73%)	(83%)
Don't Know/Refused	(4%)	(8%)	(5%)	(3%)	(5%)	(3%)
79. Gender (Interviewer Recorded)						
Male	(49%)	(49%)	(51%)	(47%)	(50%)	(49%)
Female	(51%)	(51%)	(49%)	(53%)	(50%)	(51%)
80. Generation						
Male - 18 to 34	(13%)	(10%)	(12%)	(13%)	(15%)	(12%)
Male - 35 to 54	(20%)	(18%)	(24%)	(19%)	(19%)	(20%)
Male - 55+	(16%)	(20%)	(16%)	(15%)	(15%)	(17%)
Female - 18 to 34	(12%)	(6%)	(10%)	(11%)	(16%)	(14%)
Female - 35 to 54	(21%)	(29%)	(23%)	(21%)	(19%)	(17%)
Female - 55+	(18%)	(16%)	(15%)	(21%)	(16%)	(19%)
81. Region of Residence (System-recorded)						
Atlantic	(8%)	(100%)	(<1%)	(<1%)	(<1%)	(<1%)
Québec	(25%)	(<1%)	(100%)	(<1%)	(<1%)	(<1%)
Ontario	(37%)	(<1%)	(<1%)	(100%)	(<1%)	(<1%)
Prairies	(17%)	(<1%)	(<1%)	(<1%)	(100%)	(<1%)
BC/Territories	(13%)	(<1%)	(<1%)	(<1%)	(<1%)	(100%)