

Interview Schedule

Good morning/afternoon/evening. My name is () of POLLARA, the national public opinion research organization. We are conducting a survey of Canadians 18 years of age and over on the issue of Health care. Would you mind if I asked you a few questions? All of your responses will be kept strictly confidential.

(IF YES) Thank you.

(IF NO) When is a better time to call you back? (SCHEDULE APPOINTMENT)

First, do you or does anyone in your household work:

for a market research firm? (IF YES - THANK & TERMINATE)

for the media (IF YES - THANK & TERMINATE)

for a pharmaceutical firm (YES - THANK & TERMINATE)

In the health care field (YES - THANK & TERMINATE)

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
A. First of all, do you mind telling me in what year you were born? (RECORD RESPONSE - IF PERSON IS UNDER 18, ASK TO SPEAK TO SOMEONE WHO IS 18)					
18 To 24	(10%)	(9%)	(11%)	<+ 1>	<- 1>
25 To 34	(16%)	(16%)	(17%)	<n/c>	<- 1>
35 To 44	(21%)	(23%)	(24%)	<- 2>	<- 3>
45 To 54	(21%)	(22%)	(19%)	<- 1>	<+ 2>
55 To 64	(15%)	(13%)	(12%)	<+ 2>	<+ 3>
65 And Over	(17%)	(16%)	(17%)	<+ 1>	<n/c>
Don't Know/Refused	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
Mean (age):	46.63	46.35	45.68	<+0.28>	<+0.95>

Throughout this survey, I am going to use the word medicare. Medicare refers to government funding of health care services in your province. When I refer to a health care provider, this includes doctors, nurses, pharmacists, homecare providers and other professionals involved in delivering health care.

1. What do you think is the most important health care issue facing Canada today? (OPEN-END)

Lack Of Funding/Government Cutbacks	(19%)	(9%)	(18%)	<+10>	<+ 1>
Lack Of Staff/Work Overload	(10%)	(4%)	(2%)	<+ 6>	<+ 8>
Long Waiting Period	(7%)	(6%)	(4%)	<+ 1>	<+ 3>
Aging Population/Care of the Elderly	(5%)	(5%)	(5%)	<n/c>	<n/c>
Doctors/Specialists Shortage/Going To The US	(5%)	(5%)	(3%)	<n/c>	<+ 2>
Accessibility/Availability	(4%)	(3%)	(5%)	<+ 1>	<- 1>
Bed closure/Shortage/More Long-term Beds	(4%)	(3%)	(2%)	<+ 1>	<+ 2>
Cost Of Health Care	(3%)	(2%)	(3%)	<+ 1>	<n/c>
Quality Service/Proper Care	(3%)	(3%)	(3%)	<n/c>	<n/c>
Hospital	(3%)	(3%)	(3%)	<n/c>	<n/c>
Medicare/Continuation Of Medicare	(2%)	(2%)	(1%)	<n/c>	<+ 1>
Heart Disease/Cancer/Aids/Any Disorder	(2%)	(5%)	(4%)	<- 3>	<- 2>
Hospital Closure/Restructuring System	(2%)	(3%)	(4%)	<- 1>	<- 2>

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
1. (Cont'd) What do you think is the most important health care issue facing Canada today? (OPEN-END)					
Emergency Care/Emergency Rooms	(2%)	(2%)	(2%)	<n/c>	<n/c>
Promotion Of Health/Healthy Living	(1%)	(1%)	(1%)	<n/c>	<n/c>
Rural Health Care Crisis	(1%)	<1%	(1%)	<+ 1>	<n/c>
Lack Of Management	(1%)	<1%	(1%)	<+ 1>	<n/c>
Equal Accessibility/Two-Tier System	(1%)	(1%)	(2%)	<n/c>	<- 1>
Line Ups/Overcrowding	(1%)	(1%)	<1%	<n/c>	<+ 1>
Prices Of Medication	(1%)	<1%	<1%	<+ 1>	<+ 1>
Privatization Of Health Care	(1%)	(1%)	(1%)	<n/c>	<n/c>
Preserving Health Care Services	(1%)	<1%	(4%)	<+ 1>	<- 3>
Universality/For All Canadians	(1%)	(1%)	(2%)	<n/c>	<- 1>
Home Care	(1%)	<1%	<1%	<+ 1>	<+ 1>
Affordability/In Red/Future Funding	<1%	(1%)	(2%)	<- 1>	<- 2>
Blood Supply Controversy	<1%	<1%	<1%	<n/c>	<n/c>
Care Of Children	<1%	<1%	<1%	<n/c>	<n/c>
Care/Medicare Different Province To Province	<1%	<1%	<1%	<n/c>	<n/c>
Concerned With Management Of Health Care \$	<1%	(1%)	(1%)	<- 1>	<- 1>
Concerns About Government	<1%	<1%	<1%	<n/c>	<n/c>
Cost/Coverage Of Medication For Seniors	<1%	<1%	<1%	<n/c>	<n/c>
Coverage Limited/Changes To Coverage	<1%	(1%)	<1%	<- 1>	<n/c>
Doctors Abuse System/Medicare	<1%	<1%	<1%	<n/c>	<n/c>
Government Collect Taxes But Don't Give Back	<1%	<1%	<1%	<n/c>	<n/c>
Government Indifferent/Neglecting Health Care	<1%	<1%	(1%)	<n/c>	<- 1>
Having Insurance/Drug Plan	<1%	(1%)	<1%	<- 1>	<n/c>
Health Care Professionals Unhappy/Risk Strike	<1%	<1%	<1%	<n/c>	<n/c>
Hepatitis C	<1%	<1%	<1%	<n/c>	<n/c>
Hospital Stay Too Short	<1%	<1%	<1%	<n/c>	<n/c>
Humanize/Improve Relationship Patient	<1%	<1%	<1%	<n/c>	<n/c>
Lack Of Equipment/Access To Testing	<1%	<1%	<1%	<n/c>	<n/c>
Lack Of Health Care	<1%	(1%)	<1%	<- 1>	<n/c>
Lack Of Services	<1%	(2%)	<1%	<- 2>	<n/c>
Lack Of/Need Good Doctors	<1%	<1%	<1%	<n/c>	<n/c>
Lack Qualified/Knowledgeable HC Professionals	<1%	(1%)	<1%	<- 1>	<n/c>
Legalize Marijuana	<1%	<1%	<1%	<n/c>	<n/c>
Medication Use	<1%	<1%	<1%	<n/c>	<n/c>
Mental Health	<1%	<1%	<1%	<n/c>	<n/c>
Mentally Ill Patients Should Be In Hospital	<1%	<1%	<1%	<n/c>	<n/c>
Moral Issues	<1%	<1%	<1%	<n/c>	<n/c>
Need Nursing Homes	<1%	<1%	<1%	<n/c>	<n/c>
No Issues/Good System	<1%	(1%)	(1%)	<- 1>	<- 1>
Patent Protection	<1%	<1%	<1%	<n/c>	<n/c>
Patient Safety/Mistakes Being Made	<1%	<1%	<1%	<n/c>	<n/c>
People Abuse/Overuse The System	<1%	<1%	(1%)	<n/c>	<- 1>

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
1. (Cont'd) What do you think is the most important health care issue facing Canada today? (OPEN-END)					
Pollution/Environment	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
Recognize Alternative Medicine	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
Research And Development	(<1%)	(2%)	(2%)	<- 2>	<- 2>
Shortage Of Nurses/Registered Nurses	(<1%)	(4%)	(<1%)	<- 4>	<n/c>
Smoking	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
Stay At Same Level/All Need Repair	(<1%)	(1%)	(<1%)	<- 1>	<n/c>
Striking Nurses	(<1%)	(1%)	(<1%)	<- 1>	<n/c>
System Deteriorating/Falling Apart	(<1%)	(1%)	(2%)	<- 1>	<- 2>
Too Much Paperwork	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
Travelling To Get Services	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
Use Of Aides/Untrained Workers	(<1%)	(<1%)	(<1%)	<n/c>	<n/c>
User Fees/Having To Pay/Maintain Free	(<1%)	(<1%)	(2%)	<n/c>	<- 2>
Other	(2%)	(3%)	(4%)	<- 1>	<- 2>
Don't Know	(13%)	(14%)	(13%)	<- 1>	<n/c>
2. What is the primary way you pay for prescription medications? (READ)					
A Government Drug Plan	(22%)	(29%)	(27%)	<- 7>	<- 5>
A Private Drug Plan	(42%)	(42%)	(51%)	<n/c>	<- 9>
Combination Of Government And Private	(9%)	(4%)	(<1%)	<+ 5>	<+ 9>
Have No Drug Plan And Pay Yourself	(24%)	(23%)	(22%)	<+ 1>	<+ 2>
Don't Know	(3%)	(2%)	(1%)	<+ 1>	<+ 2>
3. Overall, would you say that your confidence in the Canadian health care system is rising or falling, or is it about the same as it ever was?					
Rising	(6%)	(5%)	(5%)	<+ 1>	<+ 1>
Falling	(51%)	(55%)	(59%)	<- 4>	<- 8>
Same	(41%)	(38%)	(35%)	<+ 3>	<+ 6>
Don't Know	(2%)	(1%)	(1%)	<+ 1>	<+ 1>
4. Do you believe that the overall quality of health care services is increasing, decreasing, or staying the same?					
Increasing	(11%)				
Decreasing	(58%)				
Staying The Same	(29%)				
Don't Know	(3%)				
5. Overall, would you say that Canadians are or are not receiving quality health care right now?					
Are Receiving Quality Health Care	(52%)	(67%)	(63%)	<-15>	<-11>
Are Not Receiving Quality Health Care	(41%)	(28%)	(31%)	<+13>	<+10>
Don't Know	(7%)	(6%)	(6%)	<+ 1>	<+ 1>

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
Would you say that you are very satisfied, somewhat satisfied, somewhat unsatisfied or very unsatisfied with the following aspects of today's health care system? (READ AND ROTATE)					
6. The comprehensiveness of what is covered under medicare					
Very Satisfied	(17%)				
Somewhat Satisfied	(47%)				
Somewhat Unsatisfied	(20%)				
Very Unsatisfied	(11%)				
Don't Know/Refused	(5%)				
7. How accountable governments are to the public					
Very Satisfied	(5%)				
Somewhat Satisfied	(25%)				
Somewhat Unsatisfied	(34%)				
Very Unsatisfied	(31%)				
Don't Know/Refused	(5%)				
8. How accountable health care providers are to the public					
Very Satisfied	(12%)				
Somewhat Satisfied	(46%)				
Somewhat Unsatisfied	(25%)				
Very Unsatisfied	(10%)				
Don't Know/Refused	(6%)				
9. How accountable patients are for how they use the health care system					
Very Satisfied	(6%)				
Somewhat Satisfied	(38%)				
Somewhat Unsatisfied	(33%)				
Very Unsatisfied	(13%)				
Don't Know/Refused	(10%)				
10. How much input the public has on decisions about the future of the health care system					
Very Satisfied	(5%)				
Somewhat Satisfied	(24%)				
Somewhat Unsatisfied	(32%)				
Very Unsatisfied	(32%)				
Don't Know/Refused	(6%)				
11. Timeliness of access to care					
Very Satisfied	(11%)				
Somewhat Satisfied	(31%)				
Somewhat Unsatisfied	(26%)				
Very Unsatisfied	(26%)				
Don't Know/Refused	(5%)				

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
12. Quality of care provided to patients					
Very Satisfied	(20%)				
Somewhat Satisfied	(46%)				
Somewhat Unsatisfied	(20%)				
Very Unsatisfied	(10%)				
Don't Know/Refused	(4%)				
13. The level of support provided to patients who require care in the home or community					
Very Satisfied	(13%)				
Somewhat Satisfied	(34%)				
Somewhat Unsatisfied	(23%)				
Very Unsatisfied	(12%)				
Don't Know/Refused	(18%)				
14. The level of public reporting on health care system performance					
Very Satisfied	(8%)				
Somewhat Satisfied	(39%)				
Somewhat Unsatisfied	(29%)				
Very Unsatisfied	(15%)				
Don't Know/Refused	(10%)				
15. What approach would you say that Canada's health care system requires at present - a complete rebuilding from the ground up, some fairly major repairs or some minor tuning up, or is everything fine the way it is?					
A Complete Rebuilding	(12%)	(13%)	(12%)	<- 1>	<n/c>
Major Repairs	(49%)	(42%)	(45%)	<+ 7>	<+ 4>
Minor Tuning Up	(34%)	(40%)	(37%)	<- 6>	<- 3>
Fine The Way It Is	(3%)	(3%)	(4%)	<n/c>	<- 1>
Don't Know	(2%)	(1%)	(2%)	<+ 1>	<n/c>

Please tell me whether you strongly support, somewhat support, somewhat oppose, or strongly oppose the following possible roles for the federal government in health care: How about: (READ AND ROTATE)

16. Directly funding any new national health care programs as well as transferring funds to the provinces	
Strongly Support	(43%)
Somewhat Support	(38%)
Somewhat Oppose	(7%)
Strongly Oppose	(4%)
Don't Know/Refused	(7%)
17. Filling in the gaps in medicare coverage that may exist between provinces	
Strongly Support	(45%)
Somewhat Support	(36%)
Somewhat Oppose	(7%)
Strongly Oppose	(4%)
Don't Know/Refused	(8%)

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
18. Development of national standards for health care delivery and services					
Strongly Support	(51%)				
Somewhat Support	(34%)				
Somewhat Oppose	(6%)				
Strongly Oppose	(4%)				
Don't Know/Refused	(6%)				
19. Public reporting on how well each province is delivering health care, for example by issuing provincial health care report cards					
Strongly Support	(47%)				
Somewhat Support	(33%)				
Somewhat Oppose	(8%)				
Strongly Oppose	(5%)				
Don't Know/Refused	(6%)				
20. Working with the provinces to develop and fund a national homecare program					
Strongly Support	(56%)				
Somewhat Support	(32%)				
Somewhat Oppose	(6%)				
Strongly Oppose	(3%)				
Don't Know/Refused	(4%)				
21. Working with the provinces to develop national health goals, for example reducing cardiovascular disease by 10%					
Strongly Support	(60%)				
Somewhat Support	(27%)				
Somewhat Oppose	(4%)				
Strongly Oppose	(4%)				
Don't Know/Refused	(5%)				

Please tell me whether you strongly support, somewhat support, somewhat oppose, or strongly oppose the following possible provincial government funding options: How about: (READ AND ROTATE):

22. Funding all health services that are proven to improve health	
Strongly Support	(62%)
Somewhat Support	(28%)
Somewhat Oppose	(5%)
Strongly Oppose	(2%)
Don't Know/Refused	(2%)
23. Funding only those health services that are considered medically necessary	
Strongly Support	(25%)
Somewhat Support	(32%)
Somewhat Oppose	(21%)
Strongly Oppose	(17%)
Don't Know/Refused	(5%)

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
24. Funding for health care services that patients receive in their homes and communities					
Strongly Support	(54%)				
Somewhat Support	(38%)				
Somewhat Oppose	(4%)				
Strongly Oppose	(1%)				
Don't Know/Refused	(3%)				
25. Setting priorities for health care services and funding only those considered to be a priority					
Strongly Support	(16%)				
Somewhat Support	(33%)				
Somewhat Oppose	(26%)				
Strongly Oppose	(20%)				
Don't Know/Refused	(4%)				
26. How frequently does your health care provider offer you a choice of treatments? Are you...(READ)					
Always Offered A Choice	(21%)				
Usually Offered A Choice	(24%)				
Sometimes Offered A Choice	(30%)				
Or Never Offered A Choice	(14%)				
Don't Know	(12%)				
Refused	(1%)				
27. (IF SOMETIMES, USUALLY OR ALWAYS) When your health care provider offers you a choice of treatment options, are you ever asked to consider the cost to you when making your decision?					
Yes	(37%)				
No	(60%)				
Don't Know	(3%)				
Refused	(<1%)				
28. (ALL) Do you strongly support, somewhat support, somewhat oppose or strongly oppose your health care provider taking your ability to pay for therapy into consideration when deciding a course of treatment for you?					
Strongly Support	(29%)				
Somewhat Support	(28%)				
Somewhat Oppose	(12%)				
Strongly Oppose	(25%)				
Don't Know/Refused	(6%)				
Refused	(1%)				
29. Would you personally prefer to recover from an illness or surgery in your home or in the hospital?					
Home	(53%)	(58%)			<-5>
Hospital	(39%)	(36%)			<+3>
Don't Know	(7%)	(7%)			<n/c>
Refused	(1%)	(<1%)			<+1>

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
30. Would you strongly support, somewhat support, somewhat oppose or strongly oppose having in-home health care covered by medicare in the same way that hospital care is?					
Strongly Support	(60%)				
Somewhat Support	(29%)				
Somewhat Oppose	(5%)				
Strongly Oppose	(4%)				
Don't Know	(2%)				
Refused	(<1%)				
31. Is the federal government directing more than enough, enough or not enough of your tax dollars into the health care system?					
More Than Enough	(5%)				
Enough	(20%)				
Not Enough	(64%)				
Don't Know	(11%)				
Refused	(<1%)				
32. And what about the provincial government - are they directing more than enough, enough or not enough of your tax dollars into the health care system?					
More Than Enough	(5%)				
Enough	(23%)				
Not Enough	(62%)				
Don't Know	(9%)				
Refused	(<1%)				
If limitations on health care services paid for by the public purse were necessary, for example in what drugs are covered, do you believe that each of the following should play a lead role, a significant role, a small role or no role at all in decision-making (READ AND ROTATE)?					
33. Groups that represent health care providers					
A Lead Role	(25%)				
A Significant Role	(46%)				
A Small Role	(20%)				
No Role At All	(4%)				
Don't Know/Refused	(5%)				
34. Groups that represent patients					
A Lead Role	(29%)				
A Significant Role	(47%)				
A Small Role	(16%)				
No Role At All	(3%)				
Don't Know/Refused	(5%)				

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
35. Groups that represent taxpayers					
A Lead Role	(24%)				
A Significant Role	(43%)				
A Small Role	(21%)				
No Role At All	(7%)				
Don't Know/Refused	(6%)				
36. Government					
A Lead Role	(27%)				
A Significant Role	(41%)				
A Small Role	(22%)				
No Role At All	(6%)				
Don't Know/Refused	(3%)				
37. General Public					
A Lead Role	(26%)				
A Significant Role	(44%)				
A Small Role	(22%)				
No Role At All	(5%)				
Don't Know/Refused	(3%)				

And do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that they following groups should be consulted regarding decisions to limit health care services paid for by the public purse, for example what drugs are covered (READ AND ROTATE)?

38. Groups that represent health care providers	
Strongly Agree	(36%)
Somewhat Agree	(49%)
Somewhat Disagree	(9%)
Strongly Disagree	(3%)
Don't Know/Refused	(4%)
39. Groups that represent patients	
Strongly Agree	(53%)
Somewhat Agree	(37%)
Somewhat Disagree	(4%)
Strongly Disagree	(2%)
Don't Know/Refused	(4%)
40. Groups that represent taxpayers	
Strongly Agree	(38%)
Somewhat Agree	(44%)
Somewhat Disagree	(10%)
Strongly Disagree	(5%)
Don't Know/Refused	(3%)

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
41. Government					
Strongly Agree	(29%)				
Somewhat Agree	(48%)				
Somewhat Disagree	(13%)				
Strongly Disagree	(7%)				
Don't Know/Refused	(3%)				
42. Groups that represent companies that discover and manufacture new drugs					
Strongly Agree	(16%)				
Somewhat Agree	(37%)				
Somewhat Disagree	(21%)				
Strongly Disagree	(21%)				
Don't Know/Refused	(5%)				
43. General Public					
Strongly Agree	(41%)				
Somewhat Agree	(43%)				
Somewhat Disagree	(8%)				
Strongly Disagree	(4%)				
Don't Know/Refused	(4%)				
44. (IF COVERED BY A DRUG PLAN) Of all the new drugs approved by Health Canada, do you believe that your drug plan covers all of them, greater than 75% of them, between 50 & 75%, or less than 50%?					
All Of Them	(11%)				
Greater Than 75%	(30%)				
50-75%	(34%)				
Less Than 50%	(13%)				
Don't Know	(12%)				
Refused	(<1%)				
45. In attempting to balance affordability and sustainability of the health care system with access, quality and choice, do you believe that your drug plan should cover all new drugs approved by Health Canada, greater than 75% of them, between 50 & 75%, or less than 50%?					
All Of Them	(31%)				
Greater Than 75%	(40%)				
50-75%	(20%)				
Less Than 50%	(4%)				
Don't Know	(5%)				
Refused	(<1%)				
46. On writing specific prescriptions for you, do you believe that your doctor is or is not influenced by which drugs are covered by your drug insurance plan or your ability to afford a particular medication?					
Is Influenced	(50%)				
Is Not Influenced	(41%)				
Don't Know	(9%)				
Refused	(<1%)				

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
47. Should you be made aware of the new drugs that have been approved by Health Canada and whether or not they are covered by your drug plan?					
Yes	(91%)				
No	(6%)				
Don't Know	(2%)				
Refused	(<1%)				
48. (IF HAS DRUG PLAN) Would you strongly support, somewhat support, somewhat oppose or strongly oppose your drug plan setting up criteria or guidelines that restrict which medication is paid for?					
Strongly Support	(18%)				
Somewhat Support	(24%)				
Somewhat Oppose	(22%)				
Strongly Oppose	(32%)				
Don't Know	(4%)				
Refused	(<1%)				

As the population ages, it is anticipated that the cost of health care will continue to increase and decisions will have to be made in order to maintain the financial sustainability of the system. Do you strongly support, somewhat support, somewhat oppose or strongly oppose each of the following approaches to deal with this issue?: (READ AND ROTATE)

49. Increasing taxes and direct it to health care					
Strongly Support	(11%)				
Somewhat Support	(28%)				
Somewhat Oppose	(23%)				
Strongly Oppose	(36%)				
Don't Know/Refused	(2%)				
50. Increasing the amount of money that Canadians already directly pay for health care, for example increasing co-payments for prescription drugs					
Strongly Support	(10%)				
Somewhat Support	(30%)				
Somewhat Oppose	(27%)				
Strongly Oppose	(29%)				
Don't Know/Refused	(5%)				
51. Introducing a co-payment for services that do not currently require out-of-pocket expenses, for example a visit to the doctor					
Strongly Support	(16%)				
Somewhat Support	(32%)				
Somewhat Oppose	(17%)				
Strongly Oppose	(30%)				
Don't Know/Refused	(5%)				

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
52. Limiting choice in the health care that Canadians receive					
Strongly Support	(6%)				
Somewhat Support	(16%)				
Somewhat Oppose	(25%)				
Strongly Oppose	(50%)				
Don't Know/Refused	(3%)				
53. Limiting the introduction of new health technology					
Strongly Support	(15%)				
Somewhat Support	(16%)				
Somewhat Oppose	(20%)				
Strongly Oppose	(47%)				
Don't Know/Refused	(3%)				
54. Finding additional funding from other social programs such as programs to reduce child poverty, retraining and pensions for seniors					
Strongly Support	(23%)				
Somewhat Support	(19%)				
Somewhat Oppose	(19%)				
Strongly Oppose	(37%)				
Don't Know/Refused	(3%)				
55. Finding additional funding from other non-social programs such as transportation or national defence					
Strongly Support	(29%)				
Somewhat Support	(38%)				
Somewhat Oppose	(15%)				
Strongly Oppose	(12%)				
Don't Know/Refused	(6%)				
56. Decreasing the number of services covered by medicare					
Strongly Support	(5%)				
Somewhat Support	(13%)				
Somewhat Oppose	(28%)				
Strongly Oppose	(52%)				
Don't Know/Refused	(3%)				
57. Shifting from hospital care to less expensive forms of care					
Strongly Support	(25%)				
Somewhat Support	(40%)				
Somewhat Oppose	(15%)				
Strongly Oppose	(17%)				
Don't Know/Refused	(4%)				

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
58. Putting more emphasis on health promotion and disease prevention					
Strongly Support	(66%)				
Somewhat Support	(25%)				
Somewhat Oppose	(6%)				
Strongly Oppose	(2%)				
Don't Know/Refused	(1%)				

I would like you to tell me whether you think each of the following groups should be playing a lead role, a significant role, a minor role or should not be involved at all in shaping any future reforms of the health care system. How about: (READ AND ROTATE)

59. Groups that represent Health care providers
- Lead Role (29%)
 - A Significant Role (50%)
 - A Minor Role (16%)
 - Should Not Be Involved At All (2%)
 - Don't Know/Refused (2%)

60. Groups that represent patients
- Lead Role (38%)
 - A Significant Role (47%)
 - A Minor Role (12%)
 - Should Not Be Involved At All (1%)
 - Don't Know/Refused (2%)

61. Groups that represent taxpayers
- Lead Role (25%)
 - A Significant Role (41%)
 - A Minor Role (26%)
 - Should Not Be Involved At All (6%)
 - Don't Know/Refused (3%)

62. Government
- Lead Role (33%)
 - A Significant Role (41%)
 - A Minor Role (21%)
 - Should Not Be Involved At All (4%)
 - Don't Know/Refused (2%)

63. General Public
- Lead Role (30%)
 - A Significant Role (44%)
 - A Minor Role (21%)
 - Should Not Be Involved At All (3%)
 - Don't Know/Refused (2%)

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
And when making decisions about which services are eligible for public funding, do you believe the following factors should play a very significant role, a somewhat significant role, not that significant a role or no role at all? (READ AND ROTATE)					
64. Impact on survival					
Very Significant Role	(54%)				
Somewhat Significant Role	(32%)				
Not That Significant A Role	(4%)				
No Role At All	(2%)				
Don't Know/Refused	(8%)				
65. Impact on quality of life					
Very Significant Role	(61%)				
Somewhat Significant Role	(32%)				
Not That Significant A Role	(1%)				
No Role At All	(2%)				
Don't Know/Refused	(4%)				
66. Impact on one's ability to be physically independent					
Very Significant Role	(45%)				
Somewhat Significant Role	(42%)				
Not That Significant A Role	(5%)				
No Role At All	(3%)				
Don't Know/Refused	(5%)				
67. Impact on prevention of illness and disease					
Very Significant Role	(59%)				
Somewhat Significant Role	(35%)				
Not That Significant A Role	(2%)				
No Role At All	(1%)				
Don't Know/Refused	(3%)				
68. The number of people who will benefit					
Very Significant Role	(43%)				
Somewhat Significant Role	(42%)				
Not That Significant A Role	(5%)				
No Role At All	(4%)				
Don't Know/Refused	(5%)				
69. Overall cost to the health care system					
Very Significant Role	(34%)				
Somewhat Significant Role	(50%)				
Not That Significant A Role	(8%)				
No Role At All	(3%)				
Don't Know/Refused	(5%)				

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
70. Do you think that making those who decide which health care services are paid for by public funds accountable to the public for their decisions is very important, somewhat important, not very important or not at all important?					
Very Important	(70%)				
Somewhat Important	(25%)				
Not Very Important	(2%)				
Not At All Important	(1%)				
Don't Know	(2%)				
Refused	(<1%)				
71. Have you ever reached out to a voluntary health organization such as the Arthritis Society for information or help?					
Yes	(30%)	(27%)		<+ 3>	
No	(70%)	(72%)		<- 2>	
Don't Know	(<1%)	(1%)		<- 1>	
72. Have you ever contributed volunteer time or money to a voluntary health organization?					
Time	(10%)	(15%)		<- 5>	
Money	(36%)	(46%)		<-10>	
Both	(27%)	(19%)		<+ 8>	
No, None	(27%)	(20%)		<+ 7>	

Finally, for statistical purposes only, I'd like to ask you a few questions about yourself.

73. What is the highest level of education that you have completed? (READ LIST)	
Elementary School	(9%)
High School	(34%)
Community College	(23%)
Some University	(11%)
Completed University	(22%)
Refused	(1%)
74. Do you volunteer your time to provide health care services to a relative, neighbour or friend on a regular basis?	
Yes	(29%)
No	(70%)
Don't Know	(1%)
Refused	(<1%)
75. (IF YES) For how many hours a week, on average?	
5 Hours or less	(48%)
6 to 10 Hours	(16%)
11 to 20 Hours	(13%)
More Than 20 Hours	(12%)
Don't Know/Refused	(12%)
Mean (hours):	11.42

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
76. Which of the following best represents your annual household income? (READ)					
Under \$25,000	(19%)	(17%)	(22%)	<+ 2>	<- 3>
\$25,000 To \$34,000	(15%)	(15%)	(17%)	<n/c>	<- 2>
\$35,000 To \$44,000	(14%)	(16%)	(16%)	<- 2>	<- 2>
\$45,000 To \$54,000	(12%)	(13%)	(11%)	<- 1>	<+ 1>
\$55,000 To \$64,000	(8%)	(10%)	(8%)	<- 2>	<n/c>
\$65,000 To \$74,000	(5%)	(6%)	(5%)	<- 1>	<n/c>
\$75,000 To \$100,000	(8%)	(7%)	(7%)	<+ 1>	<+ 1>
More Than \$100,000	(7%)	(6%)	(5%)	<+ 1>	<+ 2>
Refused	(12%)	(9%)	(8%)	<+ 3>	<+ 4>
77. Rural/Urban residence					
Rural	(22%)	(24%)	(22%)	<- 2>	<n/c>
Urban	(71%)	(70%)	(73%)	<+ 1>	<- 2>
DK/Refused	(6%)	(6%)	(5%)	<n/c>	<+ 1>
78. Gender					
Male	(49%)	(49%)	(49%)	<n/c>	<n/c>
Female	(51%)	(51%)	(51%)	<n/c>	<n/c>
79. Generation					
Male - 18 to 34	(14%)	(14%)	(15%)	<n/c>	<- 1>
Male - 35 to 54	(22%)	(21%)	(21%)	<+ 1>	<+ 1>
Male - 55+	(13%)	(14%)	(13%)	<- 1>	<n/c>
Female - 18 to 34	(12%)	(12%)	(13%)	<n/c>	<- 1>
Female - 35 to 54	(21%)	(24%)	(22%)	<- 3>	<- 1>
Female - 55+	(18%)	(15%)	(16%)	<+ 3>	<+ 2>
80. Region of residence					
Atlantic	(8%)	(8%)	(8%)	<n/c>	<n/c>
Quebec	(25%)	(25%)	(25%)	<n/c>	<n/c>
Ontario	(37%)	(37%)	(37%)	<n/c>	<n/c>
Prairies	(7%)	(7%)	(7%)	<n/c>	<n/c>
Alberta	(9%)	(9%)	(9%)	<n/c>	<n/c>
BC/Territories	(14%)	(13%)	(13%)	<+ 1>	<+ 1>

	2000	1999	1998	Change: 2000- 1999	Change: 2000- 1998
81. Province of residence					
Newfoundland	(2%)	(2%)	(2%)	<n/c>	<n/c>
Nova Scotia	(3%)	(3%)	(3%)	<n/c>	<n/c>
New Brunswick	(3%)	(3%)	(3%)	<n/c>	<n/c>
Prince Edward Island	(1%)	(<1%)	(<1%)	<+ 1>	<+ 1>
Quebec	(25%)	(25%)	(25%)	<n/c>	<n/c>
Ontario	(37%)	(37%)	(37%)	<n/c>	<n/c>
Manitoba	(4%)	(4%)	(4%)	<n/c>	<n/c>
Saskatchewan	(3%)	(3%)	(3%)	<n/c>	<n/c>
Alberta	(9%)	(9%)	(9%)	<n/c>	<n/c>
BC/Territories	(14%)	(13%)	(13%)	<+ 1>	<+ 1>
82. Language					
English	(78%)	(78%)	(72%)	<n/c>	<+ 6>
French	(22%)	(22%)	(28%)	<n/c>	<- 6>